

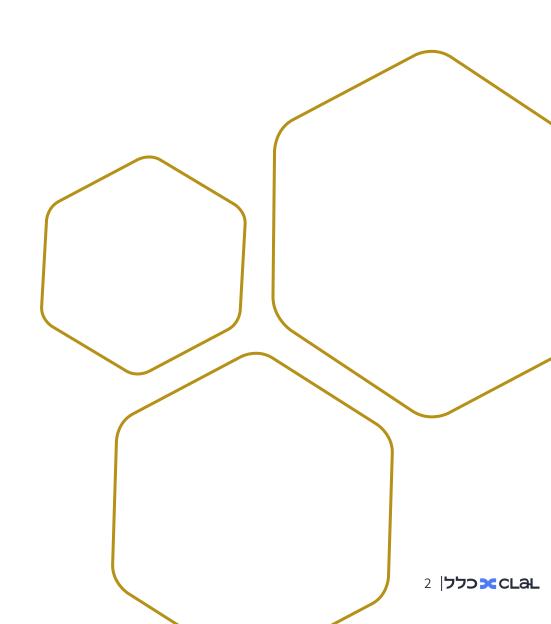


#### Waiver

This presentation contains only partial information regarding the Company's results for the January to June 2025 period and was prepared for summary and convenience purposes only. The presentation cannot be in lieu of reviewing the reports published by the Company for the public (including its financial statements), which include the complete information about the Company, before making a decision to invest in the Company's securities. In the event of any discrepancy between that stated in the presentation and that stated in the Company's official reports, that stated in the said reports will prevail.

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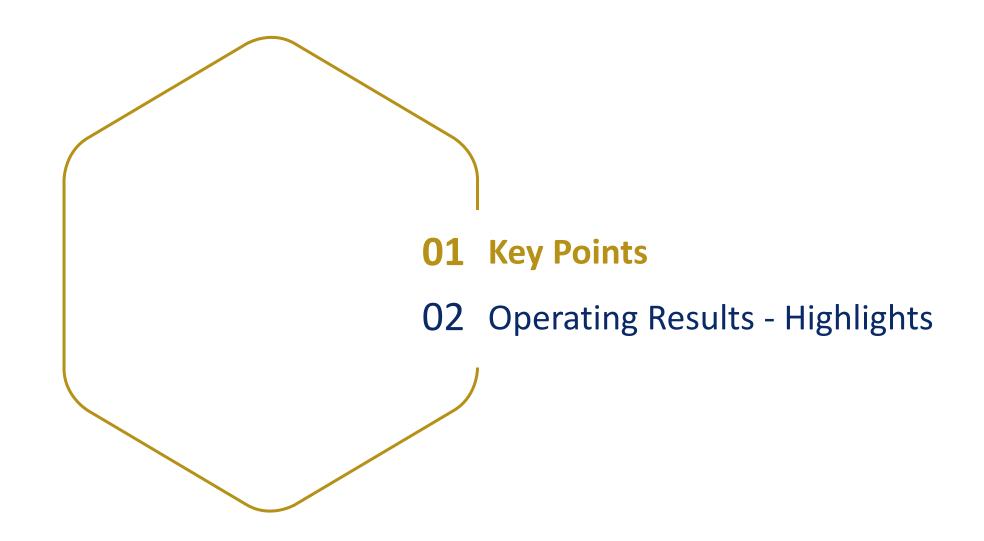
### Introduction

During this complex period, when Israeli society faces multiple challenges, we at Clal Group continue to act with a deep sense of responsibility and belief in the power of a stable economy to bring about change.



In such an environment, Clal is proud to serve as a central pillar of Israel's economic infrastructure – a stable, profitable and responsible entity, committed not only to achieving returns, but also to contributing to the economy, society and to boosting the public's trust. We hope for the swift return of the hostages, for the wellbeing of the security forces and military, and for peaceful days of recovery, which will allow us to focus our resources and efforts on the momentum of renewed growth and continued realization of the tremendous potential inherent in Israel's economy.





