#### **Nayax**

## Capital Markets Day

Attending the Unattended



June 9, 2022

## Agenda

9:25AM	Welcome - Sagit Manor, CFO
9:30AM	Company Overview, TAM and Growth Strategy – Yair Nechmad, Co-Founder & CEO
10:05AM	Nayax Technology & Platform – David Ben Avi, Co-Founder & CTO
10:25AM	Nayax GTM & Case Studies – <b>Keren Sharir, CMO</b>
10:45AM	Financial Review - Sagit Manor, CFO
11:00AM	Q&A

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### Company and Strategic Overview



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Yair Nechmad
Co-Founder and CEO \*

### Leading payment company capturing market share

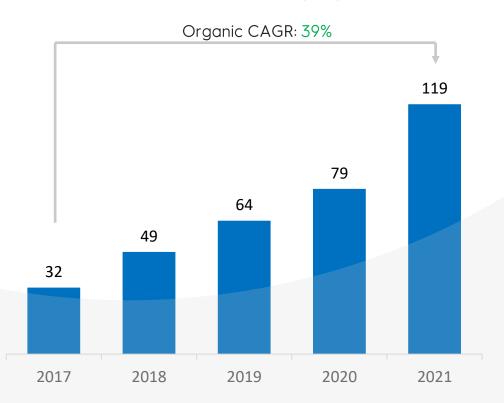
#### Our mission

Simplify commerce and payments for retailers while driving growth, optimizing operations, and enhancing consumer engagement

#### **Our vision**

Our platform empowers retailers to provide consumers with digital payments and connected commerce experiences, enhancing consumer conversion and loyalty.

#### Revenue Growth (\$m)



### Nayax (TASE: NYAX) at a glance

#### Global



Offices in 8 countries and distributors in 44 markets



Devices in 62 countries



Accepts 80+ payment methods and 40+ currencies

#### Scale



2021: 517K/ Q1.2022: 553K managed and connected devices



2021: 30K/ Q1.2022: 34K end customers



**269M transactions** processed in Q1 2022

#### Growth



67% Q1.2022 recurring revenue<sup>1</sup> YoY growth



62% Q1.2022 customer YoY growth



140% dollar-based net retention rate<sup>2</sup> and 2.8% revenue churn for Q1.2022

### Proven track record of growth and innovation

Monyx launched

Monyx

200K connections Acquisition Acquisition



Monyx Wallet 2.0, VPOS Fusion, Onyx launched



Weezm()

Company founded



2005

Opened offices



2015

Opened offices



2017

2019

on TASE (NYAX)

Company listed

2021

2010-2014





Opened offices







Acquisition VendSys

2016

2018

**VPOS Touch launched** 



2020 Nayax Retail, Nova series launched



Acquisition



2022 Acquisition<sup>1</sup>



~550K connections





VSR and VPOS launched



#### Multi-dimensional challenges across the ecosystem

Retailers

#### **Omni-Channel** @**~** Unattended Online In-store Mobile Multiple Payment Method Pay **VISA Multiple Payment Currencies** Loyalty & Consumer Engagement

**Back Office / Operations** Reporting Accounting Inventory Data Analytics / Management **Analytics** Cash flow Business

management

Consumers

trend

## Leading end-to-end retail technology and payments platform for unattended commerce and beyond

PaymentsSuite

Loyalty &MarketingSuite



Telemetry andManagementSoftware Suite

Integrated POS

















## Nayax's platform increases sales and decreases costs for retailers

Retailers

**Omni-Channel Acceptance, Consumer Engagement & Loyalty** Monyx Loyalty and Integrated Marketing POS **Programs** Cashless Instant Acceptance Refunds Discount In-Store †Increase Sales

**Telemetry and Software** Dynamic Routing/ **Pricing** Inventory Management Reporting Remote Reconciliation Monitoring Telemetry / Data IoT Collection

↓ Decrease Costs

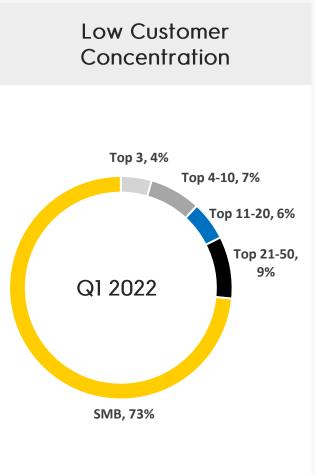
Suppliers

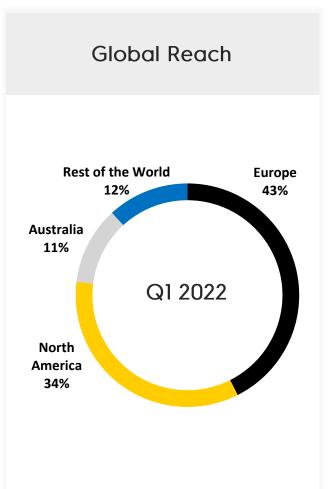
Consumers

#### Bringing a global solution to the local market

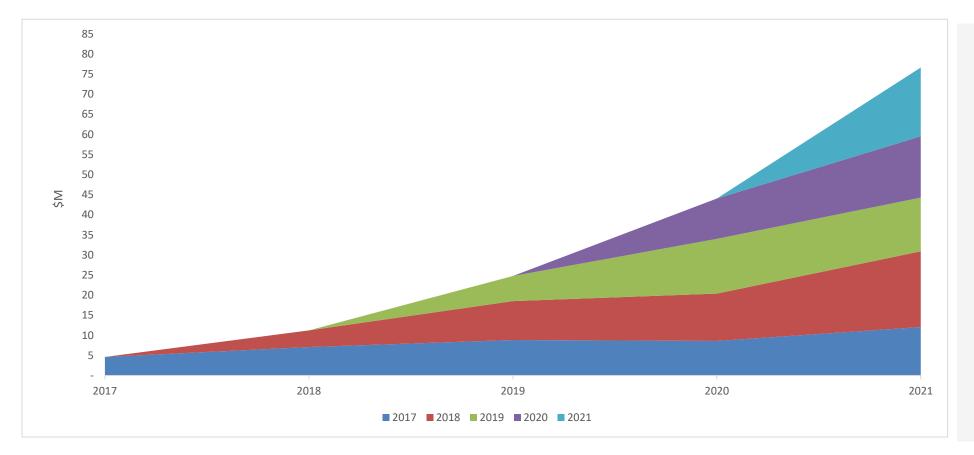
## **Strong Track Record** of Winning Clients cafe+co **Dallmayr** Regus InnoVative canteen PRIMO Premier Food Service







