

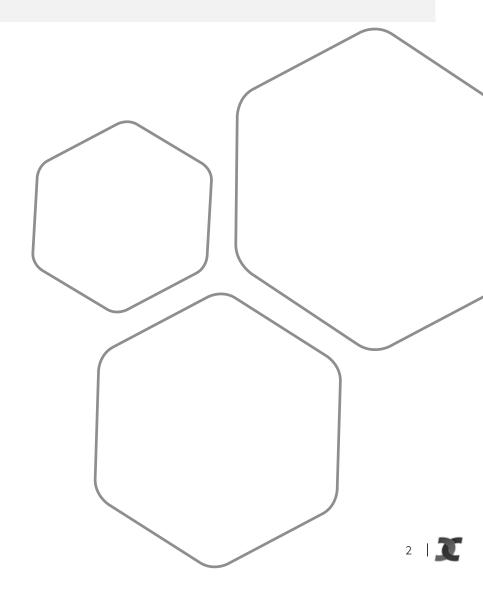
# **Financial Statements** June 2024

#### Waiver

This presentation contains only partial information regarding the Company's results for the January to June 2024 period and was prepared for summary and convenience purposes only. The presentation cannot be in lieu of reviewing the reports published by the Company for the public (including its financial statements), which include the complete information about the Company, before making a decision to invest in the Company's securities. In the event of any discrepancy between that stated in the presentation and that stated in the Company's official reports, that stated in the said reports will prevail.

Any forward-looking forecast and/or statement (as forward-looking information is defined in the Israel Securities Law, 1968) provided, if any, by way of this presentation, is based on the Company's management's assessment according to its discretion, and involves uncertainty, including factors that are beyond the Company's control, each of which or a combination of them, as well as materialization of any of the risk factors typical of the Company's operations, may lead to the said forecasts and/or assessments not being realized or being realized materially differently than expected.

This presentation does not constitute an offer to acquire securities of the Company, or an invitation to receive such offers, and is intended for the provision of information only, as part of providing explanations about the Company.



#### Introduction

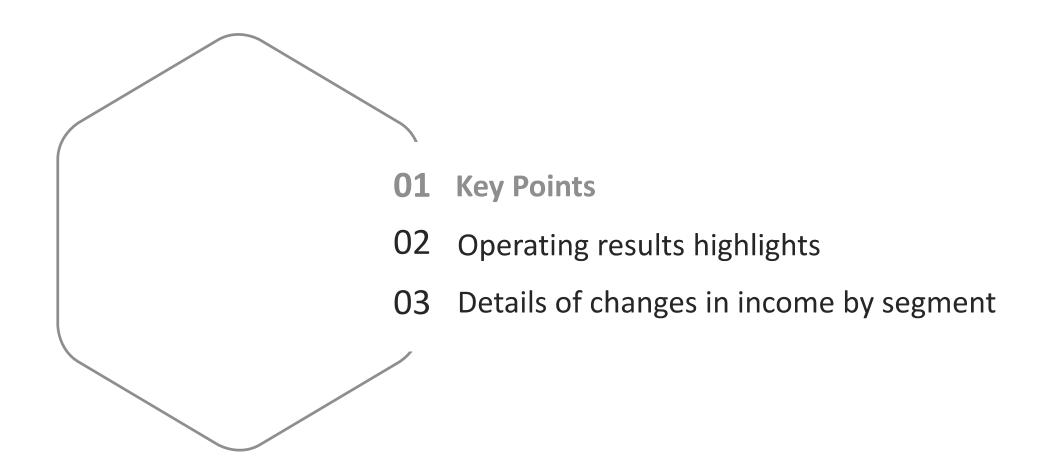
First and foremost we long for the return home of all hostages.

319 days have passed since the outbreak of the Iron Swords War and we are moved by the resilience of the Israeli spirit, which has never wavered.

The institutional entities are even more important in those times; they play a significant role in maintaining the resilience of the State of Israel.

We salute all IDF soldiers and the security forces for defending us and ensuring our safety with valor and determination, and hope that peace and security will prevail soon.

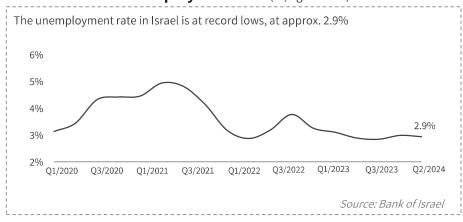




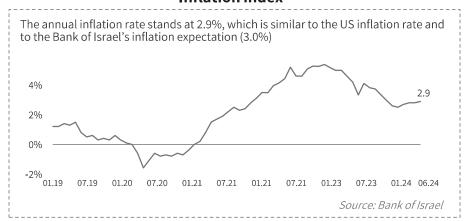
# The Israeli Economy

#### Robust Macroeconomic Data

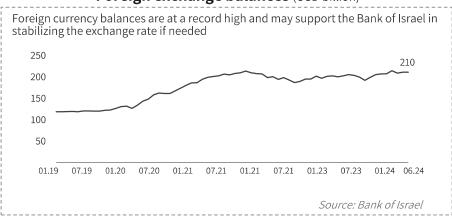
#### **Unemployment rate** (%, ages 25-64)



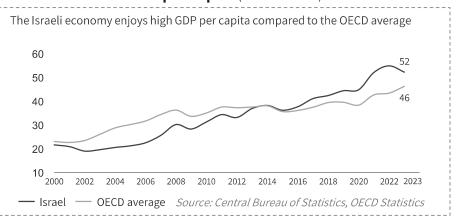
#### Inflation index



#### Foreign exchange balances (USD billion)



#### **GDP per capita** (USD thousand)



#### The Israeli Insurance and Credit Market

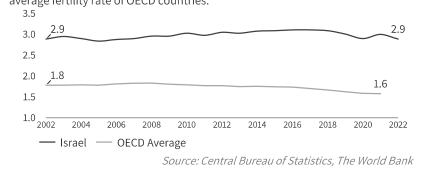
## **Key Drivers**

2018

2019

#### Fertility rate, average no. of children per woman

This is a significant growth engine for the insurance, savings and credit subsegments. In the past twenty years, Israel's fertility rate has been approx. 90% higher than the average fertility rate of OECD countries.