# Clal Holdings - One of Israel's Fastest Growing, Leading Financial Groups

Established Leader in the Israeli **Financial Sector** 

**Robust Financials** 

NIS 941M<sup>1</sup>

Comprehensive income

Q1/2025

**NIS 9.5B** 

Shareholders' equity

Stable **Growth in the** Insurance **Activity** 

**Key Player in** the Credit Card **Sector** 

Standard of **Excellence** 

1987

Founded

Increase in AUM (12/2020-6/2025)

66%

3.3M

Active cards

**TA-35** 

flagship index

**NIS 13.7B** 

Premiums<sup>2</sup> H1/2025

Credit portfolio

**NIS 373B** 

Assets under management (AUM) **NIS 200M** 

Dividend distribution for 2024

**128%** 

solvency ratio Clal Insurance 37%

Growth in premiums<sup>2</sup> 2020-2024

**NIS 12.3B** 

**12.6**%

Highest growth rate in nonbanking cards

AA-

S&P Maalot **Clal Holdings** 

Aa3

Aa1

Midroog Max

Midroog Clal Insurance

IFRS 17

**International Accounting** Standard

**AAA Platinum+** 

Maala rating (ESG)

Comprehensive income excluding the Special Provision is NIS 1,042 million, see page 11

Including contributions towards benefits and receipts

# **The Israeli Economy** Strong foundations

Young & Growing Population

Fast growing population

F00/

Pension contribution rate

2%

50%

Young population

20.8%

Average annual growth (past 5 years)

of the total population is under 29

Among the highest rates globally

Robust Economic System

GDP per capita - 2024 (USD thousand)

forecast for 2025

Unemployment rate

55

3.2%

Real GDP growth

2.6%

Above the OECD average

Positive trajectory

Below the OECD average

Tech nation powerhouse

Technology companies

9,000

R&D investments as a percentage of GDP

6%

Highest worldwide

New startups

600

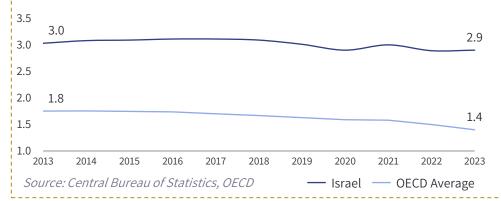
Each year

### The Israeli Insurance and Credit Market

# **Key Drivers**

#### Fertility rate, average no. of children per woman

This is a significant growth engine for the insurance, savings and credit subsegments. In the past decade, Israel's fertility rate has been approx. 100% higher than the average fertility rate of OECD countries.



#### **Public's long-term savings assets** (NIS billion)

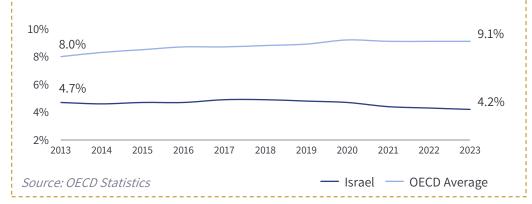
Continued substantial growth in assets under management by institutional entities including pension funds, provident funds, education funds and executive insurance.

2.5
2.0
1.5
1.0
0.8
0.5
2014
2016
2018
2020
2022
2024

Source: The Capital Market, Insurance and Savings Authority

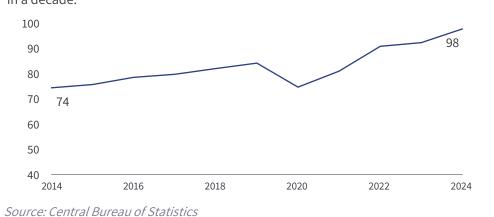
#### **Penetration rate - insurance products (%)**

Reflects the development level of the insurance sector in Israel; calculated as total premiums of the insurance market divided by GDP of that year. The Israeli insurance market has significant growth potential.



#### Private consumption spending per capita (NIS thousand)

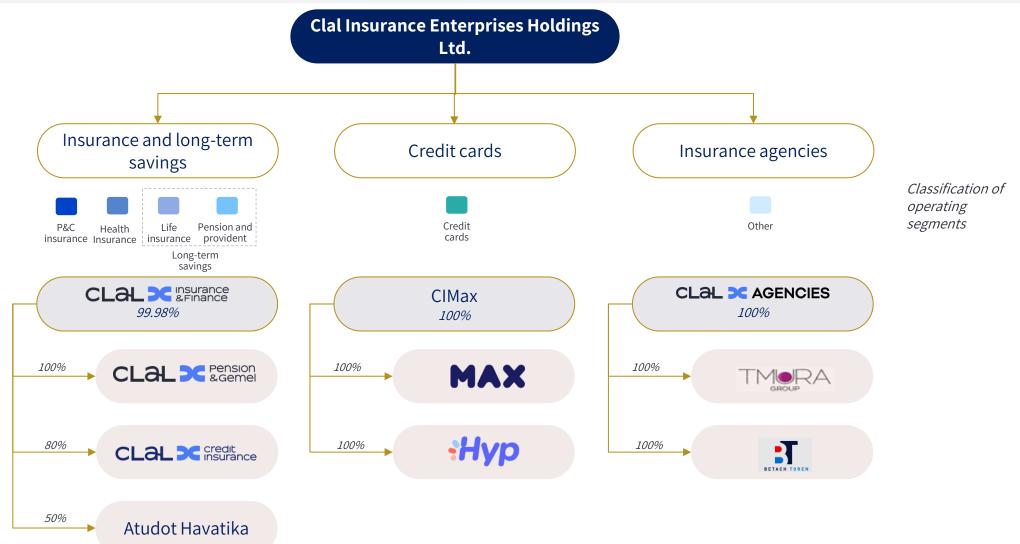
This is a significant growth engine in the credit card industry. Approx. 30% in growth in a decade.





