

Investor Presentation



First Quarter 2025



#### **Forward Looking Statements**

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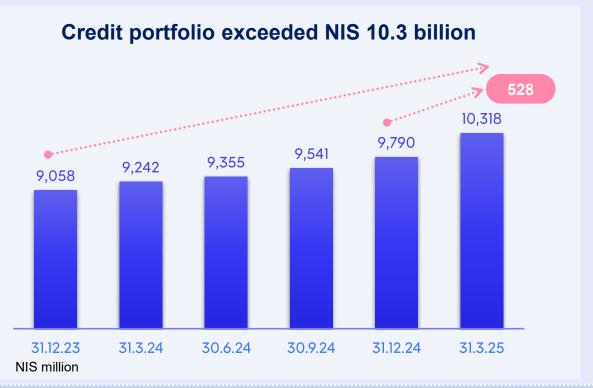
This presentation includes plans, objectives, assessments, estimates and other information relating to future events, including information regarding the Group's assets, future actions and liquidity. Such information constitutes "forward-looking information", as defined in the Securities Law, 1968, and it may not materialize, in whole or in part, or materialize in a manner which is materially different than expected.

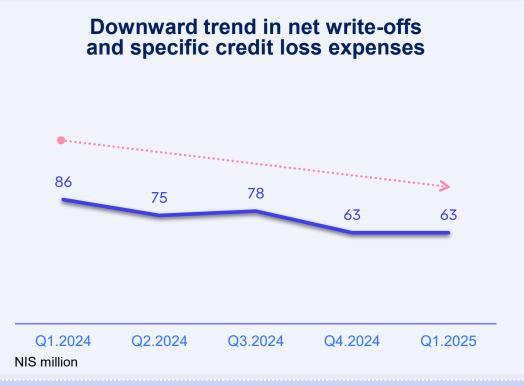
Forward-looking information relies on the Company's subjective assessment, which is based, among other things, on facts and data regarding the current status of the Group's business, the status of the payments and credit market, and the economy as a whole, as they were known to the Company on the preparation date of this presentation, as well as on macroeconomic facts and data, on which the Company relies without being able to verify them, including reports and publications of various external parties, such as: data of the Bank of Israel and parties operating in the payments market (such as: credit card companies and other acquirers). The materialization or non-materialization of the forward-looking information shall be affected, among

other things, by developments in the payments and credit market in Israel or other countries, changes in the Group's work plan, changes in market conditions, and external factors affecting the Group's activity, behavior of consumers both globally and in Israel, availability or absence of various resources for the Group, activity of parties and players in the payments and credit markets in Israel or other countries, decisions of various international entities and organizations with which the Group has dealings, or by whose decisions the Group is affected, changes in the scope of activity and number of card holders of the Group, regulatory changes, accounting changes, and changes in taxation rules, changes in the competitive conditions, technological developments, economic changes, macroeconomic changes - including the reduced credit rating of the state of Israel, changes in inflation rates and interest rates in Israel and/or other countries and a recession, the development of the Iron Swords War, its nature, duration, expansion and the local and global consequences thereof, the actions taken by the Government and the Knesset leading to legislative changes, among other things, and their effects (if any); changes in the geopolitical conditions, including the effects of domestic and global political and security conflicts, changes in the terms of financing, and the effects and consequences of some or all of the above on the Group, as well as changes in other areas, which may affect the Group's activity and the business environment in which it operates, which are beyond the Group's control, and which may lead to non-materialization (in whole or in part) of the assessments and/or to changes in the Company's business plans and/or to their materialization in a manner which is different - and even materially different - than predicted, and the materialization of all or some of the risk factors which characterize the Group's activity. The Company does not undertake to update or change any such assessment or information to reflect events or circumstances which shall take place subsequent to the preparation date of this presentation.



#### Q1 2025: Accelerating growth while enhancing credit portfolio quality







**Credit card** transactions

61.1 NIS billion

Q1.2024 **55.7** (+10%)



Revenues

838 NIS million

Q1.2024 **765** (+10%)



Net income<sup>(1)</sup>

55 NIS million

Q1.2024 **64** (-14%)

