

# SECURITIES AND EXCHANGE COMMISSION WASHINGTON, D.C. 20549

### FORM 6-K

REPORT OF FOREIGN PRIVATE ISSUER PURSUANT TO RULE 13A-16 OR 15D-16 OF THE SECURITIES EXCHANGE ACT OF 1934

For the month of November 2019 (Report No. 1)
Commission File Number: 0-27466
NICE LTD.
(Translation of Registrant's Name into English)
13 Zarchin Street, P.O. Box 690, Ra'anana 4310602, Israel
(Address of Principal Executive Offices)
Indicate by check mark whether the registrant files or will file annual reports under cover of Form 20-F or Form 40-F.
Form 20-F ⊠ Form 40-F □
Indicate by check mark if the registrant is submitting the Form 6-K in paper as permitted by Regulation S-7 Rule 101(b)(1):
Indicate by check mark if the registrant is submitting the Form 6-K in paper as permitted by Regulation S-7 Rule 101(b)(7):

THE GAAP FINANCIAL STATEMENTS ATTACHED TO THE PRESS RELEASE ATTACHED HERETO AS EXHIBIT 99.1 OF THIS REPORT ON FORM 6-K ARE HEREBY INCORPORATED BY REFERENCE INTO NICE LTD.'S ("NICE") REGISTRATION STATEMENTS ON FORM S-8 (REGISTRATION STATEMENT NOS. 333-166364, 333-168100, 333-171165, 333-162795, 333-162110, 333-06784, 333-08146, 333-11842, 333-09350, 333-11154, 333-111112, 333-111113, 333-134355, 333-144589, 333-145981, 333-153230, 333-177510, 333-179408, 333-181375, 333-191176, 333-199904, 333-210341, 333-210344, 333-210344, 333-226930 and 333-228911), AND TO BE A PART THEREOF FROM THE DATE ON WHICH THIS REPORT IS SUBMITTED, TO THE EXTENT NOT SUPERSEDED BY DOCUMENTS OR REPORTS SUBSEQUENTLY FILED OR FURNISHED.

#### **CONTENTS**

This Report on Form 6-K of NICE consists of the following documents, which are attached hereto and incorporated by reference herein:

99.1 Press Release: NICE Reports Strong Third Quarter 2019 Financial Results Driven by Robust Growth in Cloud Revenue, Dated November 14, 2019.

### **SIGNATURES**

Pursuant to the requirements of the Securities Exchange Act of 1934, the Registrant has duly caused this Report to be signed on its behalf by the undersigned, thereunto duly authorized.

### NICE LTD.

By: /s/ Tali Mirsky
Name: Tali Mirsky

Title: Corporate VP, General Counsel and Corporate Secretary

Dated: November 14, 2019

### EXHIBIT INDEX

99.1

99.1	Press Release: NICE Reports Strong Third Quarter 2019 Financial Results Driven by Robust Growth in Cloud Revenue, Dated November 14, 2019.

# NICE Reports Strong Third Quarter 2019 Financial Results Driven by Robust Growth in Cloud Revenue

# Recurring Revenue Increased to a Record 74% of Total Revenue Company Raises Full Year EPS Guidance

Hoboken, New Jersey, November 14, 2019 - NICE (NASDAQ: NICE) today announced results for the third quarter ended September 30, 2019.

### Third Quarter 2019 Financial Highlights

GAAP	Non-GAAP
Cloud revenue of \$151 million, growth of 29% year-over-year	Cloud revenue of \$152 million, growth of 27% year-over-year
Total revenue of \$386 million, growth of 8% year-over-year	Total revenue of \$387 million, growth of 8% year-over-year
Gross margin of 65.7% compared to 65.3% last year	Gross margin of 70.9% compared to 71.0% last year
Operating income of \$56 million compared to \$47 million last	Operating income of \$106 million compared to \$97 million
year, an increase of 19%	last year, an increase of 9%
Operating margin of 14.4% compared to 13.1% last year	Operating margin of 27.4% compared to 27.0% last year
Diluted EPS of \$0.69 versus \$0.62 last year, 11% growth	Diluted EPS of \$1.30 versus \$1.20 last year, 8% growth year-
year-over-year	over-year

"We are pleased to report another quarter of strong results driven by further robust growth in the cloud," said Barak Eilam, CEO of NICE. "Our cloud revenue now represents nearly 40% of our total revenue, demonstrating the great success we are experiencing in our cloud business."