#### **Average savings per capita** (NIS thousand)

Growth engine of Long-Term Savings subsegment. One can see an average annual growth rate of approx. 8% during the past five years.

600 551

500 409

400

300

200

100

2020

Source: Central Bureau of Statistics, Bank of Israel

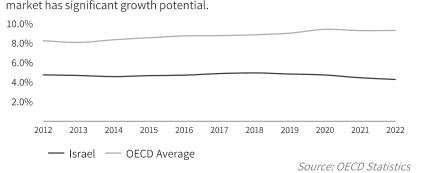
2022

2023

2021

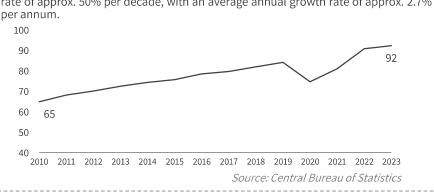
#### Penetration rate - insurance products (%)

Reflects the development level of the insurance sector in Israel; calculated as total premiums of the insurance market divided by GDP of that year. The Israeli insurance market has significant growth potential.



#### **Expenditure for private consumption per capita** (NIS thousand)

This is a significant growth engine in the credit card industry. One can see a growth rate of approx. 50% per decade, with an average annual growth rate of approx. 2.7% per annum.





# H1/2024 Continues to Reflect the Realization of the Group's Strategy

In 2023, Clal Holdings Group completed the acquisition of credit card company Max, and it is currently benefiting from two significant pillars - the Insurance and Long-Term Savings Segment and the Credit Cards Segment. Thus, Clal Holdings is accelerating its change from a legacy insurance company with a significant bias towards traditional Long-Term Savings and Long-Term Care products, to a financial holding group with diversified sources of income and profit.

It is apparent that Max group is well incorporated in Clal Holdings Group in its capacity as a leading institutional entity in Israel, and that its strong results contribute significantly to the Group's growth.

The improvement in income in H1 arises from a marked improvement in the business activity income, which was partially offset by low real returns in the capital market compared to last year.

# **Group Results - Highlights**

NIS 13.0 billion

#### **Premiums**

With added contributions towards benefits and investment contracts

AA- Aa1 Aa3

S&P Maalot - Midroog, Clal Midroog, Clal Holdings Insurance Max

The Company's rating

NIS 350 billion

Assets under management

NIS 8.9 billion

**Shareholders equity** 

Attributable to shareholders

NIS 157 million

Comprehensive income, Q2/2024

Attributable to shareholders

NIS 0.9 billion

**Excess capital** 

As of December 31, 2023, net of Transitional Provisions

NIS 320 million

Comprehensive income, H1/2024

Attributable to shareholders

109%\*

Solvency ratio

As of December 31, 2023, net of Transitional Provisions

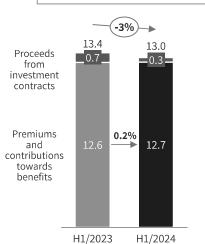


<sup>\*</sup> As from the Economic Solvency Ratio Report as of December 31, 2024, a new outline taking into account the fair value of future variable management fees as part of the existing capital is expected to enter into effect. The effect of this outline is estimated at an additional rate of approx. 14%, without taking into account the Transitional Provisions, and with an additional rate of approx. 9%, taking into account the Transitional Provisions.

#### **Main Trends**

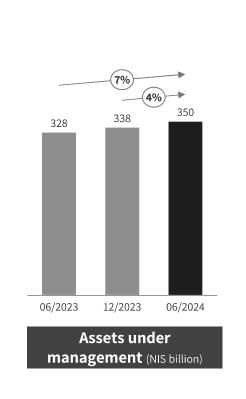
# Continued Improvement Across the Company's KPIs

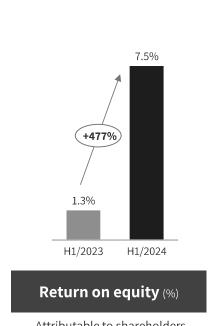
Growth in core activity (Pension, P&C and risk) against a run-off in executive insurance and a decrease in proceeds from investment contracts



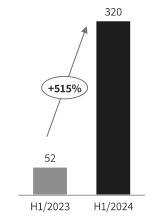
Premiums (NIS billion)

With added contributions towards benefits and investment contracts





Attributable to shareholders



Comprehensive income, after tax (NIS million)

Attributable to shareholders



## **Key trends**



**Comprehensive income, after tax of approx. NIS 320 million in Q1**, a substantial increase compared with the corresponding half last year



**Comprehensive income, after tax of approx. NIS 157 million in Q2**, despite low real returns in the capital market compared with last year



Comprehensive income, before tax of approx. NIS 405 million in Insurance and Savings in the first half, more than twice the corresponding period last year, in which it stood at approx. NIS 173 million



**Improvement of underwriting income across all insurance subsegments**, mainly the Property & Casualty Insurance and the Health Insurance Segments



Comprehensive income, before tax of approx. NIS 206 million in the Credit Card Segment during the first half, thanks to superb results for Max, mostly in the current quarter

