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## AudioCodes Meeting Insights Selected as Winner of “Best Use of AI” Category in UC Awards 2024

**Meeting Insights employs conversational AI to transform how organizations manage and leverage crucial information from Microsoft Teams meetings**

Or Yehuda, Israel – July 31, 2024 -

## Highlights

- Meeting Insights is part of AudioCodes' growing offering of SaaS applications designed to meet evolving market demands for more flexible, scalable and integrated solutions for the modern workplace.
- The award's judges recognized Meeting Insights' ability to leverage conversational AI to enhance users' productivity and overall communications experience.
- Meeting Insights supports better decision-making through business-wide sharing of meeting intelligence, ensuring organizations operate more efficiently and effectively.
- The solution can be deployed as a standalone application or delivered from the AudioCodes Live Platform, a unique SaaS delivery offering that leverages AI and Azure to enhance user, agent and customer experience.
- Interested customers can enjoy a free 30-day trial of Meeting Insights to experience its value in extracting maximum productivity from online meetings.

## Details

AudioCodes (NASDAQ: AUDC), a leading provider of unified communications voice, contact center and conversational AI applications and services for enterprises, today announced that its innovative [Meeting Insights](#) solution has been selected as the winner of the “Best Use of AI” category in the prestigious [UC Awards 2024](#), hosted by leading industry news publication UC Today. In selecting Meeting Insights, the award's panel of judges recognized the solution's ability to leverage conversational AI to enhance users' productivity and overall communications experience. The win highlights AudioCodes' commitment to its growing offering of cloud-based SaaS applications and services designed to meet evolving market demands for more flexible, scalable, and integrated solutions.

Through its use of conversational AI, Meeting Insights enhances Microsoft Teams meeting management by providing structured agendas, real-time transcription, and automated notetaking. It tracks participant engagement and offers

actionable analytics, helping organizations improve meeting effectiveness. With seamless integration into existing tools, Meeting Insights ensures that critical information from work meetings is captured, and follow-ups are streamlined, boosting productivity and accountability across teams.

The solution transforms Teams meetings into business insights by recording and transcribing meetings and storing them in a central repository. AI analyzes both voice and presentation content, providing tailored insights for different roles in the organization. It allows users to view, listen to, or navigate directly to specific meeting points through extracted insights or shared content. By making critical information accessible and actionable, Meeting Insights supports better decision-making across all management levels, ensuring organizations operate more efficiently and effectively.

“We are truly honored that Meeting Insights has been selected as the winner of this year’s UC Award in the ‘Best Use of AI’ category,” said Shabtai Adlersberg, President and Chief Executive Officer at AudioCodes. “This award is a testament to the uniqueness of our solution and the real value we deliver to our customers by employing cutting-edge conversational AI technology to extract maximum productivity from their business meetings.”

Meeting Insights is available as a 30-day free trial via [the AudioCodes website](#). Interested customers can easily connect their environment to Meeting Insights and start benefitting from automated AI insights for their Microsoft Teams meetings.

## Follow AudioCodes' social media channels:

AudioCodes invites you to join our online community and follow us on: [AudioCodes Voice Blog](#), [LinkedIn](#), [Twitter](#), [Facebook](#), and [YouTube](#).

## About AudioCodes

AudioCodes Ltd. (NASDAQ, TASE: AUDC) is a leading vendor of advanced communications software, products and productivity solutions for the digital workplace. AudioCodes enables enterprises and service providers to build and operate all-IP voice networks for unified communications, contact centers, and hosted business services. AudioCodes offers a broad range of innovative products, solutions and services that are used by large multi-national enterprises and leading tier-1 operators around the world.

For more information on AudioCodes, visit <http://www.audiocodes.com>.

Statements concerning AudioCodes' business outlook or future economic performance; product introductions and plans and objectives related thereto; and statements concerning assumptions made or expectations as to any future events, conditions, performance or other matters, are "forward-looking statements" as that term is defined under U.S. Federal securities laws. Forward-looking statements are subject to various risks, uncertainties and other factors that could cause actual results to differ materially from those stated in such statements. These risks, uncertainties and factors include, but are not limited to: the effect of global economic conditions in general and conditions in AudioCodes' industry and target markets in particular; shifts in supply and demand; market acceptance of new products and the demand for existing

products; the impact of competitive products and pricing on AudioCodes' and its customers' products and markets; timely product and technology development, upgrades and the ability to manage changes in market conditions as needed; possible need for additional financing; the ability to satisfy covenants in the Company's loan agreements; possible disruptions from acquisitions; the ability of AudioCodes to successfully integrate the products and operations of acquired companies into AudioCodes' business; possible adverse impact of the COVID-19 pandemic on our business and results of operations; the effects of the current terrorist attacks by Hamas in Israel, and the war and hostilities between Israel and Hamas, and Israel and Hezbollah as well as the possibility that this could develop into a broader regional conflict involving Israel with other parties, may affect our operations and may limit our ability to produce and sell our solutions; any disruption in our operations by the obligations of our personnel to perform military service as a result of current or future military actions involving Israel; and other factors detailed in AudioCodes' filings with the U.S. Securities and Exchange Commission. AudioCodes assumes no obligation to update the information in this release.

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