## Growing with our customers



Land and Expand Yielding Higher Customer Loyalty



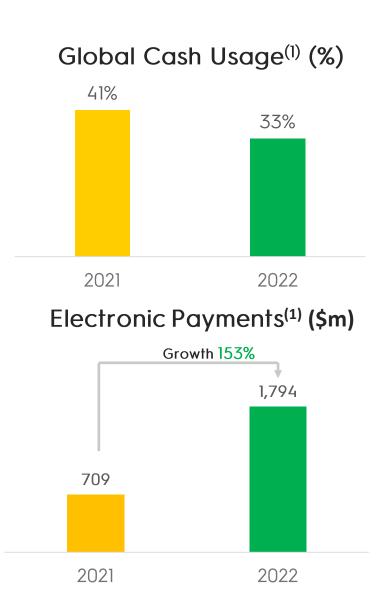
# Market Opportunity

#### Paradigm shift

 Treat payments as strategic, create opportunities to increase revenue and profit

 Adopt personalization capabilities for consumer emotional connection and retention

Reduce OPEX





49.5% of unattended consumers use unattended solutions because they

are faster

29.3%

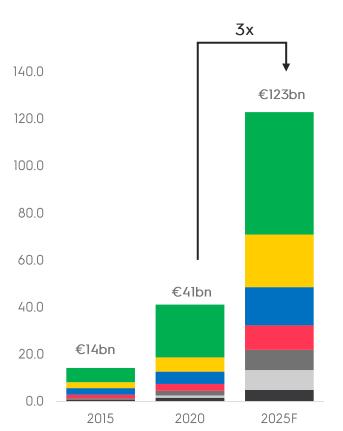
would make more purchases from unattended channels

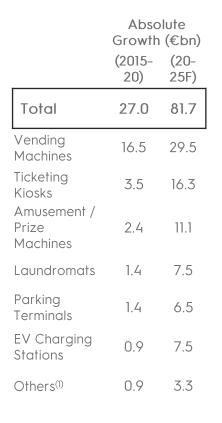


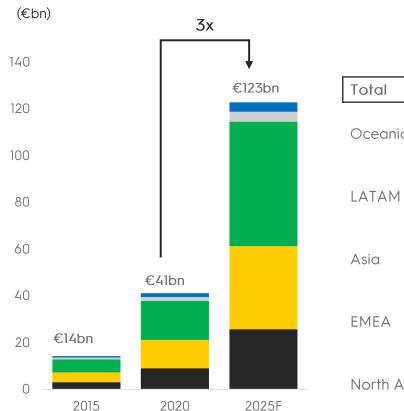
## Global cashless unattended transaction value expected to triple over next five years

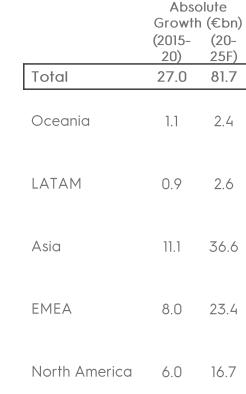
#### Cashless Payments Transaction Value By Vertical (€bn)

#### Cashless Payments Transaction Value By Region (€bn)









## Nayax differentiates through its focus and breadth of platform



	Global Reach	Management Suite	Seamless Deployment	Omni- channel	Consumer Engagement and Loyalty
Nayax	<b>/</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>
Worldline / ingenico	<b>/</b>		<b>✓</b>	<b>\</b>	
cantaloupe		<b>✓</b>	<b>✓</b>		
C(DI GRANE MONOTON	<b>/</b>	<b>✓</b>			