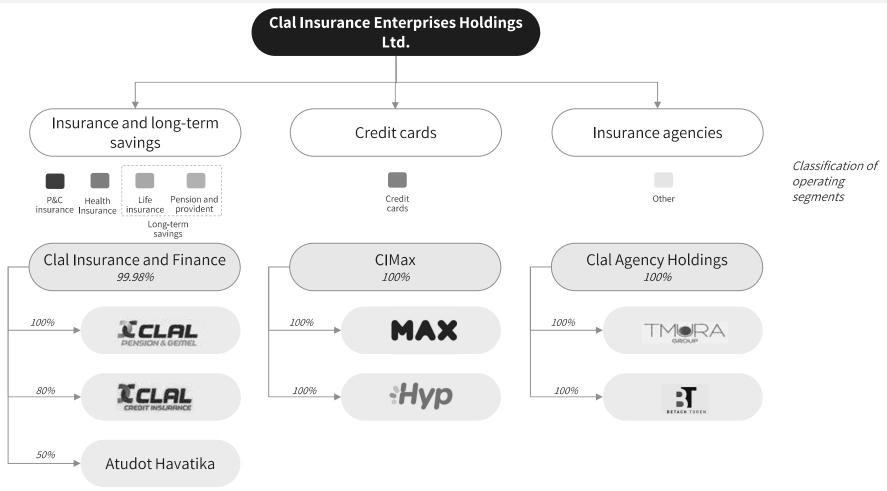


**Excess capital of approx. NIS 0.9 billion in Clal Insurance**, which translates into a solvency ratio of 109%, very close to the dividend distribution threshold (as of December 2023)



# **Structure of main holdings**

Diversified activity in the fields of insurance and long-term savings, credit cards and insurance agencies

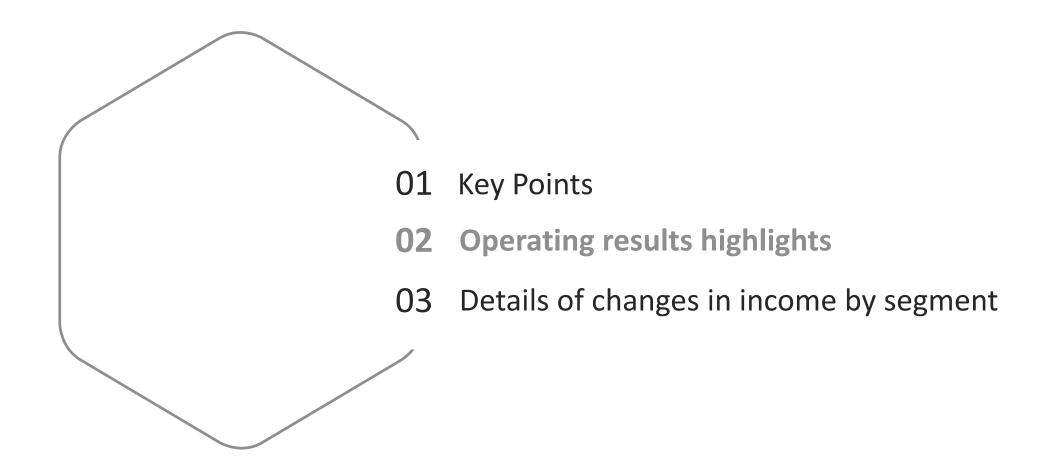


# **Operating Segments**

**P&C Insurance** comprises five subsegments: Liability - Compulsory Motor and Other Liability (which mainly includes third-party liability insurance products); Property -Motor Property, Credit Insurance and Other Property (including remaining property subsegments other than motor and liability as well as other insurance subsegments, such as guarantees). **Health Insurance** comprises the Group's activity in the Health Insurance subsegments. The segment includes LTC (individual and collective) and Illnesses and Hospitalization (which includes medical expenses, surgeries and transplants, personal accidents and travel). **Long-Term Savings** includes the Group's activity in the life insurance, pension funds and provident funds subsegments. The segment includes long-term savings as well as insurance coverage of various risks such as death and disability insurance **Credit Cards** includes credit cards operating results, divided into two main areas of activity: issuance and acquiring. Other Mostly includes own agencies and investment in Michlol Activity that is not assigned to segments

insurance or credit card businesses, and amortization of Max's excess cost

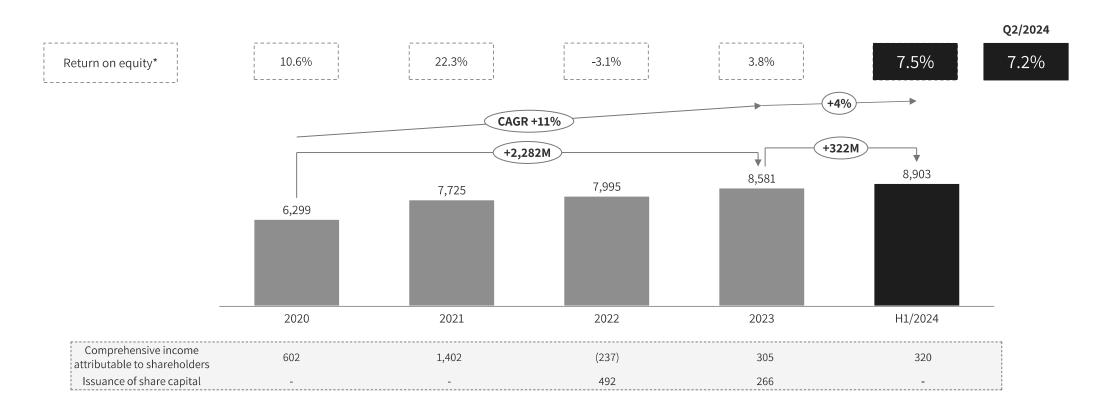
consists of the Group's headquarters, which mainly consists of capital, liabilities (including finance expenses for Max's acquisition) and assets outside the



# **Equity capital**

Return on equity of approx. 7.5%, despite the challenges arising from the War and capital market