Q1.2025

Financials



Q1.2025

Private Customers

Accelerated growth in consumer' credit portfolio

The growth trend continues through financial statements signing date

**Consumer Credit** 

7,611 NIS millions

Interest income

201 NIS millions

Q1.2024: 197

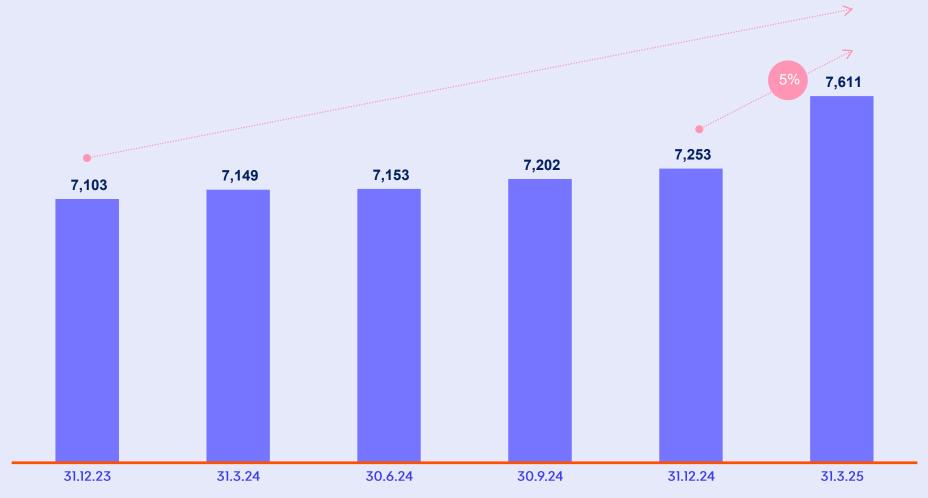
% of interest income<sup>(1)</sup>

11.03%

Q1.2024: 11.21%

Interest income margin Above Prime rate<sup>(1)</sup>

**5.03%** Q1.2024: 5.20%



Q1.2025

Business Customers

**Another** quarter of continued business credit portfolio growth

Continuing to lead and expanding the gap in the SMID business sector

Consumer Credit<sup>(1)</sup>

2,707 NIS millions

Interest income

83 NIS millions

Q1.2024: 73

% of interest income<sup>(1,2)</sup>

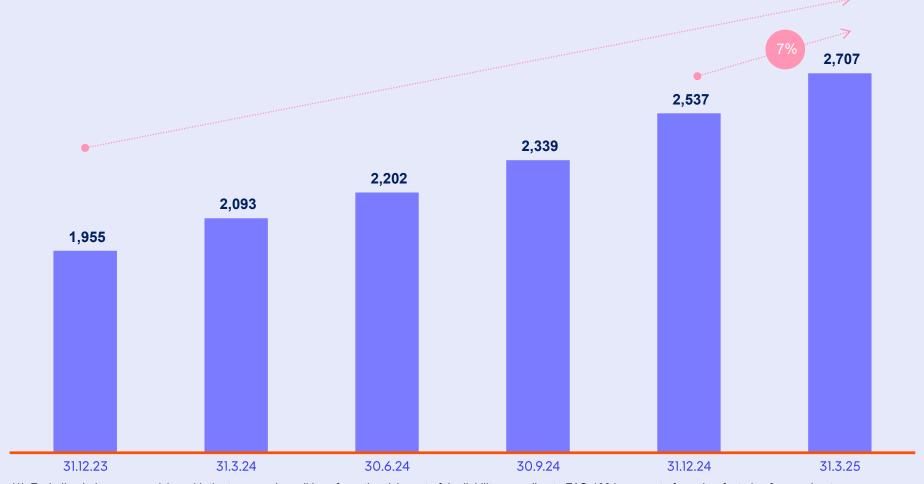
7.97%

Q1.2024: 8.99%

Interest income margin above Prime rate<sup>(1,2)</sup>

1.97%

Q1.2024: 2.98%

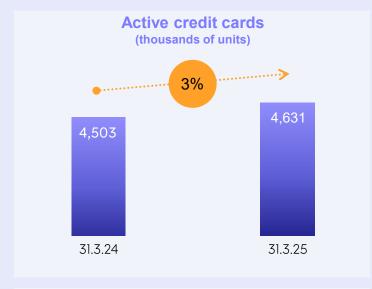


- (1) Excluding balances complying with the terms and conditions for extinguishment of the liability according to FAS 166 in respect of voucher factoring for merchants
- (2) Rate of average interest income (annualized) based on balances as of the beginning of the months of the commercial credit portfolio



#### Targeted investment for continued growth

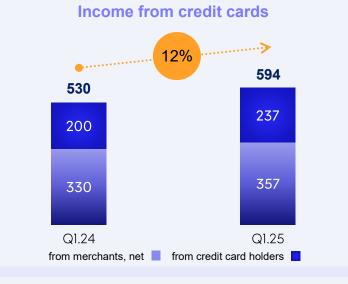
(NIS million)