## Addressing the unattended opportunity has substantial barriers to entry

#### **Substantial Barriers To Entry**



Comprehensive, endto-end solutions



Integrations with unattended machines in multiple verticals



**Proprietary Integrated** POS devices



Global payments acceptance network



Addressing SME and Enterprise customers



Large installed customer base

#### Global Regulatory Infrastructure

Gov. / Safety

Payment security

Health

**Telecommunications** 

















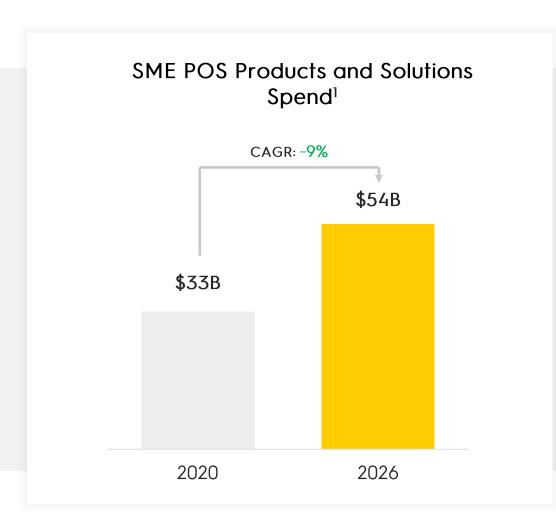


### Blue ocean - large market opportunity in unattended Retail



Benefitting from Strong Tailwinds

### Broader retail market - significant opportunity to expand TAM



Entering retail market with strong offering

### Strategy for sustained long-term growth



Win new large enterprise and SME customers globally



Continue to expand internationally



Pursue targeted and strategic M&A



Enter emerging, high-growth verticals



Retain and grow with existing customers

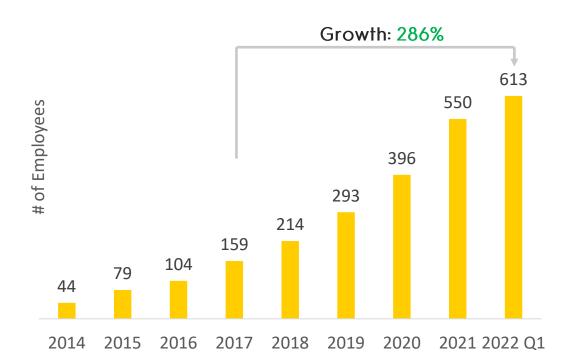


Continue to innovate and develop new solutions

## Nayax culture & values



More than 600 employees in 11 countries





**Own It** 



Listen and Communicate



Act

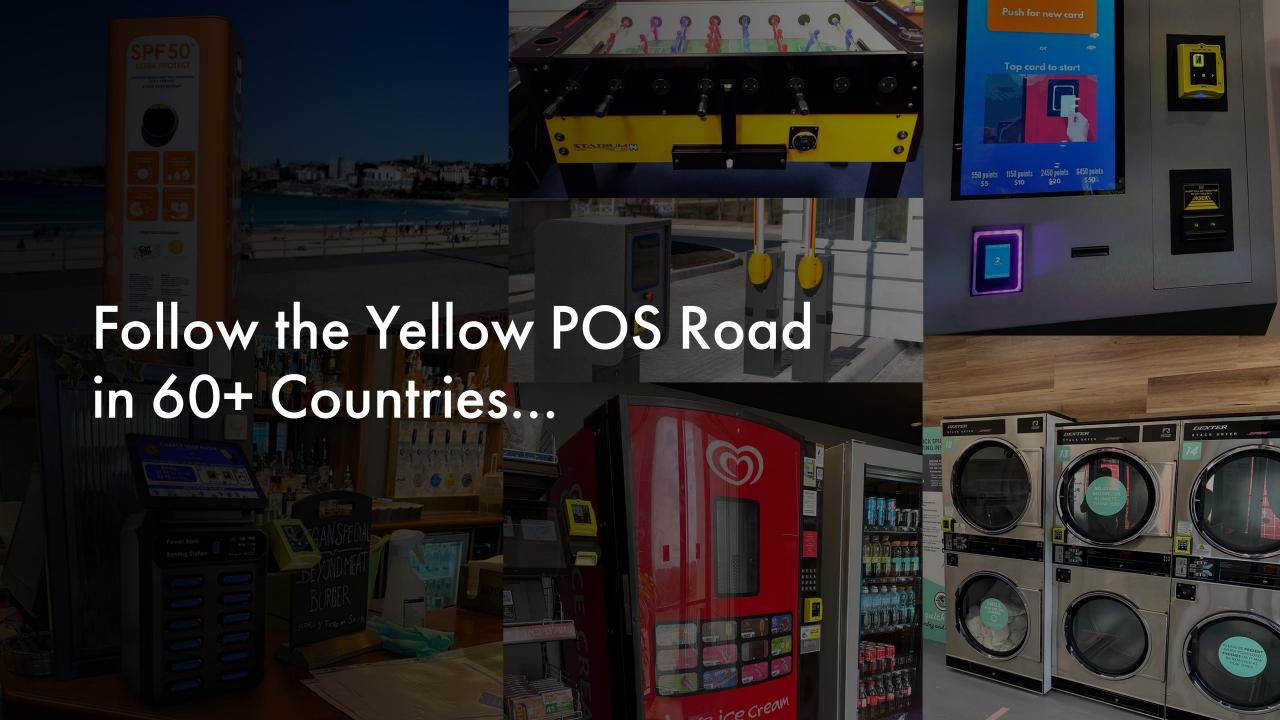


**Honesty** 



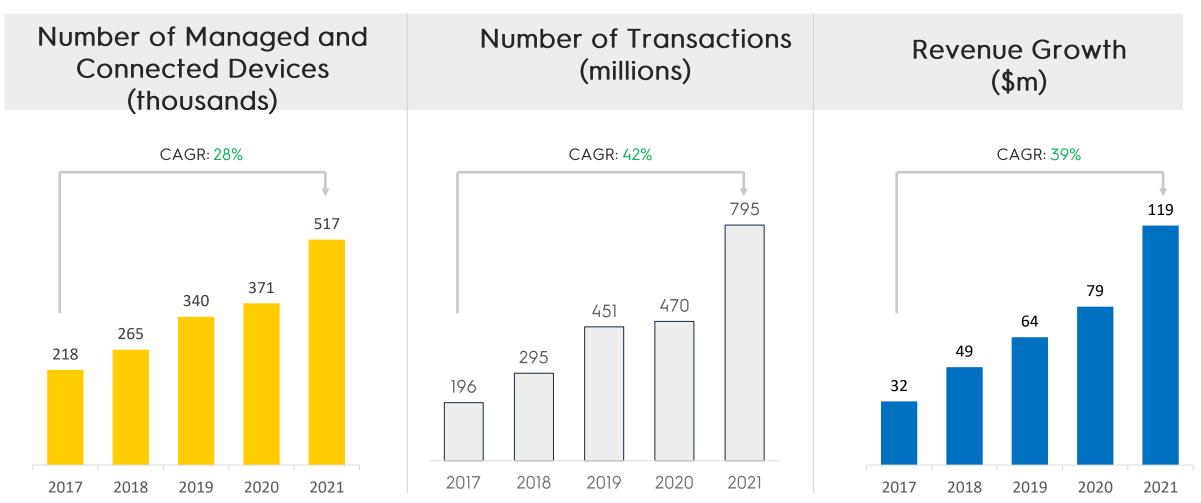


## Our Continuous Growth



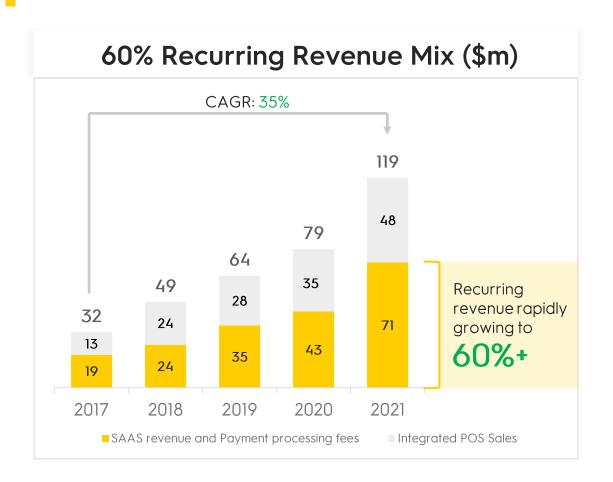
#### Uninterrupted track record of growth

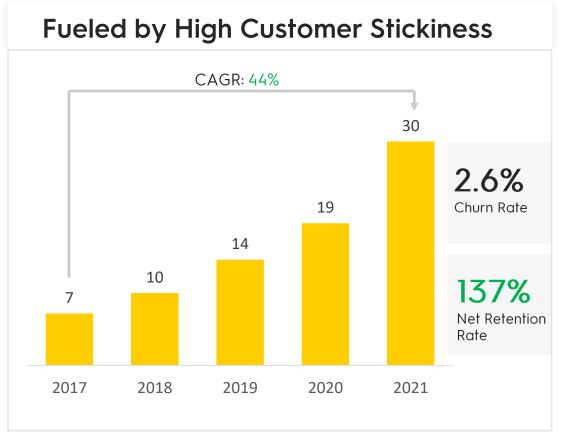
Consistent & strong organic growth



### Rapidly growing recurring revenue base

And expected to continue to grow over time





### Nayax platforms approaching retailers from all angles

Unattended

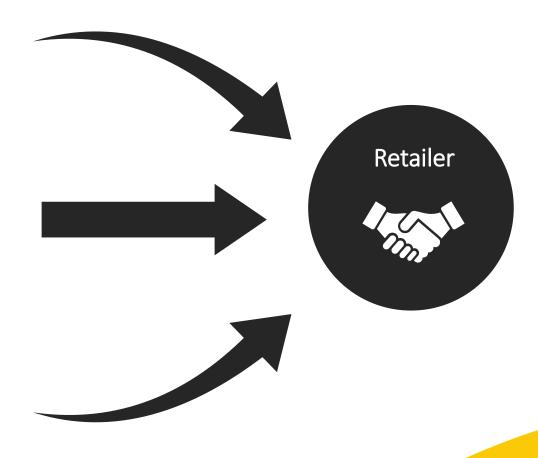


Instore



Ecommerce





## Nayax Technology & Platform

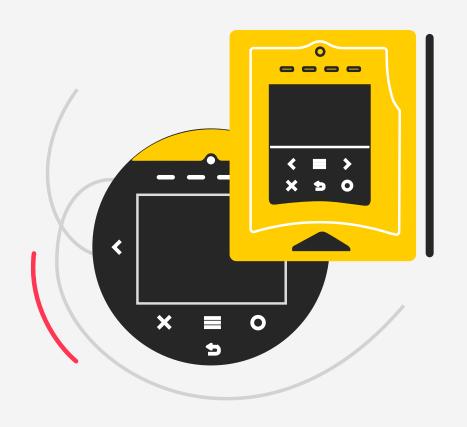


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David Ben Avi
Co-Founder and CTO \*