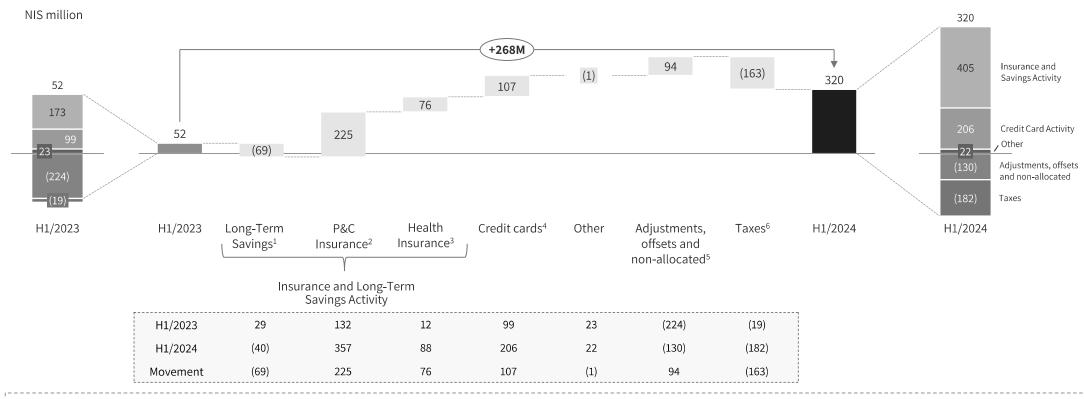
NIS million



<sup>\*</sup> Return on equity, annualized

# Comprehensive income after tax, by operating segment - H1/2024

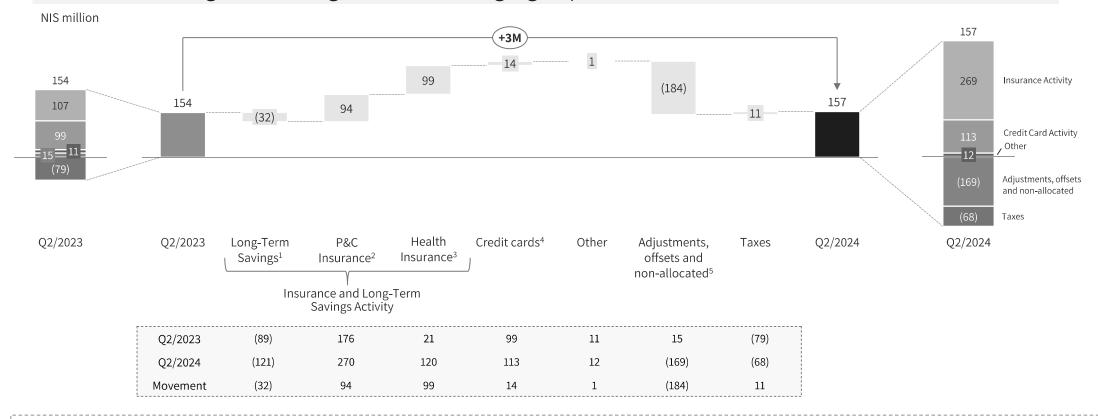
NIS 268 million in comprehensive income after tax, with diversification of income sources and substantial growth in insurance income



- The decrease in income arises from an increase in reserve of NIS 59 million, before tax, due to revision of the mortality tables, net of the effects of revising the pension uptake rate on retirement for the Hassneh transaction
- The increase in income arises mostly from substantial improvement in underwriting income
- The increase in income arises from an underwriting improvement in the individual subsegments and a decrease of approx. NIS 35 million in the liability for the Long-term Care subsegment, before tax, due to the interest rate effect
- The results of Max and Milo, as well as of companies under their control, were consolidated under the Company's results as from Q2/2023
- In H1/2024, an investment income of approx. NIS 37 million before tax was recorded, compared to an investment income of approx. NIS 114 million before tax last year. In Q1/2023 includes a provision for credit default of approx. NIS 220 million on the acquisition of Max.
  - In H1/2024 includes a one-off increase of approx. NIS 18 million in tax expenses

# Comprehensive income after tax, by operating segment in Q2/2024

The Company made a profit of approx. NIS 157 million after tax, with a market improvement in the underwriting income, against a challenging capital market

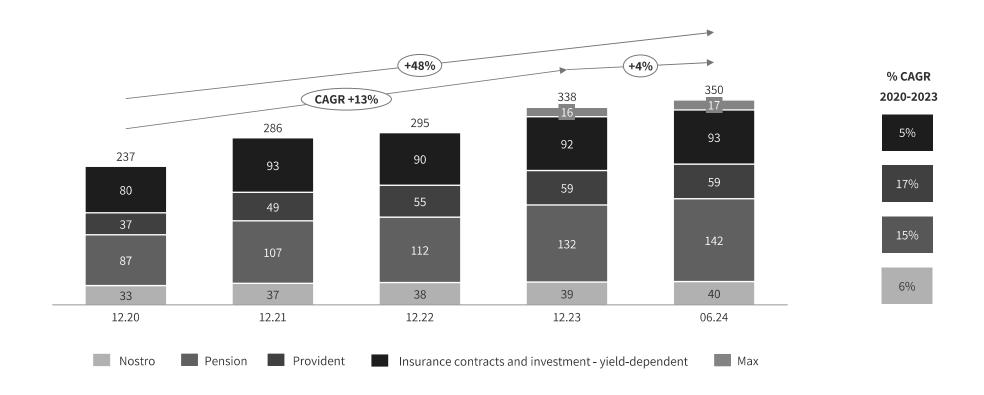


- The decrease in income arises from an increase in reserve of NIS 59 million, before tax, due to revision of the mortality tables, net of the effects of revising the pension uptake rate on retirement for the Hassneh transaction
- 2 The increase in income arises mostly from substantial improvement in underwriting income
- The increase in income arises from an underwriting improvement in the individual subsegments and a decrease of approx. NIS 79 million in the liability for the Long-term Care subsegment, before tax, due to the interest rate effect
- Increase in income despite the slowdown in activity and transactions executed abroad due to the War
- The transition to loss arises from an investment loss of approx. NIS 75 million before tax in Q2/2024, compared to an investment income of approx. NIS 62 million before tax in the quarter last year 16