# **Structure of main holdings**

Diversified activity in the fields of insurance and long-term savings, credit cards and insurance agencies



# **Operating Segments**

#### **P&C Insurance**

comprises five subsegments: Liability - Compulsory Motor and Other Liability (which mainly includes third-party liability insurance products); Property - Motor Property, Credit Insurance and Other Property (including remaining property subsegments other than motor and liability as well as other insurance subsegments, such as guarantees).

#### **Health Insurance**

comprises the Group's activity in the Health Insurance subsegments. The segment includes LTC (individual and collective) and Illnesses and Hospitalization (which includes medical expenses, surgeries and transplants, personal accidents and travel).

#### **Long-Term Savings**

includes the Group's activity in the life insurance, pension funds and provident funds subsegments. The segment includes long-term savings as well as insurance coverage of various risks such as death and disability insurance

#### **Credit Cards**

includes credit cards operating results, divided into two main areas of activity: issuance and acquiring.

#### Other

Mostly includes own agencies and investment in Michlol

#### **Activity that is not assigned to segments**

consists of the Group's headquarters, which mainly consists of capital, liabilities (including finance expenses for Max's acquisition) and assets outside the insurance or credit card businesses, and amortization of Max's excess cost

# **Continued Implementation of the Group's Strategy**

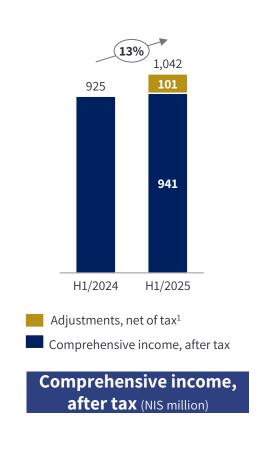
Since Clal Holdings Group completed the acquisition of credit card company Max, it has been benefiting from two significant pillars - the Insurance and Long-Term Savings Segment and the Credit Cards Segment. Thus, Clal Holdings is changing from a legacy insurance company with a significant bias towards traditional long-term savings and long-term care products, to a financial holding group with diversified sources of non-cash income and profit.

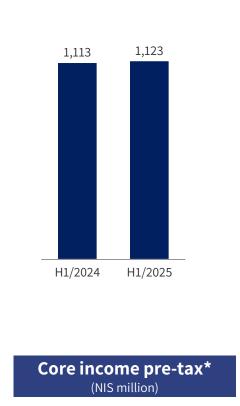
The Company presents higher earnings arising from a significant increase in income from business activity, both in Insurance and Savings and in the Credit Cards Segment. It is apparent that Max group is well incorporated in Clal Holdings Group in its capacity as a leading institutional entity in Israel, and that its strong results contribute significantly to the Group's growth.

In 2024, the Company distributed dividends for the first time in a decade. This year, Clal Insurance has distributed approx. NIS 300 million in dividends, of which Clal Holdings has decided to distribute approx. NIS 200 million to its shareholders.

# **Improvement Across the Company's KPIs**







Net of tax adjustments include an increase in the provision following a judgment handed down to the credit card companies (hereinafter - the "Special Provision"), which pertains mostly to the years prior to Max's acquisition.



<sup>\*</sup> Core income - the income includes underwriting income, income from savings management (investment contracts, pension and provident), credit cards, agencies and the Group's finance expenses. In addition, the comprehensive income includes an additional annual spread of 2.25% above the risk-free interest rate plus a weighted illiquidity premium with respect to the investment portfolio held against non-yield-dependent insurance liabilities excluding the Hetz bonds component, and nominal risk-free interest plus an annual spread of 2.25% with respect to the investment portfolio held against the Company's capital and financial liabilities.