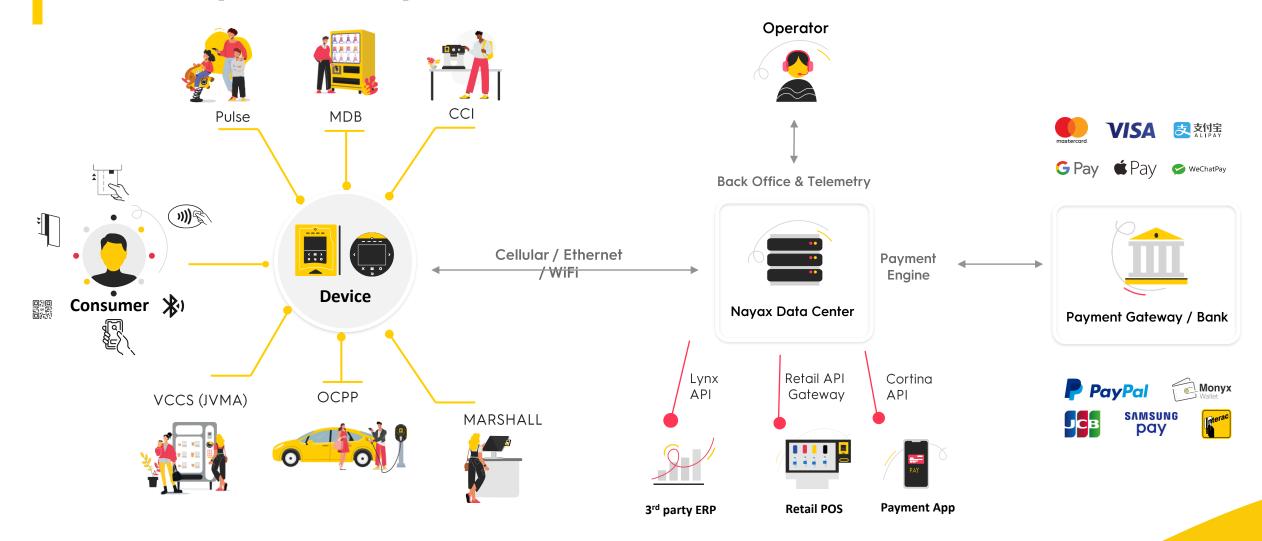


## Nayax Unattended Technology

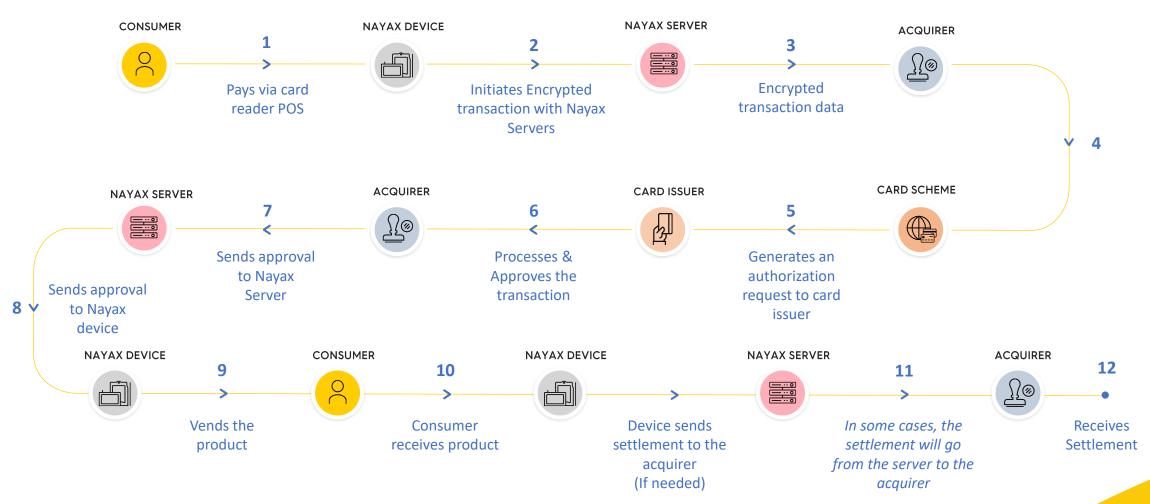
## What are Nayax's key technology principles?

1	O (Nayax)-O	Global infrastructure based on Nayax's proprietary core technology	<b>✓</b>
2		Security, reliability, redundancy, high availability and fast responsiveness is Nayax's expertise	<b>✓</b>
3	<u>~~</u>	Agile organization to support innovation, rapid development and frequent releases	<b>✓</b>
4		Multi-discipline specialization	<b>✓</b>
5		Substantial expertise supporting a mass production IoT environment	<b>✓</b>