# **Assets Under Management**

# Growth of Approx. 48% in Assets Under Management Since December 2020

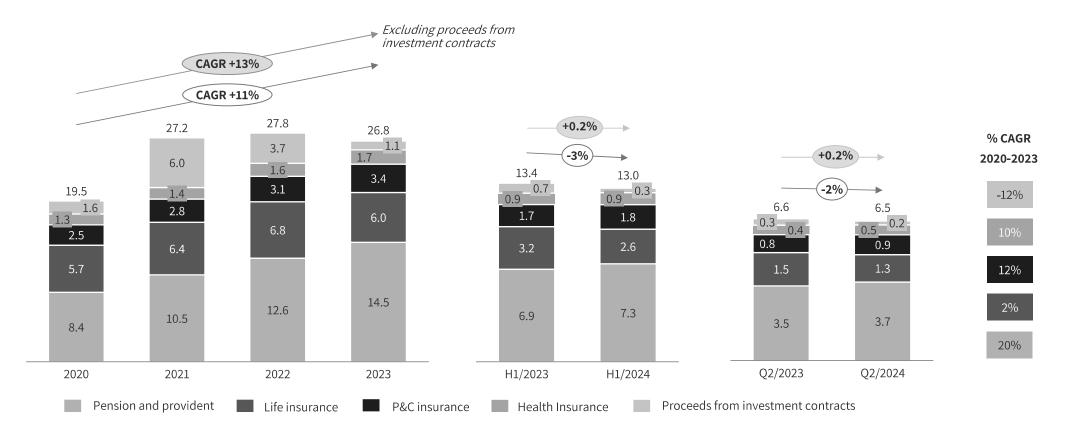
NIS billion



# **Scope of the Insurance and Long-Term Savings Activity**

Strong Growth in Core Activity (Pension, P&C And Risk) Against a Run-Off in Executive Insurance and a Decrease in Proceeds from Investment Contracts

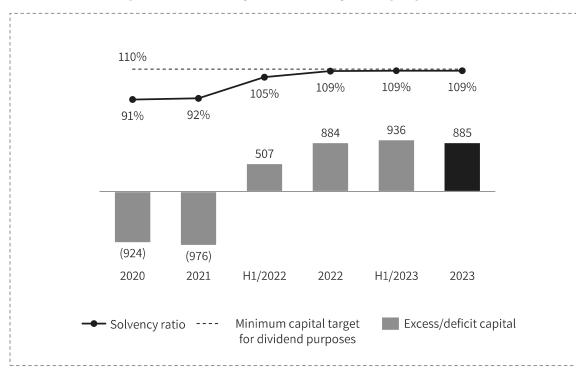
Premiums earned, gross, contributions towards benefits and proceeds in respect of investment contracts, NIS billion



# Compliance with Solvency Requirements and Management's Policy - Clal Insurance

A Solvency Ratio of 109% as of December 31, 2023

#### Excess/deficit capital for solvency and solvency ratio purposes\* (NIS million, %)



#### **Dividend distribution policy**



In June 2023, the Board of Directors of the Company approved a policy for the distribution of a dividend at a rate of 30%-50% of Clal Insurance's comprehensive income



The distribution is subject to the Company's compliance with a minimum capital target of 110%

#### The Company's rating

AA+

S&P Maalot Clal Insurance rating Aa1

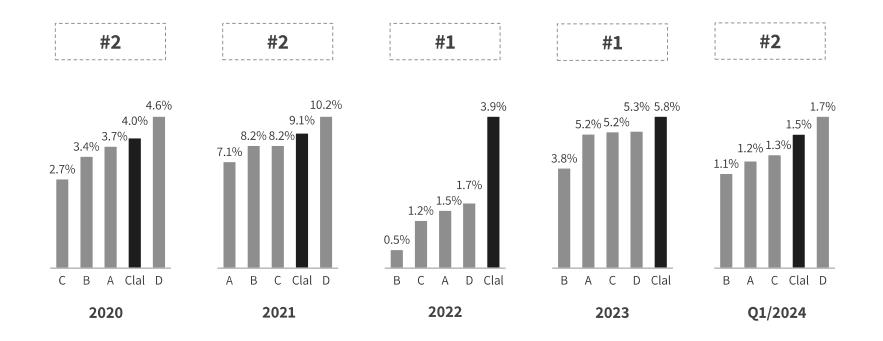
Midroog Clal Insurance rating

<sup>\*</sup> As from the Economic Solvency Ratio Report as of December 31, 2024, a new outline taking into account the fair value of future variable management fees as part of the existing capital is expected to enter into effect. The effect of this outline is estimated at an additional rate of approx. 14%, without taking into account the Transitional Provisions, and with an additional rate of approx. 9%, taking into account the Transitional Provisions.

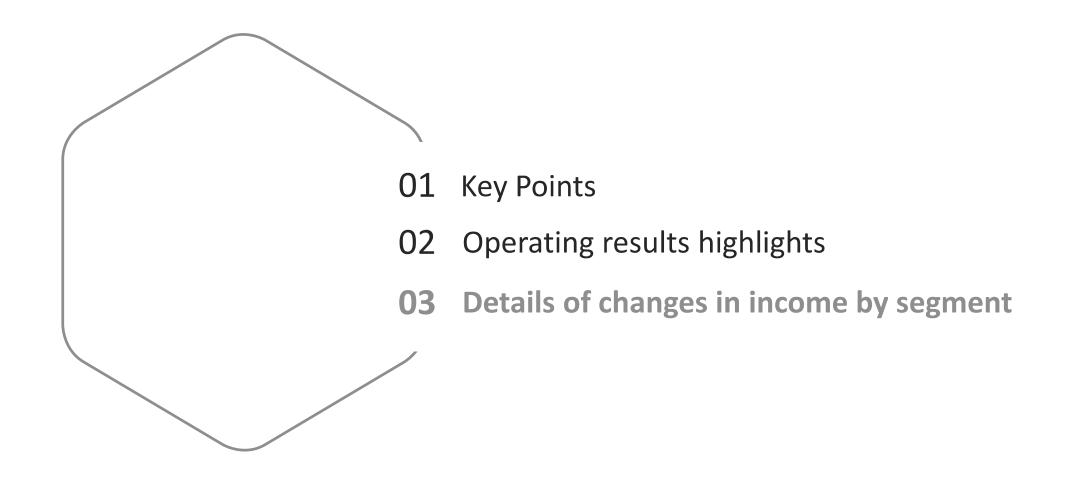


# Returns on Own (Nostro) Assets\*

Compared to Leading Competitors, Clal Leads in Returns on Nostro Assets and Has Been Ranked among the Top in Recent Years



