

Financial Statements March 2025

Waiver

This presentation contains only partial information regarding the Company's results for the January to March 2025 period and was prepared for summary and convenience purposes only. The presentation cannot be in lieu of reviewing the reports published by the Company for the public (including its financial statements), which include the complete information about the Company, before making a decision to invest in the Company's securities. In the event of any discrepancy between that stated in the presentation and that stated in the Company's official reports, that stated in the said reports will prevail.

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This presentation does not constitute an offer to acquire securities of the Company, or an invitation to receive such offers, and is intended for the provision of information only, as part of providing explanations about the Company.



Introduction

During this complex period, when Israeli society faces multiple challenges, we at Clal Group continue to act with a deep sense of responsibility and belief in the power of a stable economy to bring about change.

Despite the difficulties and turmoil, the Israeli economy continues to show exceptional resilience. The strength of Israel's financial system, its capital market, its business entrepreneurship and its social fabric – have proven time and again the economy's ability to recover, adapt and even grow out of a crisis.

In such an environment, Clal is proud to serve as a central pillar of Israel's economic infrastructure – a stable, profitable and responsible entity, committed not only to achieving returns, but also to contributing to the economy, society and to boosting the public's trust. We hope for the swift return of the hostages, for the wellbeing of the security forces and military, and for peaceful days of recovery, which will allow us to focus our resources and efforts on the momentum of renewed growth and continued realization of the tremendous potential inherent in Israel's economy.





Clal Holdings – One of Israel's Fastest Growing, Leading Financial Groups



1. Including contributions towards benefits and receipts

2. After dividend distribution

The Israeli Economy Strong foundations



The Israeli Insurance and Credit Market Key Drivers



Fertility rate, average no. of children per woman

Penetration rate - insurance products (%)





Public's long-term savings assets (NIS billion)



Source: The Capital Market, Insurance and Savings Authority

Private consumption spending per capita (NIS thousand)



Structure of main holdings

Diversified activity in the fields of insurance and long-term savings, credit cards and insurance agencies



Operating Segments

P&C Insurance

comprises five subsegments: Liability - Compulsory Motor and Other Liability (which mainly includes third-party liability insurance products); Property - Motor Property, Credit Insurance and Other Property (including remaining property subsegments other than motor and liability as well as other insurance subsegments, such as guarantees).

Health Insurance

comprises the Group's activity in the Health Insurance subsegments. The segment includes LTC (individual and collective) and Illnesses and Hospitalization (which includes medical expenses, surgeries and transplants, personal accidents and travel).

Long-Term Savings

includes the Group's activity in the life insurance, pension funds and provident funds subsegments. The segment includes long-term savings as well as insurance coverage of various risks such as death and disability insurance

Credit Cards

includes credit cards operating results, divided into two main areas of activity: issuance and acquiring.

Other

Mostly includes own agencies and investment in Michlol

Activity that is not assigned to segments

consists of the Group's headquarters, which mainly consists of capital, liabilities (including finance expenses for Max's acquisition) and assets outside the insurance or credit card businesses, and amortization of Max's excess cost

Continued Implementation of the Group's Strategy

In 2023, Clal Holdings Group completed the acquisition of credit card company Max, and it is currently benefiting from two significant pillars - the Insurance and Long-Term Savings Segment and the Credit Cards Segment. Thus, Clal Holdings is accelerating its change from a legacy insurance company with a significant bias towards traditional long-term savings and long-term care products, to a financial holding group with diversified sources of non-cash income and profit.

The Company presents higher earnings arising from a significant increase in income from business activity, both in Insurance and Savings and in the Credit Cards Segment. It is apparent that Max group is well incorporated in Clal Holdings Group in its capacity as a leading institutional entity in Israel, and that its strong results contribute significantly to the Group's growth.

In 2024, the Company distributed its first dividend after more than a decade. Now, the Company has declared a dividend of approx. NIS 300 million from Clal Insurance, of which Clal Holdings will distribute approx. NIS 200 million to its shareholders.

Improvement Across the Company's KPIs



1. Core income includes insurance underwriting income, income from savings management (investment contracts, pension and provident), credit cards and agencies, and the Group's finance expenses. Income also includes the addition of an annual spread of 2.25% over risk-free interest rate plus weighted illiquidity premium on the investment portfolio against non-yield-dependent insurance liabilities without a Hetz Bond component and a nominal risk-free interest rate plus an annual spread of 2.25% on the investment portfolio against the Company's equity and financial liabilities.