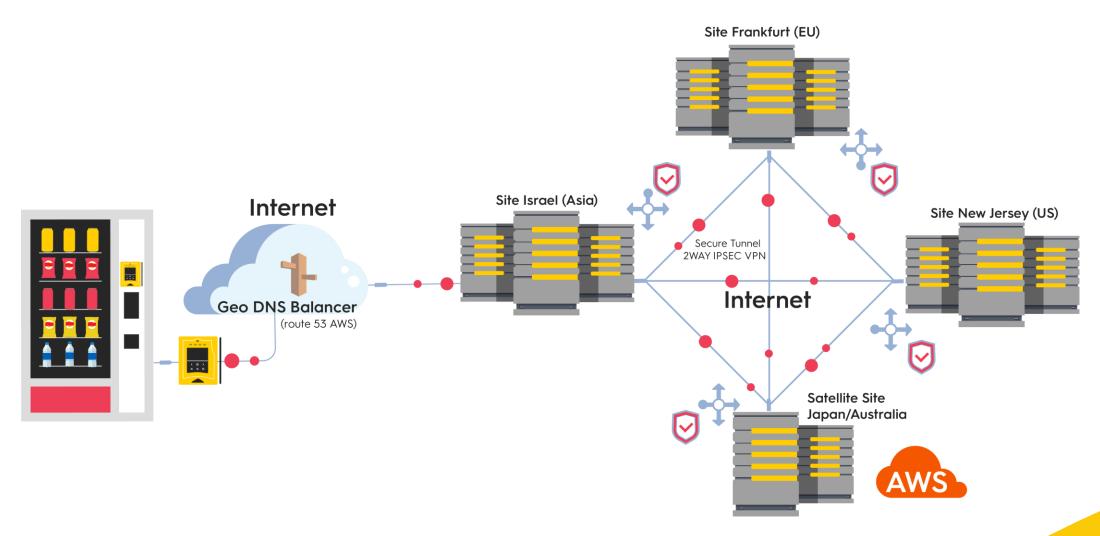
### The Nayax eco-system



### Typical transaction flow overview



## Nayax network flow and site topology



### IT infrastructure and security information

#### **Privacy Department**

Aligned with GDPR (EU Privacy Laws)

Aligned with CCPA (California Privacy Laws)

Aligned with Israeli Privacy Law





#### **Corporate Security Infrastructure**

**EDR** – End Point Detection & Response for workstation and servers (Sophos)

**Device Encryption** – Encryption of employees' workstations (Sophos)

MDM - Mobile Device Management (Sophos)

DLP - Data Leakage Prevention (Email and emp. computers) (Sophos)

CASB - Cloud software security management (Netskope)

Mail Security – Cloud email anti-phishing and spam security system (Fortimail/Cisco Ironport)

Password Manager - Centralized password management (LastPass)

FIREWALLs - Filters incoming and outgoing network traffic (ForiGate)

NAC - Network access control (HP ClearPass)

**End Point Permission Manager** – Employees PCs permission management (CyberArk)















#### Information Security Regulations & standards

Certified PCI DSS L1 service provider

Certified ISO 27001:2013 - Procedures and processes

Certified EMV solutions





#### **Production Security & Infrastructure**

SIEM/SOC-team - monitors all security systems 24/7 (IBM Qradar)



WAF – Web Application Firewall (Imperva)



Anti-DDOS - Prevents Denial of Service Attacks (Incapsula)



Secured DNS – Prevents reaching malicious assets outside Nayax network (Cisco Umbrella)



3<sup>rd</sup> party modules / code inspection – (Whitesource)



FIREWALLs – Filters incoming and outgoing network traffic (ForiGate)



**Load Balancer** – Load Balancer and traffic manager (F5)



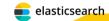
**Hypervisor** - hypervisor operating system component (VMware)



**Kubernetes** - Build, run, and manage modern apps on any cloud (Tanzu and AWS)



**Log Analyze** - It provides a distributed, multitenant-capable full-text search engine (Elastic Search and Corologic)







## Nayax Platform

## Leading end-to-end retail technology and payments platform for unattended commerce and beyond

PaymentsSuite

Loyalty &MarketingSuite



Telemetry andManagementSoftware Suite

Integrated POS

















## Global payments acceptance network maximizes sales

- Connections and capabilities to deliver enterprise payments
- International payment network helping customers maximize payment conversion and acceptance across multiple countries
- Merchant Of Record Model Driving Competitive Offering For SMEs

### **Key Features**

Currencies

**Payment Methods** and Acquirers

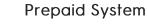


Global

Acceptance









Merchant of Record

# **N**ayax

### Payments Suite

### Covering the most used payment methods

#### **Schemes**













### **Global Acquirers**





















### **Alternative Payment Methods**







































### **Integrated POS**



# Nayax's integrated POS is a key competitive differentiator

- Integrated POS devices enable the acceptance of digital payments
- Devices hardware and software is designed and developed in-house with Nayax's own specifications
- Nayax manages the entire value chain of the manufacturing process and is able to dictate specifications to manufacturing partners

### **Key Features**



Plug and Play



Easy Onboarding



Multiple Network Connections



Array of POS Devices



Touch Screen Device



Constant Updates



Multilingual Voice
And Text Interaction

# Branded Integrated POS solutions for a vast array of retailers' needs



# Telemetry and management software suite provides full visibility to retailers



## Telemetry and Management Software Suite

 Proprietary software management suite serves as a central intelligence hub for our customers

Customers can remotely control their machines for more efficient operations

Customer support offered in 20 languages

### **Key Features**



Inventory Management



API Suite for Third-Party Systems



Location Monitoring



Customized Alert Suite



Employee Management



Reports & BI



Flexible Hierarchy



Store Management

## Accessible and easy-to-use telemetry and management solutions



# Loyalty & marketing suite drives incremental revenue

- Proprietary consumer engagement marketing and loyalty platform
- Front-end: Monyx Wallet, an e-wallet that allows consumers to make electronic payments with their phone
- Back-end: the Nayax platform enables customers to manage multiple marketing and loyalty campaigns

### **Key Features**



Discount Options



Gamification



**Bonus** 



Coupons



Campaign Management



Loyalty Programs



Monyx Wallet App



Omni-channel Reward

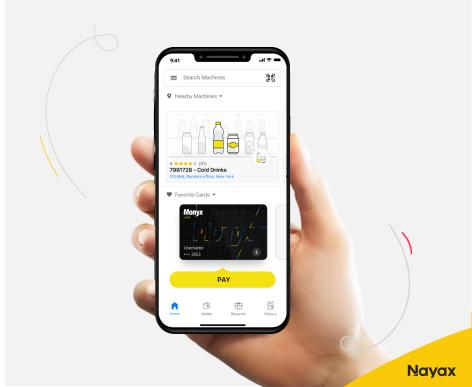
### Loyalty & Marketing Suite



Consumer Engagement Condering Systems

Mobile & Web Promotions Instant Refunds

### The Monyx Wallet



# The goal: increase retailers' bottom line



# Emerging verticals & Go-to-Market & Customer Case Studies



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Keren Sharir CMO



# Nayax Emerging, Highgrowth Verticals

## Our platform delivers differentiated instore solutions

- Platform also delivers attended retail POS and payment systems, leveraging its differentiated global payment infrastructure and software platform
- Developing a complete management suite for attended market with marketing capabilities, loyalty and inventory management that links to an online store