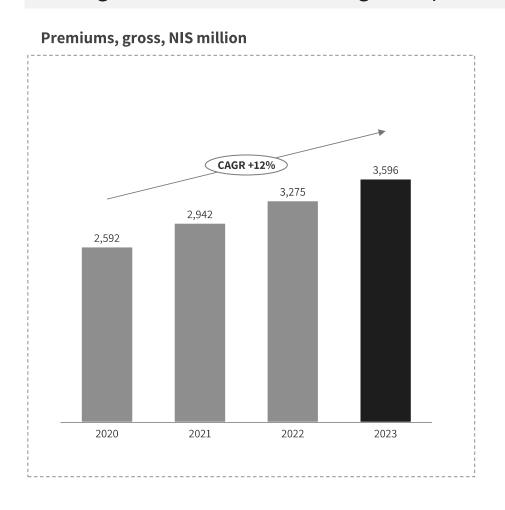
<sup>\*</sup> Compared to the five major insurance companies; net of revalued own-use real estate properties

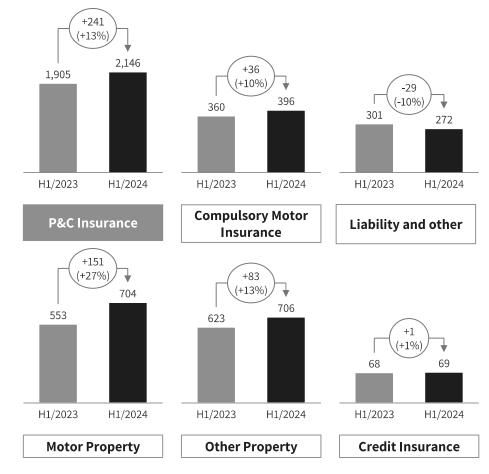


#### **P&C Insurance**

Strong Growth of Approx. 13% in Gross Premiums, Mainly in the Property Subsegments, While Continuing to Improve Liabilities





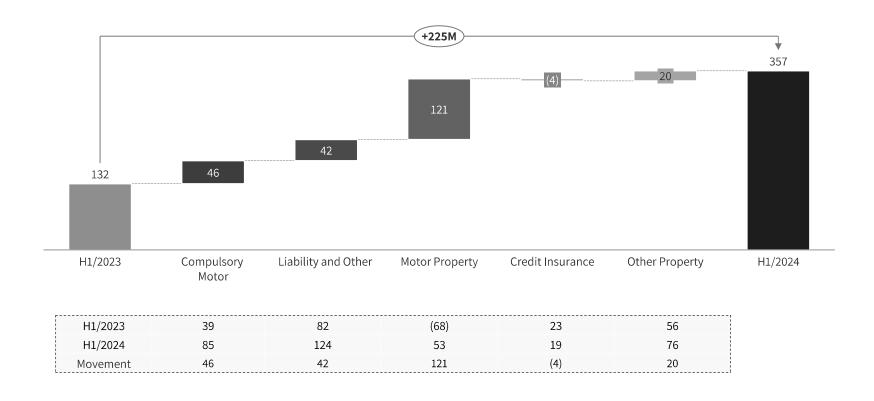


#### **P&C Insurance**

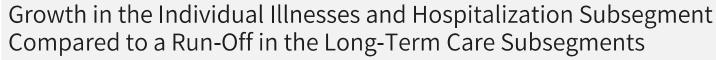
# P&C Health Life Pension Credit Other and cards provident

# Increase of Approx. NIS 225 Million in Comprehensive Income, While Substantially Improving the Underwriting Income

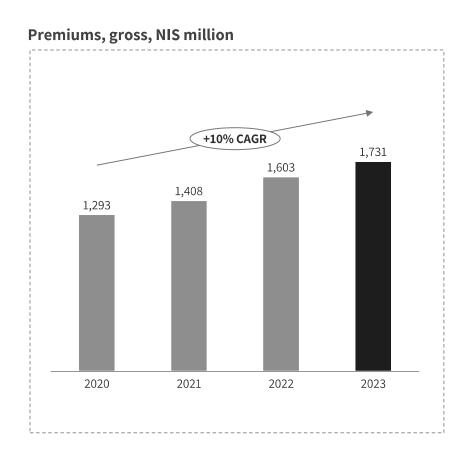
Comprehensive income, before tax, by operating segment, NIS million

