



## **Port of Miami Selects NICE IP Video Surveillance Solution to Enhance its Security for Millions of Annual Cruise Passengers and Cargo**

*Number one cruise port in the world replaces analog system with NICE solution to enhance passenger safety and port security*

**Ra'anana, Israel, August 13, 2009 - NICE Systems (NASDAQ: NICE)**, the global provider of advanced solutions that enable organizations to extract Insight from Interactions™ to drive performance, today announced that it has been selected by the Port of Miami to provide its NiceVision Net IP video surveillance solution. Among America's busiest ports and recognized for its dual distinction as the "Cruise Capital of the World" and the "Cargo Gateway of the Americas," the Port of Miami will deploy the NICE IP video surveillance solution as part of an upgrade to enhance safety and security for more than four million cruise passengers and 7.4 million tons of cargo that pass through the Port each year. The Port of Miami selected the NiceVision Net IP video surveillance solution after completing an extensive evaluation of video surveillance solutions.

When fully implemented, the NiceVision Net IP video surveillance solution will upgrade the Port's current analog video surveillance system and help secure all of the Port's facilities, parking garages, commercial cargo and passenger cruise terminals. Using the NICE solution, Port officials will be able to remotely and centrally monitor and manage hundreds of pre-existing analog cameras, along with newly-installed IP video surveillance cameras, benefitting from NICE's seamless migration path to IP and unified management capabilities.

"The implementation of NiceVision's video surveillance system is another example of how the Port of Miami is implementing cutting-edge technology to strengthen our ability to provide a safe and secure environment for both our port users," said Bill Johnson, Port of Miami Director.

"The Port I.T. Section conducted market research via the creation of a sandbox for video surveillance solution providers to demonstrate their capabilities. Any provider that was interested in participating in our market research was provided the opportunity to demonstrate the performance of their product. We asked the providers to tie into our existing analog system, furnish an IP infrastructure and demonstrate their system operation and performance," said Louis Noriega, Chief of Information Systems for the Port of Miami. "The Port then conducted a hands-on evaluation, scoring each solution based on thirty-six key criteria. NICE received the highest rating," Noriega added.

"The Port of Miami is renowned as one of the world's leading ports, and for its cutting-edge technology and progressive procedures for advancing safety and security," said Chris Wooten, President, Security Division Americas, NICE. "NICE is very proud to have been selected for this important port security upgrade, especially in light of the Port's diligent evaluation. We look forward to partnering with the Port of Miami to help further improve its security operations."

### **About the Port of Miami**

The Port of Miami is recognized as the "Cruise Capital of the World" and "Cargo Gateway of the Americas." It has retained its status as the number one cruise/passenger port in the world for well over two decades, accommodating the largest cruise ships in the world and the operations of such major cruise lines as Carnival, Royal Caribbean and Norwegian Cruise Line. As a world-class port, the Port of Miami is among an elite group of ports in the world which cater to both cruise ships and containerized cargo. Over four million cruise passengers and 7.4 million tons of cargo pass through the Port each year. The Port of Miami offers services to nearly two dozen of the world's leading cargo lines, reaching some 250 ports in more than 100 countries. It is the largest container port in the state of Florida and ninth in the United States. The Port currently operates eight passenger terminals, six gantry cranes wharves, seven Ro-Ro (Roll-on-Roll-off) docks, four refrigerated yards for containers, break bulk cargo warehouses and nine gantry container handling cranes. The Port of Miami has a total economic impact of more than \$17 billion a year and generates more than 176,000 jobs. Port revenues last year totaled more than \$101 million. Learn more about the Port of Miami at [www.miamidade.gov/portofmiami](http://www.miamidade.gov/portofmiami).

## About NICE Systems

NICE Systems is the leading provider of Insight from Interactions solutions and value-added services, powered by the convergence of advanced analytics of unstructured multimedia content and transactional data – from telephony, web, email, radio, video, and other data sources. NICE's solutions address the needs of the enterprise and security markets, enabling organizations to operate in an insightful and proactive manner, and take immediate action to improve business and operational performance and ensure safety and security. NICE has over 24,000 customers in more than 150 countries, including over 85 of the Fortune 100 companies. More information is available at [www.nice.com](http://www.nice.com).

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