# **Key trends in H1/2025**



Comprehensive income, after tax, of approx. NIS 941 million, **income of NIS 1,042 million excluding the Special Provision** 



**High underwriting income from Insurance and Savings,** totaling approx. NIS 615 million before tax



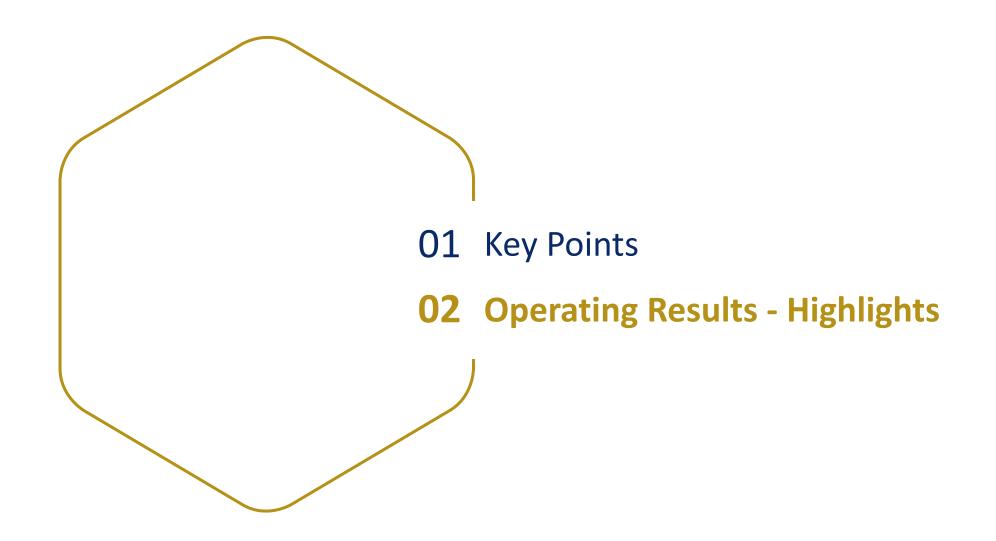
**Continued growth in the profitability of the Credit Cards Segment -** Max's income totaled approx. NIS 150 million after tax (excluding the Special Provision)



**Distribution of dividends by Clal Insurance and Clal Holdings** of NIS 300 million and NIS 200 million, respectively, for 2024.



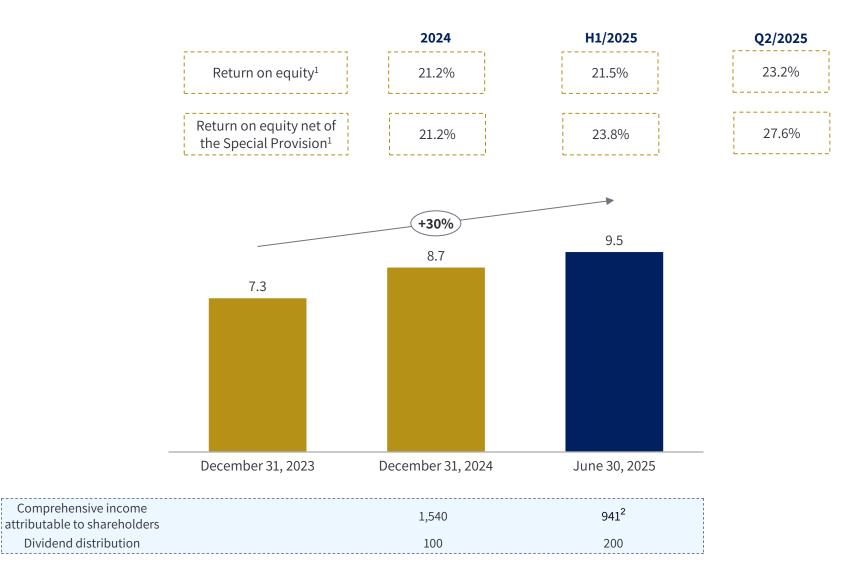
**Economic Solvency Ratio in Clal Insurance stood at 128% as of December 31, 2024**, compared to a ratio of 109% as of December 31, 2023.