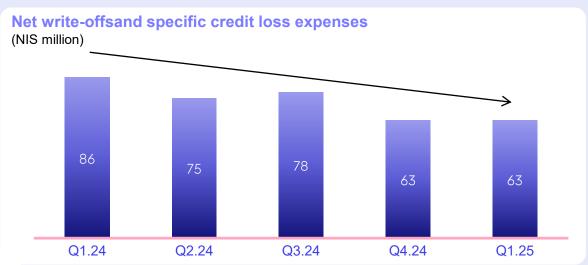


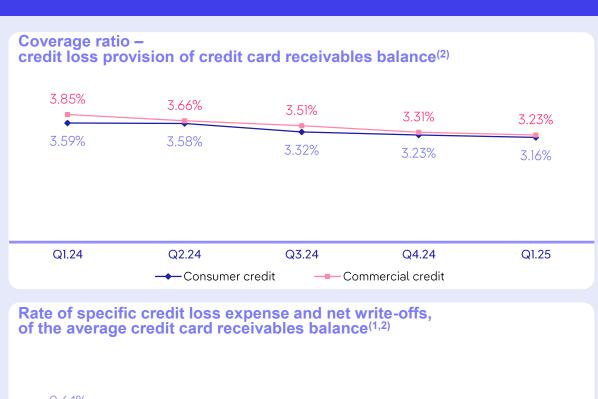




#### **Enhancing credit quality while driving growth**







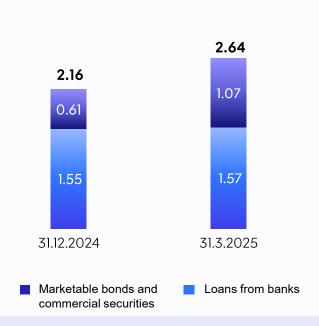




## Availability and diversity of funding sources support strategy and operating activities

#### **Financing Sources**

Bank and other loans and commercial funding as of the balance sheet date





(1) Including autonomous credit facilities

### Robust capital and capital ratios



Capital attributable to shareholders

3.1 NIS billion

Tier 1 capital ratio

11.3%

Board of Directors' minimum 10.0% Regulatory minimum 8.0%

Total capital ratio

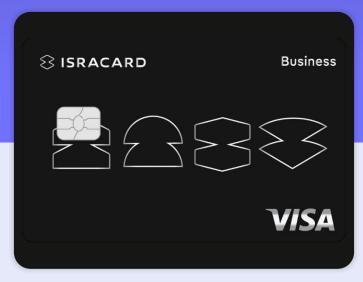
12.4%

Board of Directors' minimum 11.75% Regulatory minimum 11.5%

### TEAM for Businesses Ongoing enhancement of range of solutions and services



Bizi – loans for small businesses



**Credit card for businesses** 



Independence for the self-employed



### In MONEY TIME for private customers







Consumer loan center

**Upgraded digital platforms** 

**Payment ring** 



#### **Isracard community engagement**



Youth fraud prevention



"Round-up for Good" day



Tzafon Medical Center and Jordan River village





## Accelerating growth while enhancing credit portfolio quality

- Credit portfolio surpassed NIS 10 billion
- Downward trend in net write-offs and specific credit loss expenses continues



### **Business sector:** Widening the gap

- Continued business credit portfolio growth
- Enhancing range of solutions and services for small & medium businesses



#### Private customers: Full lifecycle management

- Accelerated growth in consumer' credit portfolio
- Incorporated organizational change for enhanced customer experience



Status update on Delek Group's controlling stake acquisition Subject to approval by the Bank of Israel

# Appendix





### **Statement of Profit and Loss**

NIS million	Q1.2025 <sup>(1)</sup>	Q1.2024
Income		
Income from merchants, net	357	330(2)
Income from credit card holders	237	200
Interest income, net	238	231
Other income	6	4(2)
Total income	838	765
Expenses		
Credit loss expenses	69	75
Operating expenses	309	278
Selling and marketing expenses	214	174
General and administrative expenses	38	31
Payments to banks	138	123
Total expenses	768	681
Profit before taxes	70	84
Provision for taxes	(16)	(20)
The Company's share in associates' profits, post-tax	1	_*
Net income:		
Before attribution to non-controlling interests	55	64
Attributable to non-controlling interests	-	_*
Attributable to the Company's shareholders	55	64

<sup>\*</sup> An amount lower than NIS 0.5 million.

<sup>(1)</sup> Net of NIS 62 million pre-tax investment agreement cancellation fees (NIS 48 million post-tax) to Menora

<sup>(2)</sup> Reclassified



NIS million	31.03.2025	31.12.2024
Assets		
Cash and deposits with banks	1,400	1,003
Amounts receivable from banks for credit card transactions, net	7,012	7,045
Receivables for credit card transactions	17,058	16,417
Credit loss provision	(497)	(488)
Receivables for credit card transactions, net	16,561	15,929
Securities	62	62
Investments in associates	48	47
Buildings and equipment	479	473
Goodwill	21	21
Other assets	1,074	1,016
Total assets	26,657	25,596
Liabilities		
Credit from banking corporations and others	1,568	1,552
Payables for credit card transactions	19,581	19,100
Marketable bonds and commercial securities	1,070	607
Other liabilities	1,310	1,163
Total liabilities	23,529	22,422
Total equity	3,128	3,174
Total liabilities and equity	26,657	25,596