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Key trends in Q1/2025



Comprehensive income after tax in the reporting period of approx. NIS 409 million, compared to an income of NIS 314 million in the corresponding quarter last year



Underwriting income from insurance and savings of approx. NIS 252 million before tax, compared to NIS 203 million last year, an increase of approx. 25% due to improvement across all insurance subsegments.



Continued growth in the profitability of the Credit Card Segment - Max's profit reached approx. NIS 79 million after tax, compared to NIS 58 million last year, an increase of approx. 36%.



Distribution of dividends by Clal Insurance and Clal Holdings of NIS 300 million and NIS 200 million, respectively.



Economic Solvency Ratio in Clal Insurance stood at 128% as of December 31, 2024, after dividend distribution, compared to a ratio of 109% as of December 31, 2023.



Shareholders' equity Return on equity of approx. 18.7% in Q1/2025

NIS million



2. A NIS 200 million dividend was declared subsequent to the balance sheet date (with no effect on equity as of March 31, 2025)

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Contractual service margins (CSM)

an increase of approx. NIS 1.5 billion in contractual service margin from the end of 2023

NIS million



Comprehensive income after tax

The Company earned approx. NIS 409 million after tax, resulting from growth in the core business and excess financial margin



NIS million



- Underwriting income from Insurance and Savings
- Credit Cards
- Adjusted financial margin and not attributed to operating segments
- Agencies and Other



The growth stems from an increase in underwriting income across all insurance subsegments, mainly property and casualty insurance, as detailed in the following page



The increase in excess financial margin is mainly due to the effect of the increase in the interest rate curve

Underwriting income from insurance and savings before tax

Increase in underwriting income across all insurance subsegments

NIS million



Property and Casualty Insurance – Increase in Comprehensive Income Before Tax Increase in underwriting income alongside a decrease in excess financial margin due to capital market returns

NIS million



Assets Under Management Growth of Approx. 57% in Assets Under Management Since December 2020

NIS billion



Nostro 📃 Pension 🔜 Provident 🔜 Insurance contracts and investment - yield-dependent 🔜 Max

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Clal Insurance - Compliance with Solvency Requirements and Management's Policy A Solvency ratio of 128% as of December 31, 2024, and taking into account the Transitional Provisions - 158%



Excess/deficit capital for solvency and solvency ratio purposes (NIS million, %) Dividend distribution policy



In June 2023, the Board of Directors of the Company approved a policy for the distribution of a dividend at a rate of 30%-50% of Clal Insurance's comprehensive income



In May 2025, the minimum capital target after dividend distribution was revised to 115%



In accordance with this policy, a dividend of approx. NIS 300 million was distributed by Clal Insurance for 2024

The Company's rating

AA+ Aa1 S&P Maalot Midroog Clal Insurance rating Clal Insurance rating

1. The data for the year 2024 presented take into account the dividend distribution

Credit cards – Max's net income

Post-tax profit of approx. NIS 79 million in Q1/2025 represents a 36% increase over the previous quarter

NIS million



1. One-off selling expenses arising from the completion Clal Holdings' acquisition transaction

Credit Cards - Max's Results vs. the Competition Max Leads in Return on Equity, Credit Portfolio Size and Quality



Return on equity and net income¹ (%, NIS million)

1. Net of one-off effects

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Credit Cards - Max's Results vs. the Competition

Realization of Growth Strategy in Non-Banking Cards



Issuance turnover, NIS billion

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Credit Cards - Max's Results vs. the Competition Realization of Growth Strategy in Non-Banking Cards

Issuing Turnover - Non-Bank Cards, NIS Billion 15.7 15.2 13.7 6.0 **5.7** 5.0 Q4 Q1 Q2 Q3 Q4 Q1 04 01 02 03 -17 -18 -18 -18 -19 -19 -19 -19 -19 -20 -20 -20 -20 -21 -21 -21 -21 -22 -22 -22 -23 -23 -24 -24 -24 -24 -24 -24 -25 - Max - Cal - Isracard

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Clal Insurance and Finance joined the TA-35 index a month ago, a significant event in the Company's growth trajectory and an expression of our financial robustness. It is the outcome of strategic work focused on improving the Company's core business, diversifying its sources of income and profit, while executing a significant, strategic transaction -MAX's acquisition - and consistently championing impressive financial results.