## **Shareholders' equity**

Return on equity of approx. 21.5% in H1/2025, return of of 23.8% excluding the Special Provision

NIS billion

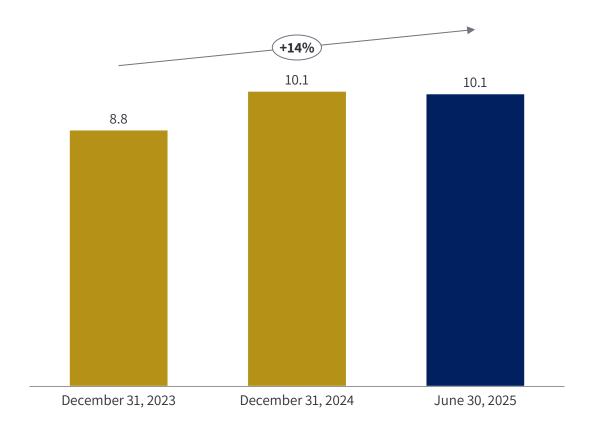


- 1. Return on equity, annualized
- 2. Comprehensive income excluding the Special Provision is NIS 1,042 million

# **Balances of contractual service margin (CSM)**

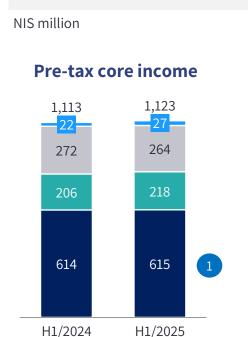
An increase of approx. NIS 1.3 billion in contractual service margin balances from the end of 2023 and stability in the past six months

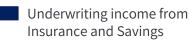
NIS billion



# H1/2025 - Comprehensive income after tax

The Company earned approx. NIS 1,042 million excluding the Special Provision, compared to NIS 925 million last year

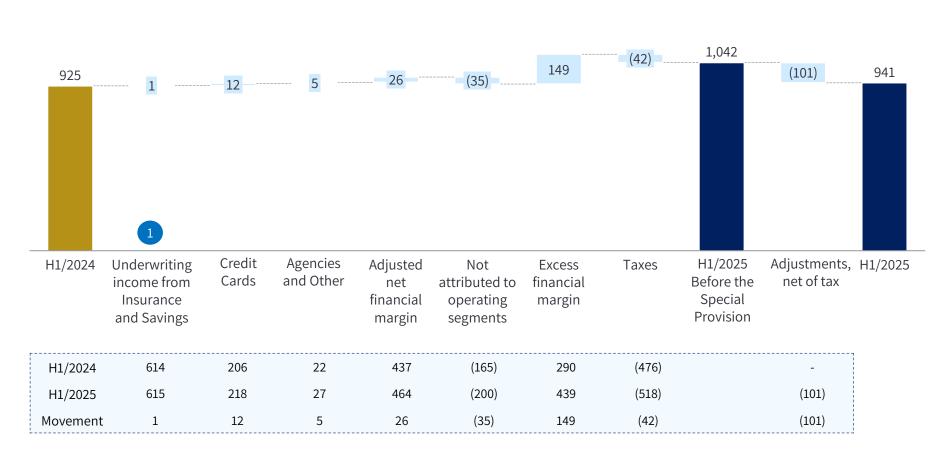




Credit Cards

Adjusted net financial margin and not attributed to segments

Agencies and Other

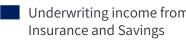


Underwriting income improved, except in Compulsory Motor Insurance, which was mainly affected by last year's netting agreement with the National Insurance Institute

# **Q2/2025 - Comprehensive income after tax**

The Company earned approx. NIS 632 million excluding the Special Provision, compared to NIS 610 million last year