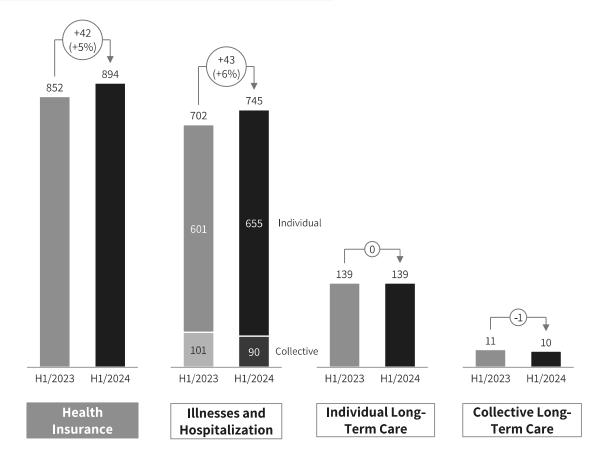


#### **Health Insurance**







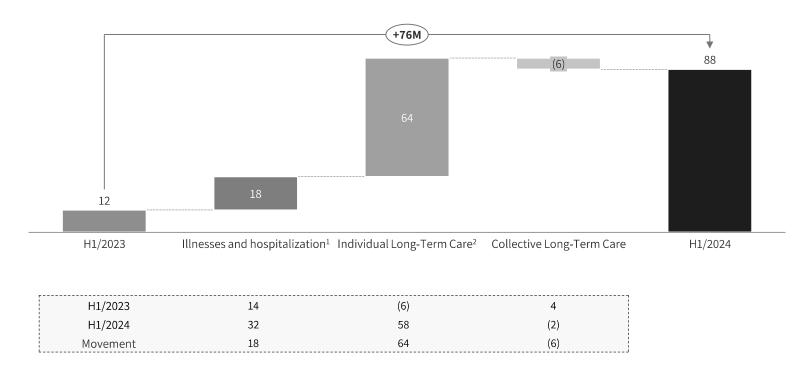


#### **Health Insurance**

P&C Health Life Pension Credit Other and cards provident

Increase in Comprehensive Income as a Result of Underwriting Improvement in the Individual Insurance Subsegments and the Release of Reserves in the Long-Term Care Subsegment Due to the Increase in Interest

Comprehensive income, before tax, by operating segment, NIS million





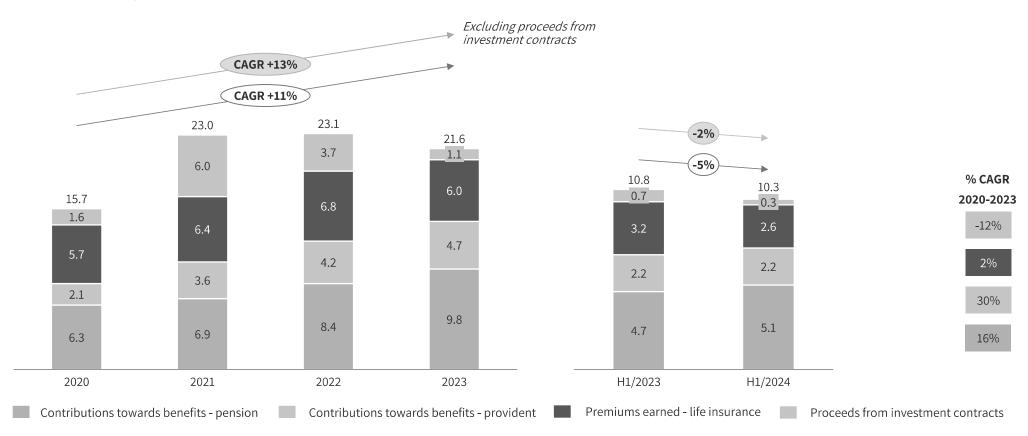
<sup>1.</sup> The increase in income arises from improvement in underwriting income

<sup>2.</sup> The increase in income arises from a decrease of approx. NIS 35 million before tax in the liability due to the interest rate effect

## **Long-Term Savings**

Strong Growth in Pension Contributions, Alongside Continued Run-Off in Life Insurance (Executive Insurance) and a Decrease in Proceeds from Investment Contracts

Premiums earned, gross, contributions towards benefits and proceeds in respect of investment contracts, NIS billion



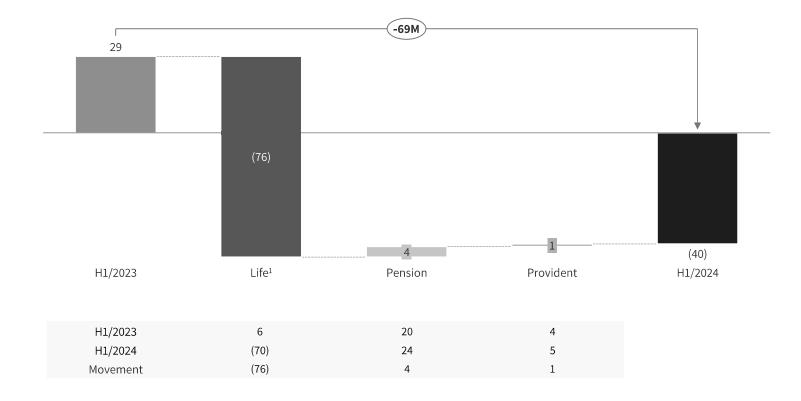
cards

provident

# **Long-Term Savings**

# Decrease in Income from Life Insurance Mainly Due to Revision to the Mortality Tables

Comprehensive income before tax, by operating segment, NIS million



<sup>1.</sup> The decrease in income arises mostly from an increase in reserve of approx. NIS 59 million due to revision of the mortality tables, net of the effects of revising the pension uptake rate on retirement for the Hassneh transaction



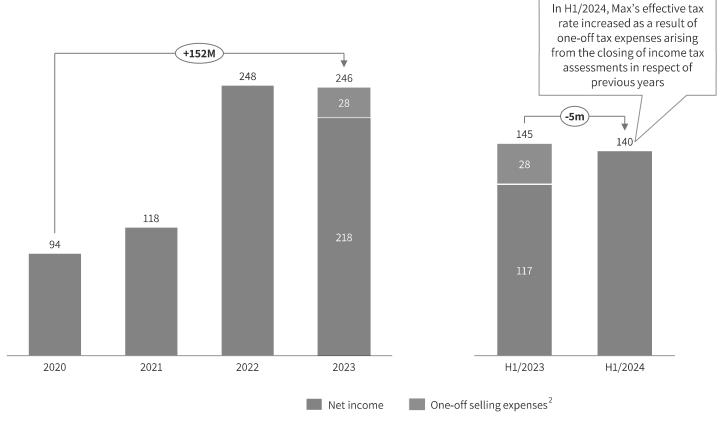


#### **Credit Cards - Max's Results**<sup>1</sup>

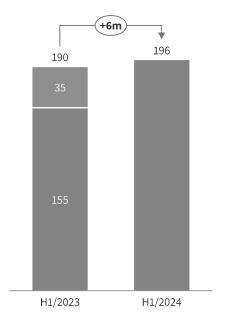
# Increase in Pre-Tax Income Despite the Iron Swords War