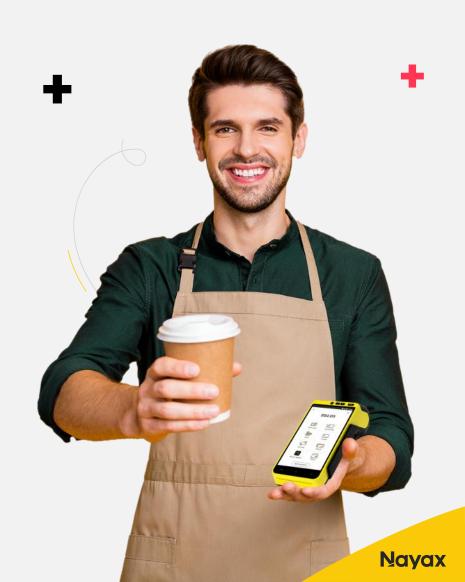
Global Payment Network



Software Management Suite



Omni-channel Marketing AI / Analytics

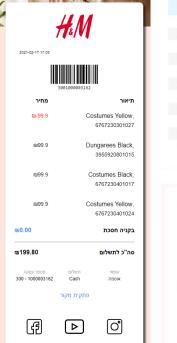


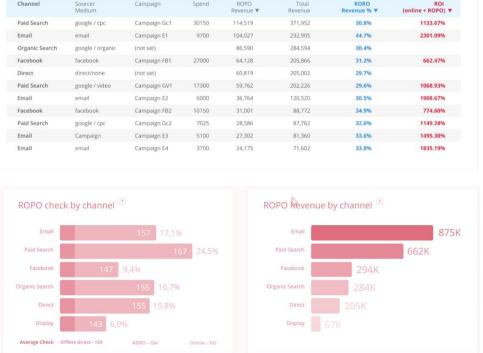
## Introducing Weezmo

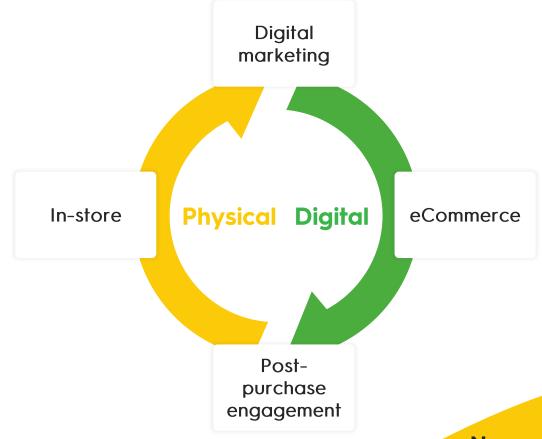
### The marketing insights platform for retailers

Giving retailers the tools to engage with their customers and increase ROI by connecting the online and in-store attribution and gaining full visibility of their customers' journeys.

Case study:







# EV Meter - complete EV charging solutions for your charging network

Residential & Commercial environments



**EV Charging Stations** 

A universal charging stations, designated for residential or commercial environments and controlled by a dedicated app

Charge your electric vehicle at home or on the go!



**HIVE - Management Platform** 

A smart cloud-based management platform, designed to automate, optimize and control your EV charging network.

Grow your EV charging business!



### **Payment Solutions**

A built-in payment solutions accepting credit & debit cards, digital wallet, QR codes and closed loop payments.

Pay by using ANY payment method!

# **Tigapo -** Innovative payment and management platform for FECs & Amusement Routes

Leveling up the operators' game by offering players a customized and engaging experience. in longer sessions, increased spending, and a higher percentage of Resulting repeat players









Mobile app





Tigapo's reader

Redemption terminal

Cloud-based management platform

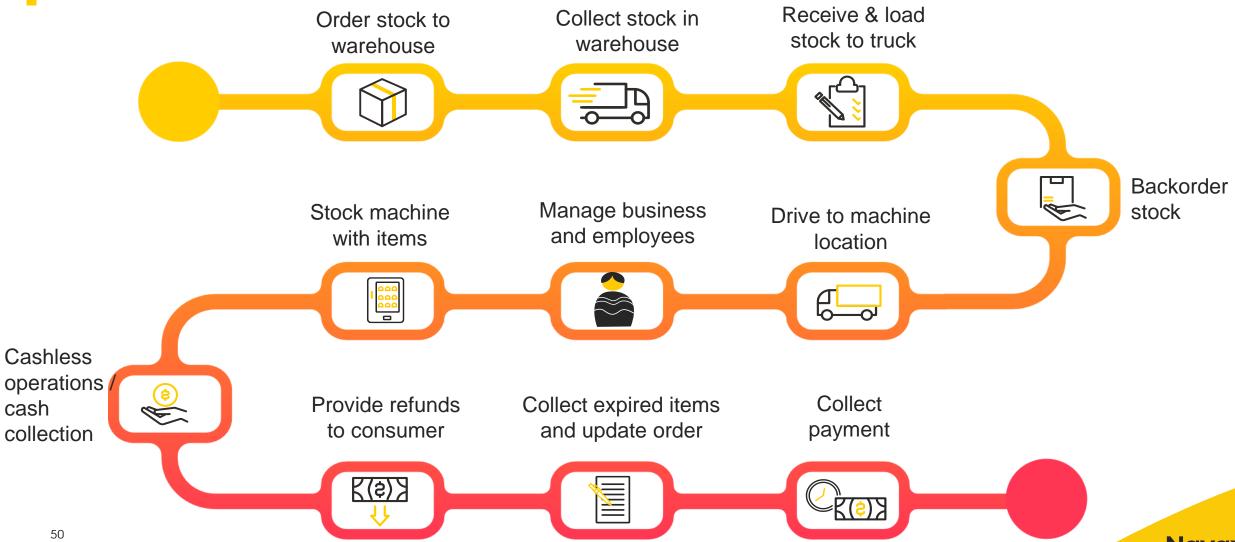


# Go-to-Market Strategy

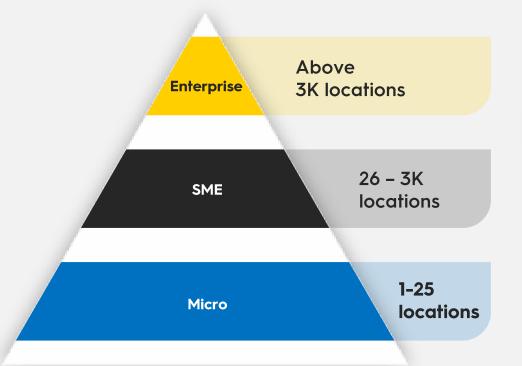
# Nayax answering all retailers needs



# We've got you covered



# Multichannel GTM strategy addressing the global opportunity



### **Direct Sales**

### **Enterprise Sales Team**

Global sales team of 30 10 languages spoken Covering 8 markets















### Inside Sales Team

Global team of 20 7 languages spoken

### **Online Shop**

Available in select markets

### Marketing

SEO Webingrs

PPC Colleague/

Influencers
Social referrals

medi network

Ads & Marketing article automation

### Global Distribution Network

### **Distribution Partners**





Distribution partners in more than 44 countries

Sell across customers segments

- Distributors undergo **annual certification** process with Nayax
- Comprehensive training programs to create uniform messaging and customer engagement
- Access to Nayax hub to provide **detailed business information** for the distributor

### **OEM / Resellers**

950+ OEM directly integrate Nayax's POS to their machines / resellers that sells Nayax to their customers



# Customer Case Studies

# Case study: Innovative Vending Solutions (IVS)



Global



Global presence and system



10K+ Locations (massage chairs and kiddie strollers)



Purchased 10K+ Nayax devices with a plan for growth in the next Qs





### Challenges Faced

- International presence
- Ability to integrate the POS with special pricing capabilities
- Desire for propriatey app
- Data transfer to a 3<sup>rd</sup> party system



### Outcome

- Increased revenue
- Operational transparency, lower operational cost with alerts and monitoring
- Working on their next solution with Nayax embedded into their planning from day 1

Nayax increased our sales by over 30%. They are not just our cashless supplier, but our true technology partner. We know we have made the most secure investment in our cashless technology by going all in with Nayax."