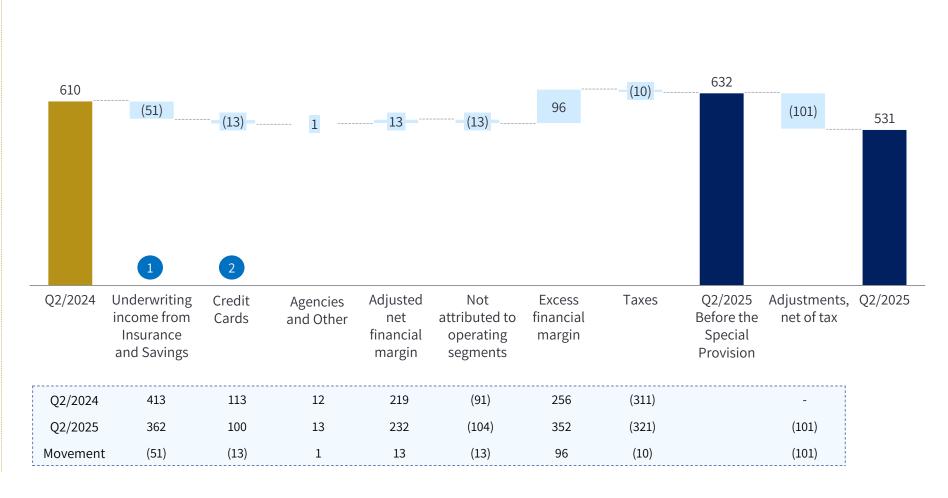




Credit Cards

Adjusted net financial margin and not attributed to segments

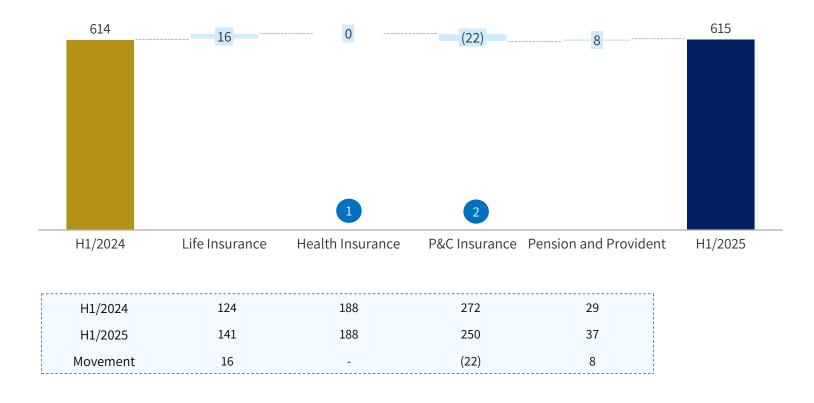
Agencies and Other



- Underwriting income improved slightly, except in Compulsory Motor Insurance, which was mainly affected by last year's netting agreement with the National Insurance Institute
- The lower income arises from the effects of Operation Rising Lion

# H1/2025 - Underwriting income from Insurance and Savings Underwriting income was up in P&C insurance - except in the Compulsory Motor Subsegment

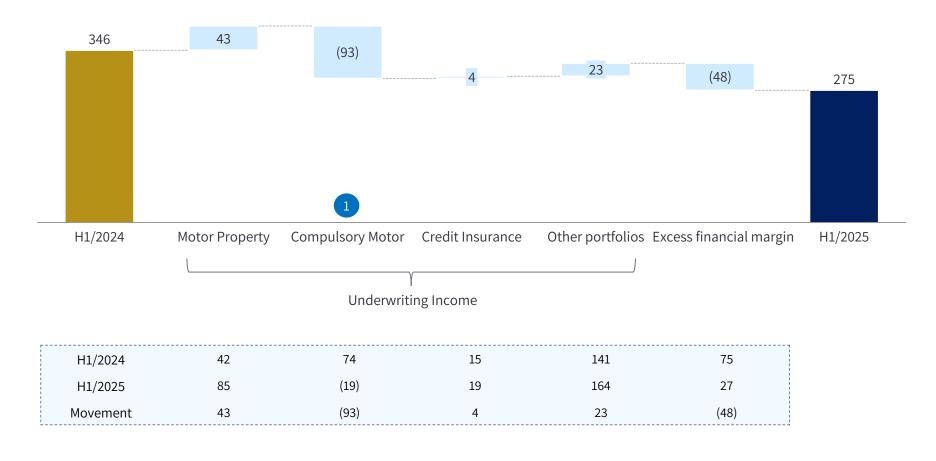
NIS million



- In Health Insurance, there was an increase in underwriting income, which was offset by an increase in the provision for class actions
- Increase in underwriting income across all P&C Insurance subsegments except Compulsory Motor Insurance, which was mainly affected by last year's netting agreement with the National Insurance Institute

# H1/2025 - Comprehensive income before tax in the Property and Casualty Segment Increase in underwriting income across all P&C Insurance subsegments, except in the Compulsory Motor Subsegment