# P&C Health Life Pension Credit Other and cards provident

#### Net income, NIS million



#### Profit before tax, NIS million



- 1. The results of Max were consolidated under the segment as from April 1, 2023
- 2. One-off selling expenses arising from the completion of Clal Holdings' acquisition transaction



# **Credit Cards - Max's Results vs. the Competition**

Max Leads in Return on Equity, Credit Portfolio Size and Quality

Cal

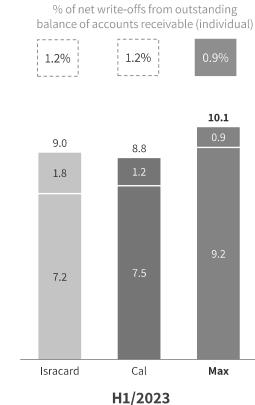
H1/2024

Max

Isracard



#### Return on equity and net income<sup>1</sup> (%, NIS million) Net income Net income 121 174 132 179 17.1% 14.8% 16.5% 14.2% 8.7% 8.5%

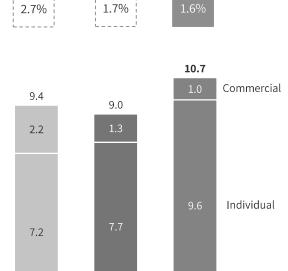


Credit portfolio, NIS billion

0.9%

10.1

Max



Cal

H1/2024

Isracard

% of net write-offs from outstanding

balance of accounts receivable (individual)

1. Net of one-off effects

Isracard

Cal

H1/2023

Max

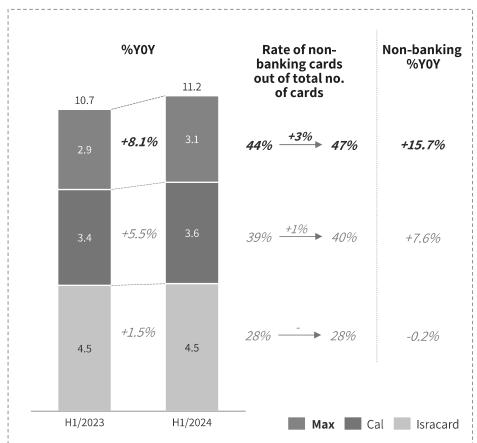
Max

# **Credit Cards - Max's Results vs. the Competition**

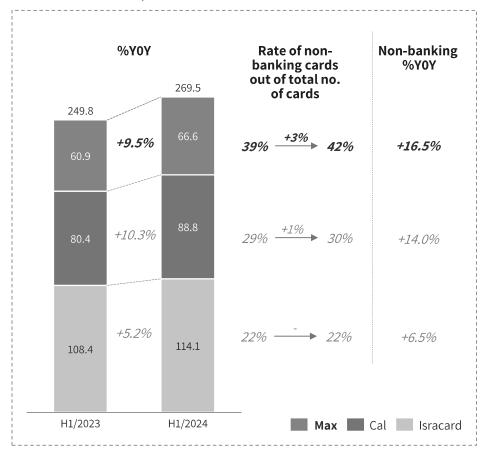
Realization of Growth Strategy in Non-Banking Cards



#### No. of active cards, millions of units



#### Issuance turnover, NIS billion

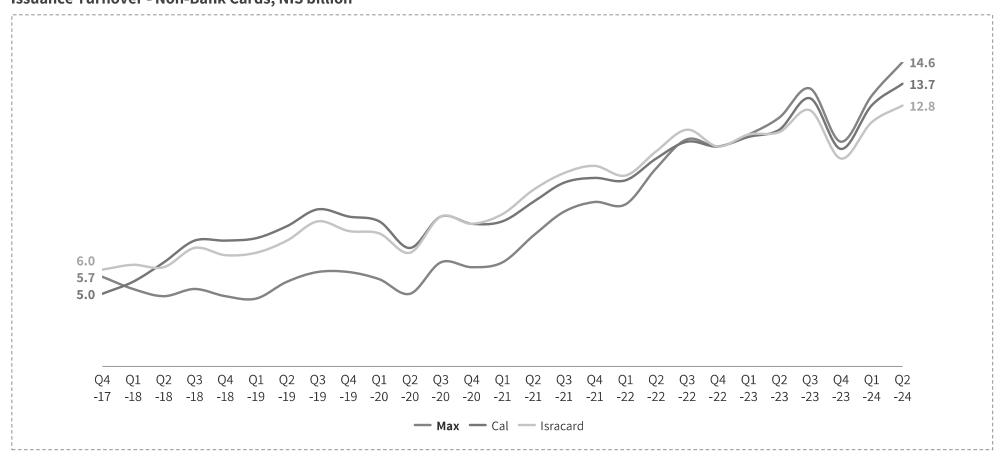


# **Credit Cards - Max's Results vs. the Competition**

Realization of Growth Strategy in Non-Banking Cards



#### Issuance Turnover - Non-Bank Cards, NIS billion

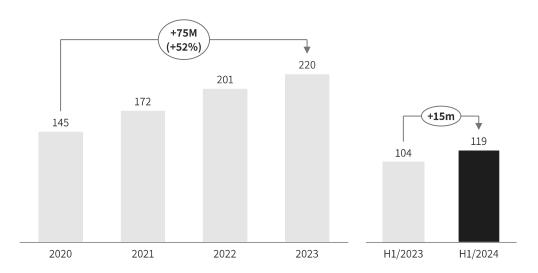


# **Other Segment**

Growth of Approx. 53% in Comprehensive Income in the Past Three Years, Mostly in Respect of Own Agencies



#### Income from fees and commissions, NIS million



#### Comprehensive income, before tax, NIS million