Mr. Eilam continued, "Our growth is being fueled by strong demand for CXone. The number of quarterly deals continue to increase as we win in more market segments and geographies. At the same time, deal sizes are growing rapidly, demonstrating the fast adoption of CXone by very large enterprises, and the attachment rates of our seamlessly integrated workforce optimization and analytics are increasing significantly. CXone gives us front-runner status and a distinct competitive differentiation to capture the many opportunities provided by a market that is quickly transforming to the cloud."

### GAAP Financial Highlights for the Third Quarter Ended September 30:

**Revenues:** Third quarter 2019 total revenues increased 8.4% to \$386.3 million compared to \$356.2 million for the third quarter of 2018.

**Gross Profit:** Third quarter 2019 gross profit and gross margin increased to \$253.6 million and 65.7%, respectively, from \$232.7 million and 65.3%, respectively, for the third quarter of 2018.

**Operating Income:** Third quarter 2019 operating income and operating margin increased to \$55.7 million and 14.4%, respectively, compared to \$46.7 million and 13.1%, respectively, for the third quarter of 2018.

**Net Income:** Third quarter 2019 net income and net income margin increased to \$45.0 million and 11.7%, respectively, compared to \$39.3 million and 11.0%, respectively, for the third quarter of 2018.

**Fully Diluted Earnings Per Share:** Fully diluted earnings per share for the third quarter of 2019 increased 11.3% to \$0.69, compared to \$0.62 in the third quarter of 2018.

**Operating Cash Flow and Cash Balance:** Third quarter 2019 operating cash flow was \$82.3 million. In the third quarter \$7.9 million was used for share repurchases. As of September 30, 2019, total cash and cash equivalents, short and long term investments were \$927.5 million, and total debt was \$462.6 million.

### Non-GAAP Financial Highlights for the Third Quarter Ended September 30:

**Revenues:** Third quarter 2019 non-GAAP total revenues increased to \$387.1 million, up 7.9% from \$358.6 million for the third quarter of 2018.

**Gross Profit:** Third quarter 2019 non-GAAP gross profit increased to \$274.4 million from \$254.7 million. Third quarter 2019 non-GAAP gross margin was 70.9% compared to 71.0% for the third quarter of 2018.

**Operating Income:** Third quarter 2019 non-GAAP operating income and non-GAAP operating margin increased to \$105.9 million and 27.4%, respectively, from \$96.7 million and 27.0%, respectively, for the third quarter of 2018.

**Net Income:** Third quarter 2019 non-GAAP net income and non-GAAP net income margin increased to \$84.3 million and 21.8%, respectively, from \$76.3 million and 21.3%, respectively, for the third quarter of 2018.

**Fully Diluted Earnings Per Share:** Third quarter 2019 non-GAAP fully diluted earnings per share increased 8.3% to \$1.30, compared to \$1.20 for the third quarter of 2018.

#### Full Year 2019 Guidance:

Full-year 2019 non-GAAP total revenue is expected to be in a range of \$1,563 million to \$1,583 million (2018 non-GAAP: \$1,453.4 million).

The Company increased full year 2019 non-GAAP fully diluted earnings per share to be in an expected range of \$5.15 to \$5.35 (2018 non-GAAP: \$4.75 per share).

### Quarterly Results Conference Call

NICE management will host its earnings conference call today November 14<sup>th</sup>, 2019 at 8:30 AM ET, 13:30 GMT, 15:30 Israel, to discuss the results and the company's outlook. To participate in the call, please dial in to the following numbers: United States 1-866-804-8688 or +1-718-354-1175, International +44(0)1296-480-100, United Kingdom 0-800-783-0906, Israel 1-809-344-364. The Passcode is 662 849 54. Additional access numbers can be found at <a href="http://www.btconferencing.com/globalaccess/?bid=54\_attended">http://www.btconferencing.com/globalaccess/?bid=54\_attended</a>. The call will be webcast live on the Company's website at <a href="https://www.nice.com/investor-relations/upcoming-event">https://www.nice.com/investor-relations/upcoming-event</a>. An online replay will also be available approximately two hours following the call. A telephone replay of the call will be available for 7 days after the live broadcast and may be accessed by dialing: United States 1-877-482-6144, International +44(0)20-7136-9233, United Kingdom 0-800-032-9687. The Passcode for the replay is 334 744 17.