NIS million

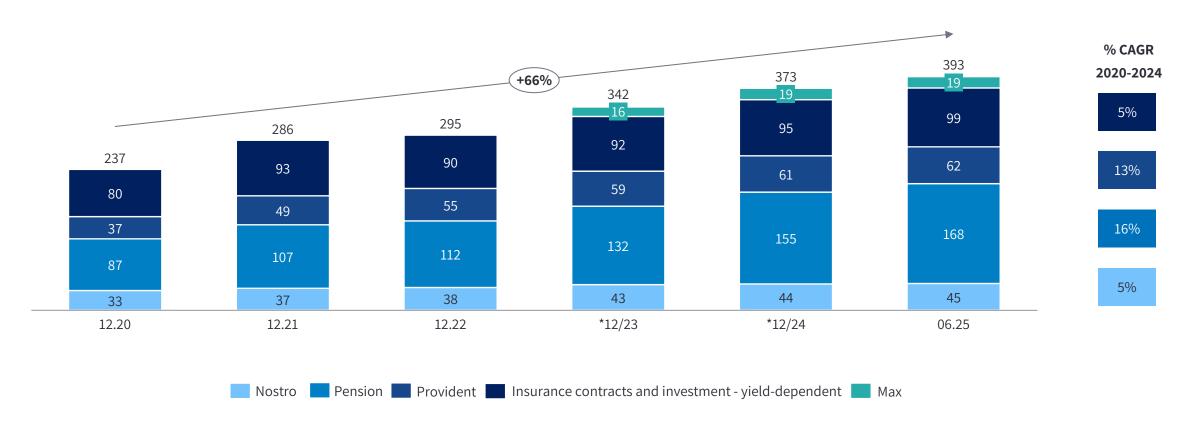


The decrease in underwriting income in Compulsory Motor Insurance was mainly affected by last year's netting agreement with the National Insurance Institute

# **Assets Under Management**

Growth of 66% in Assets Under Management since December 2020

NIS billion

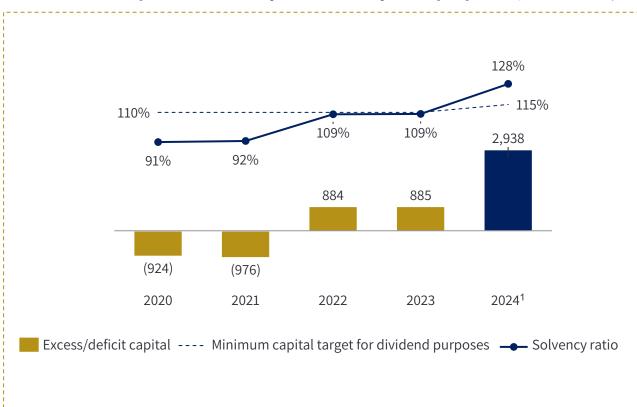


<sup>\*</sup> In Nostro, approx. NIS 4 billion was added for revaluation of illiquid debt assets (mainly designated bonds), in accordance with the first-time application of IFRS 9

# **Clal Insurance - Compliance with Solvency Requirements and Management's Policy**

A Solvency ratio of 128% as of December 31, 2024, and taking into account the Transitional Provisions - 158%

#### Excess/deficit capital for solvency and solvency ratio purposes (NIS million, %) Divide



#### **Dividend distribution policy**



In June 2023, the Board of Directors of the Company approved a policy for the distribution of a dividend at a rate of 30%-50% of Clal Insurance's comprehensive income



In May 2025, the minimum capital target after dividend distribution was revised to 115%



In accordance with this policy, a dividend of approx. NIS 300 million was distributed by Clal Insurance for 2024

#### The Company's rating

AA+

S&P Maalot Clal Insurance

Clal Insurand rating

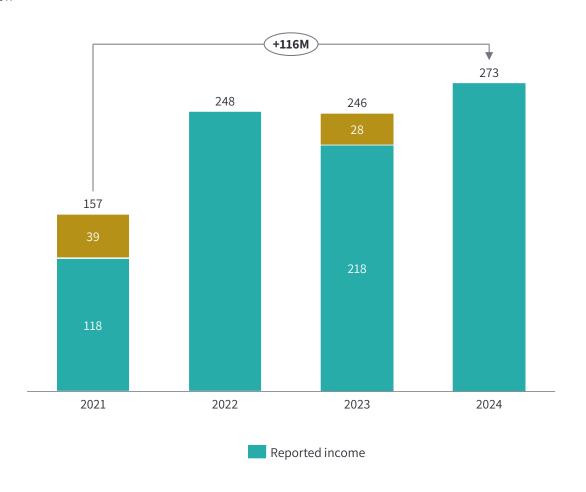
Aa1

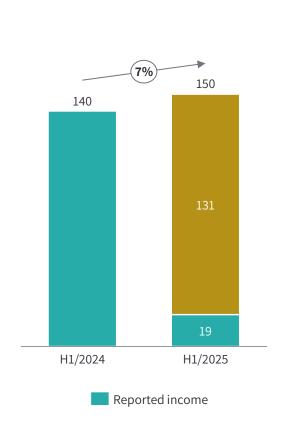
Midroog Clal Insurance rating

# Credit Cards - Max's net income<sup>1</sup>

In H1/2025, Max earned approx. NIS 150 million net of the Special Provision, compared to NIS 140 million last year