Matt Marino, Innovative Vending Solution (IVS)

# Case Study: Five Star Food Services

### largest Canteen Franchise









Global presence and system



75K+ Locations



Purchased 25K+ Nayax devices with a plan for growth in the next Qs; using VendSys





### Challenges Faced

- Promoting their brand and finding returning consumers
- Ever changing pricing from suppliers
- Increase revenue
- EMV



### Outcome

- Using our loyalty campaigns by SKU to leverage supplier side discounts to increase revenue
- Using remote price changing to lift revenue
- More reliable processing and communication has led to higher cashless acceptance rate
- Implementing features like multi-vend with incremental auth to increase ATV and reduce negative consumer issues/ costs

Nayax increased our average transaction price and revenue.
With Nayax we saw an increase in the cashless % sales as well as overall lift in revenue showing that the cashless increase didn't cannibalize cash sales

Greg McCall, Five Star, CRO

# Case Study: EV Charging





Global



Smart open payment, easily integrated



Rapid expansion of the open charging infrastructure



10K+ Nayax devices deployed nationally by the largest CPO networks on multiple OEM chargers





### Challenges Faced

- Offer open payments, not just subscription or plug- and-charge
- Charger integration with global OEMs
- CPOs/EVSPs to receive data for operational transparency
- EMV payments



### Outcome

- CPOs to reach a larger pool of EV drivers and meeting open payment legislative requirements
- Utilizing our API/ SDK suite to achieve operational efficiencies, robust data exchanges and advanced integration capabilities
- Helping drivers, beyond early adopters, feel comfortable in choosing an EV car (paying in any way they choose)
- Nayax is the go-to cashless service provider for the growing national DC charging network (public works, rest stops, and private industry like convenience store chains)



# Financial Overview



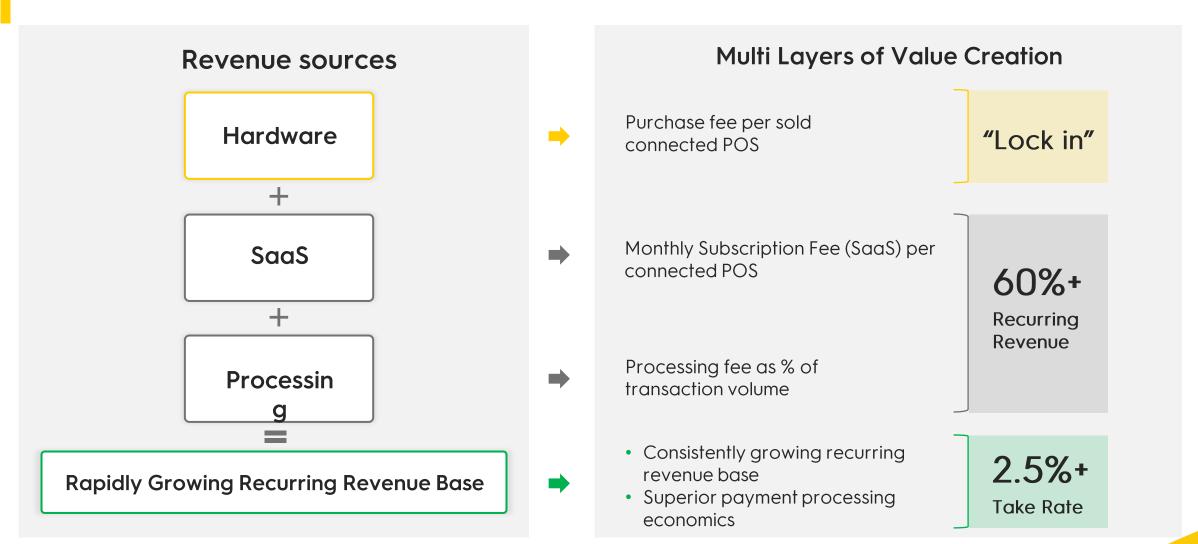
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Sagit Manor CFO

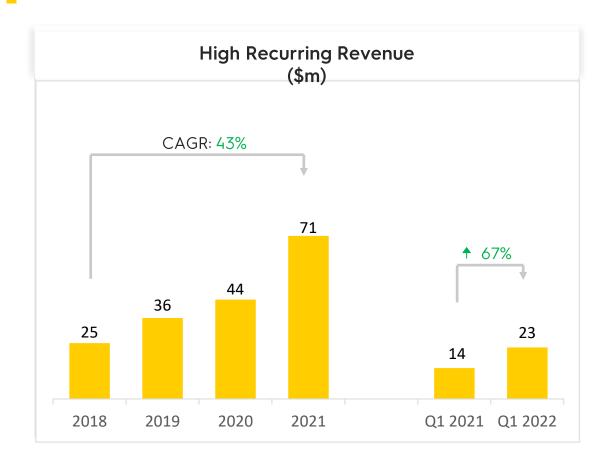
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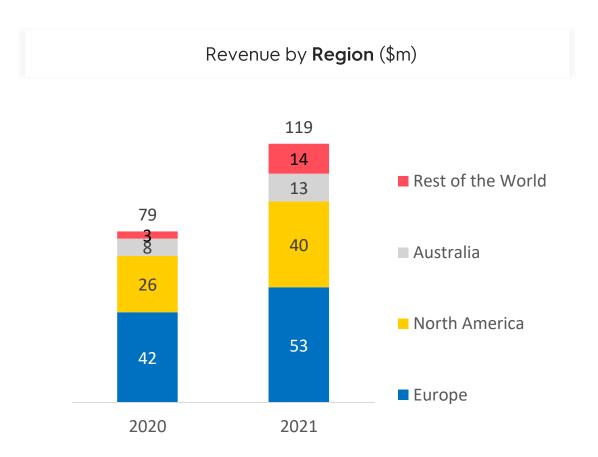
# Powerful business model build on solid recurring revenue