Non-GAAP financial measures consist of GAAP financial measures adjusted to exclude: amortization of acquired intangible assets, share-based compensation, certain business combination accounting entries, amortization of discount on long term debt, tax adjustment re non-GAAP adjustments. The purpose of such adjustments is to give an indication of our performance exclusive of non-cash charges and other items that are considered by management to be outside of our core operating results. Our non-GAAP financial measures are not meant to be considered in isolation or as a substitute for comparable GAAP measures and should be read only in conjunction with our consolidated financial statements prepared in accordance with GAAP. Our management regularly uses our supplemental non-GAAP financial measures internally to understand, manage and evaluate our business and make operating decisions. These non-GAAP measures are among the primary factors management uses in planning for and forecasting future periods. Business combination accounting rules requires us to recognize a legal performance obligation related to a revenue arrangement of an acquired entity. The amount assigned to that liability should be based on its fair value at the date of acquisition. The non-GAAP adjustment is intended to reflect the full amount of such revenue. We believe this adjustment is useful to investors as a measure of the ongoing performance of our business. We believe these non-GAAP financial measures provide consistent and comparable measures to help investors understand our current and future operating cash flow performance. These non-GAAP financial measures may differ materially from the non-GAAP financial measures used by other companies. Reconciliation between results on a GAAP and non-GAAP basis is provided in a table immediately following the Consolidated Statements of Income.

### **About NICE**

NICE (Nasdaq: NICE) is the worldwide leading provider of both cloud and on-premises enterprise software solutions that empower organizations to make smarter decisions based on advanced analytics of structured and unstructured data. NICE helps organizations of all sizes deliver better customer service, ensure compliance, combat fraud and safeguard citizens. Over 25,000 organizations in more than 150 countries, including over 85 of the Fortune 100 companies, are using NICE solutions. <a href="https://www.nice.com">www.nice.com</a>.

### **Investors**

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**Trademark Note:** NICE and the NICE logo are trademarks or registered trademarks of NICE. All other marks are trademarks of their respective owners. For a full list of NICE' marks, please see: <a href="http://www.nice.com/nice-trademarks">http://www.nice.com/nice-trademarks</a>.

### **Forward-Looking Statements**

This press release contains forward-looking statements as that term is defined in the Private Securities Litigation Reform Act of 1995. In some cases, forward-looking statements may be identified by words such as "believe," "expect," "seek," "may," "will," "intend," "should," "project," "anticipate," "plan," and similar expressions. Forward-looking statements are based on the current beliefs, expectations and assumptions of the Company's management regarding the future of the Company's business, future plans and strategies, projections, anticipated events and trends, the economy and other future conditions. Examples of forward-looking statements include guidance regarding the Company's revenue and earnings and the growth of our cloud, analytics and artificial intelligence business.

Forward looking statements are inherently subject to significant economic, competitive and other uncertainties and contingencies, many of which are beyond the control of management. The Company cautions that these statements are not guarantees of future performance, and investors should not place undue reliance on them. There are or will be important known and unknown factors and uncertainties that could cause actual results to differ materially from those expressed or implied in the forward-looking statements. These factors, include, but are not limited to, risks associated with competition, success and growth of the Company's cloud Software-as-a-Service business, cyber security attacks or other security breaches against the Company, privacy concerns and legislation impacting the Company's business, the Company's dependency on third-party cloud computing platform providers, hosting facilities and service partners, changes in general economic and business conditions, rapidly changing technology, changes in currency exchange rates and interest rates, difficulties in making additional acquisitions or effectively integrating acquired operations, products, technologies and personnel, successful execution of the Company's growth strategy, the effects of tax reforms and of newly enacted or modified laws, regulation or standards on the Company and its products, and other factors and uncertainties discussed in our filings with the U.S. Securities and Exchange Commission (the "SEC"). You are encouraged to carefully review the section entitled "Risk Factors" in our latest Annual Report on Form 20-F and our other filings with the SEC for additional information regarding these and other factors and uncertainties that could affect our future performance. The forward-looking statements contained in this presentation speak only as of the date hereof, and the Company undertakes no obligation to update or revise them, whether as a result of new information, future developments or otherwise, except as required by law.