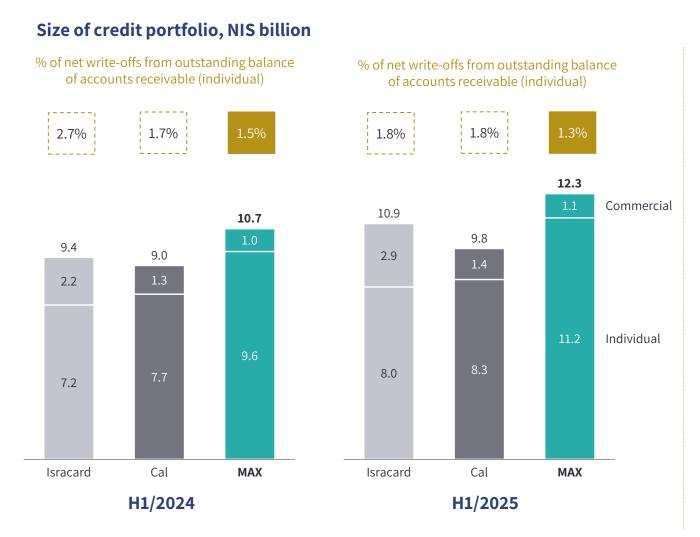
NIS million



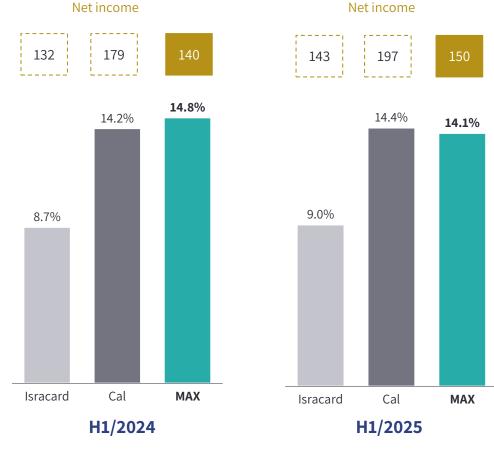


# **Credit Cards - Max's Results vs. the Competition**

Max Presents High Return on Equity, and Leads in Credit Portfolio Size and Quality<sup>2</sup>



#### Return on equity and net income<sup>2</sup> (%, NIS million)

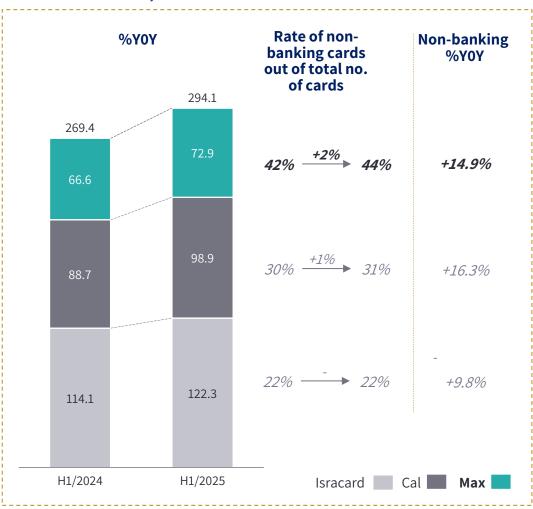


- 1. Based on net write-offs from outstanding balance of accounts receivable (individual)
- 2. Net of one-off effects

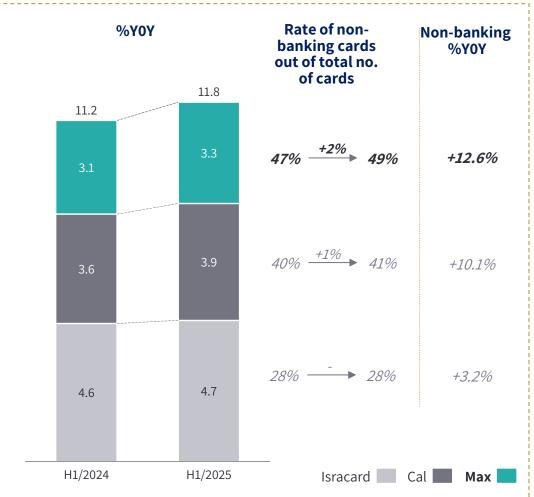
# **Credit Cards - Max's Results vs. the Competition**

# Realization of Growth Strategy in Non-Banking Cards

#### **Issuance turnover, NIS billion**



#### No. of active cards, millions of units



# **Credit Cards - Max's Results vs. the Competition**

Realization of Growth Strategy in Non-Banking Cards