## Execution on strategy resulting consistent & strong growth

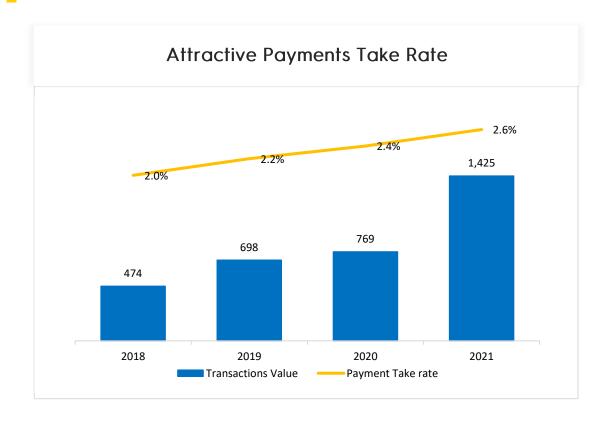
Just starting our journey around the world

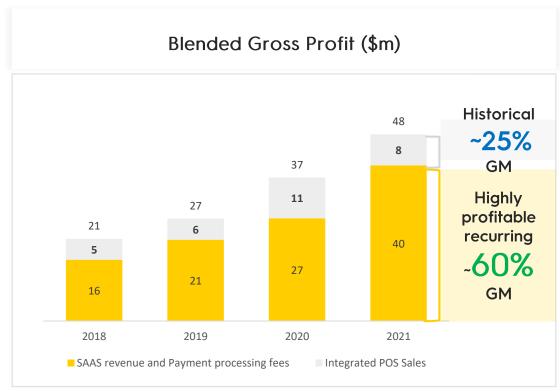




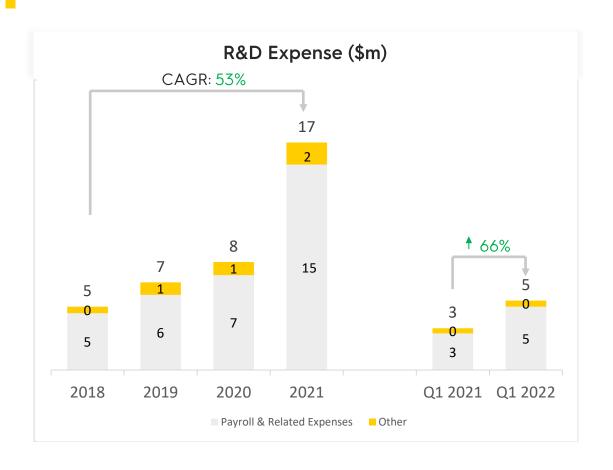
## Superior payment processing economics

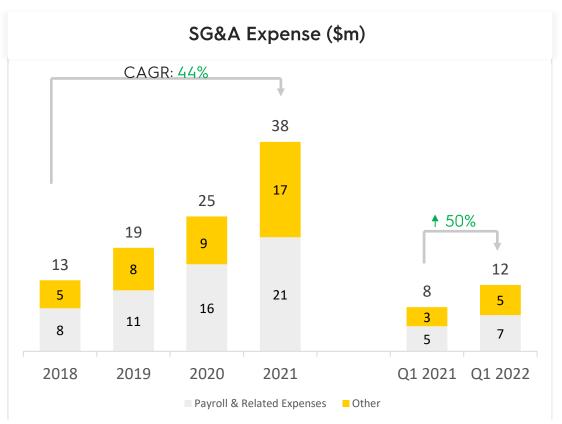
Dominating the attractive Merchant Acquirer segment of Unattended POS





# Higher operating expenses to support strategic growth plan





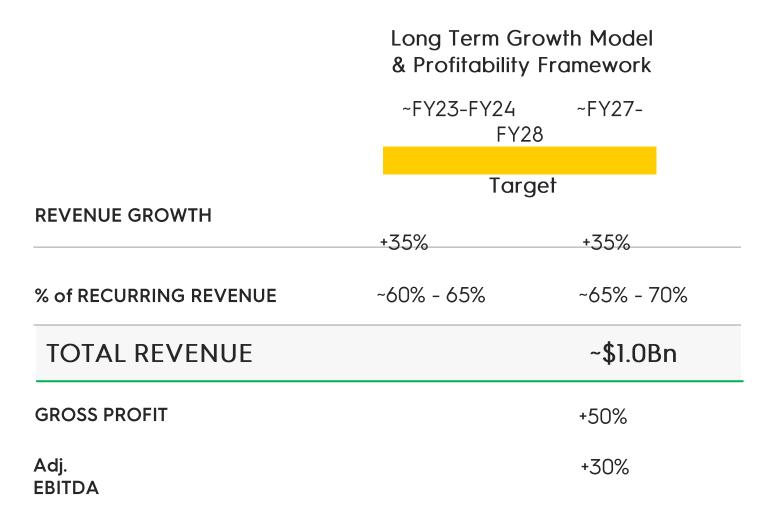
## Highly visible path to profitability and \$1Bn revenue

+35% annual revenue growth

Highly visible growth fueled by new connected devices

Global scale and tech advantage enable Nayax to grow faster than the industry

Significant operating leverage



# Nayax in numbers

Strong growth, high recurring revenue, and winning market share



Consistent Top Line Growth

35%+

Revenue CAGR (2018-2021)



Significant Customer Growth

62%+

Q1.22 Over Q1.21



Strong Recurring Revenue<sup>1</sup>
Growth

67%+

SAAS and processing fees Q1.22 Over Q1.21

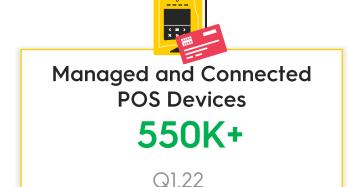




High Net Retention Rate<sup>2</sup>

140%+

Q1.22





## Key definitions

- Managed and Connected Devices that are operated by our customers.
- End Customers Customers that contributed to Nayax revenue in the last 12 months.
- Recurring Revenue SAAS revenue and payment processing fees.
- **Dollar-based net retention rate** Measured as a percentage of revenue from returning customers in a given year as compared to the revenue from such customers in the prior year, which reflects the increase in revenue and the rate of losses from customer churn.
- Revenue churn The percentage of revenue lost as a result of customers leaving our platform in the last 12 months.
- Existing Customer Expansion Revenue generated within a given cohort over the years presented. Each cohort represents customers from whom we received revenue for the first time, in a given year.
- Adjusted EBITDA Defined as net income (loss) before other income (expense), interest income (expense), foreign exchange gain (loss), income taxes, and depreciation and amortization, adjusted to exclude the effects of share-based compensation expense and certain nonrecurring expenses that management believes are not indicative of ongoing operations, consisting primarily of Equity method investee expenses and other indirect charges associated with our initial public offering.