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# NICE LTD. AND SUBSIDIARIES CONSOLIDATED STATEMENTS OF INCOME

U.S. dollars in thousands (except per share amounts)

	Quarter ended				Year to date							
		Septem	ber 30	),		Septem	ber 30	er 30,				
		2019		2018		2019		2018				
	U	naudited	Unaudited		Unaudited		U	naudited				
Revenue:												
Product	\$	56,950	\$	60,097	\$	188,999	\$	170,864				
Services		178,609		179,113		525,947		533,458				
Cloud		150,704		116,996		428,758		329,368				
Total revenue		386,263		356,206		1,143,704		1,033,690				
Cost of revenue:												
Product		5,318		7,854		16,850		23,386				
Services		54,476		55,046		164,218		170,584				
Cloud		72,877		60,559		213,418		166,690				
Total cost of revenue		132,671		123,459		394,486		360,660				
Gross profit		253,592		232,747		749,218		673,030				
Operating expenses:												
Research and development, net		48,531		47,701		141,553		137,023				
Selling and marketing		96,138		90,492		293,083		270,238				
General and administrative		42,438		37,560		121,181		107,048				
Amortization of acquired intangible assets		10,780		10,341		32,276		31,512				
Total operating expenses		197,887		186,094		588,093		545,821				
Operating income		55,705		46,653		161,125		127,209				
Finance and other expense, net		(252)		2,195		3,890		9,100				
Income before tax		55,957		44,458		157,235		118,109				
Taxes on income		10,918		5,175		33,074		21,065				
Net income	\$	45,039	\$	39,283	\$	124,161	\$	97,044				
Earnings per share:												
Basic	\$	0.72	\$	0.64	\$	2.00	\$	1.58				
Diluted	\$	0.69	\$	0.62	\$	1.93	\$	1.54				
Weighted average shares outstanding:												
Basic		62,160		61,448		62,041		61,239				
Diluted		65,066		63,660		64,493		63,157				

## NICE LTD. AND SUBSIDIARIES RECONCILIATION OF GAAP TO NON-GAAP RESULTS

U.S. dollars in thousands (except per share amounts)

	Quarter ended September 30,			Year to date September 30,					
		2019		2018		2019		2018	
GAAP revenues	\$	386,263	\$	356,206	\$	1,143,704	\$	1,033,690	
Valuation adjustment on acquired deferred product revenue		-		12		15		97	
Valuation adjustment on acquired deferred services revenue		3		82		5		588	
Valuation adjustment on acquired deferred cloud revenue		867		2,329		2,692		5,631	
Non-GAAP revenues	\$	387,133	\$	358,629	\$	1,146,416	\$	1,040,006	
GAAP cost of revenue	\$	132,671	\$	123,459	\$	394,486	\$	360,660	
Amortization of acquired intangible assets on cost of product		(1,123)		(1,094)		(2,972)		(5,019)	
Amortization of acquired intangible assets on cost of services		(1,535)		(1,523)		(4,604)		(3,333)	
Amortization of acquired intangible assets on cost of cloud		(15,270)		(12,937)		(45,118)		(38,397)	
Valuation adjustment on acquired deferred cost of cloud		575		594		1,893		1,254	
Cost of product revenue adjustment (1)		(97)		(59)		(304)		(247)	
Cost of services revenue adjustment (1)		(2,106)		(2,113)		(6,251)		(5,762)	
Cost of cloud revenue adjustment (1)	<u> </u>	(358)	•	(2,352)	Φ.	(2,142)	•	(3,766)	
Non-GAAP cost of revenue	\$	112,757	\$	103,975	\$	334,988	\$	305,390	
GAAP gross profit	\$	253,592	\$	232,747	\$	749,218	\$	673,030	
Gross profit adjustments	Ψ	20,784	Ψ	21,907	Ψ	62,210	Ψ	61,586	
Non-GAAP gross profit	\$	274,376	\$	254,654	\$	811,428	\$	734,616	
GAAP operating expenses	\$	197,887	\$	186,094	\$	588,093	\$	545,821	
Research and development (1,2)		(2,033)		(2,638)		(5,182)		(6,777)	
Sales and marketing (1,2)		(7,737)		(9,004)		(19,211)		(22, 158)	
General and administrative (1,2)		(8,962)		(6,206)		(24,378)		(15, 156)	
Amortization of acquired intangible assets		(10,780)		(10,341)		(32,276)		(31,512)	
Valuation adjustment on acquired deferred commission	_	76	_		_	245	_	-	
Non-GAAP operating expenses	\$	168,451	\$	157,905	\$	507,291	\$	470,218	
GAAP finance & other expense (income), net	\$	(252)	\$	2,195	\$	3,890	\$	9,100	
Amortization of discount on long-term debt	Ψ	(2,377)	Ψ.	(2,234)	Ψ	(6,847)	*	(6,491)	
Non-GAAP finance & other expense (income), net	\$	(2,629)	\$	(39)	\$	(2,957)	\$	2,609	
				<u>, , , , , , , , , , , , , , , , , , , </u>		· · · · ·		-	
GAAP taxes on income	\$	10,918	\$	5,175	\$	33,074	\$	21,065	
Tax adjustments re non-GAAP adjustments		13,324		15,322		33,258		34,413	
Non-GAAP taxes on income	\$	24,242	\$	20,497	\$	66,332	\$	55,478	
GAAP net income	¢	45 020	æ	20.202	¢	104 161	¢.	07.044	
	\$	45,039	\$	39,283	\$	124,161	\$	97,044	
Valuation adjustment on acquired deferred revenue  Valuation adjustment on acquired deferred cost of cloud revenue		870 (575)		2,423 (594)		2,712 (1,893)		6,316 (1,254)	
Amortization of acquired intangible assets		28,708		25,895		84,970		78,261	
Valuation adjustment on acquired deferred commission		(76)		-		(245)		70,201	
Share-based compensation (1)		21,293		17,258		56,625		48,752	
Acquisition related expenses (2)				5,114		843		5,114	
Amortization of discount on long term debt		2,377		2,234		6,847		6,491	
Tax adjustments re non-GAAP adjustments		(13,324)		(15,322)		(33,258)		(34,413)	
Non-GAAP net income	\$	84,312	\$	76,291	\$	240,762	\$	206,311	
CAAD diluted corrient needless	•	0.00	•	0.00	•	4.00	•	4.54	
GAAP diluted earnings per share	<u>\$</u>	0.69		0.62	\$	1.93		1.54	
Non-GAAP diluted earnings per share	\$	1.30	\$	1.20	\$	3.73	\$	3.27	
Shares used in computing GAAP diluted earnings per share		65,066		63,660		64,493		63,157	
Shares used in computing non-GAAP diluted earnings per share		65,066		63,660		64,493		63,157	

# NICE LTD. AND SUBSIDIARIES RECONCILIATION OF GAAP TO NON-GAAP RESULTS (continued)

U.S. dollars in thousands

(1)	Share-based	Compensation
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<del>.</del>		Quarter ended September 30,				
	2019	2019 2018		2019 2018 2019		2018
Cost of product revenue	\$ 97	\$ 59	\$ 304	\$ 247		
Cost of services revenue	2,106	2,113	6,251	5,762		
Cost of cloud revenue	358	718	2,142	2,132		
Research and development	2,033	1,567	5,177	5,706		
Sales and marketing	7,737	8,930	19,181	22,084		
General and administrative	8,962	3,871	23,570	12,821		
	\$ 21,293	\$ 17,258	\$ 56,625	\$ 48,752		

### (2) Acquisition related expenses

		Quarter ended September 30,					Year to date September 30,			
	2	019		2018	2	019		2018		
Cost of cloud revenue	\$	-	\$	1,634	\$	-	\$	1,634		
Research and development		-		1,071		5		1,071		
Sales and marketing		-		74		30		74		
General and administrative		-		2,335		808		2,335		
	\$	-	\$	5,114	\$	843	\$	5,114		

## NICE LTD. AND SUBSIDIARIES CONSOLIDATED CASH FLOW STATEMENTS

U.S. dollars in thousands

U.S. dollars in thousands	Overter anded			Year to date					
	Quarter ended September 30,				September 30,				
	2019 2018					2019	IDC: 3	2018	
	Uı	Unaudited		naudited	Unaudited		(	Inaudited	
Operating Activities									
Operating Notificios									
Net income	\$	45,039	\$	39,283	\$	124,161	\$	97,044	
Depreciation and amortization		43,924		39,426		128,744		114,283	
Stock based compensation		21,273		17,258		56,589		48,752	
Amortization of premium and discount and accrued interest on marketable securitie	!	387		137		(187)		(170)	
Deferred taxes, net		(12,485)		(13,142)		(31,107)		(33,054)	
Changes in operating assets and liabilities:		, ,		, ,		, , ,			
Trade Receivables		6,788		(5,771)		26,900		(3,083)	
Prepaid expenses and other assets		(15,626)		(4,233)		(88, 157)		(32,461)	
Trade payables		(8,791)		(8,940)		(5,073)		(6,608)	
Accrued expenses and other current liabilities		44,173		34,643		53,789		24,179	
Operating lease right-of-use assets, net		4,346		´-		11,842		-	
Deferred revenue		(45,558)		(15,279)		13,311		71,827	
Long term liabilities		(20)		573		(300)		(214)	
Operating lease liabilities		(2,836)		_		(11,995)		- '	
Amortization of discount on long term debt		2,379		2,234		6,848		6.491	
Other		(672)		847		(2,656)		720	
Net cash provided by operating activities		82,321		87,036		282,709		287,706	
Investing Activities									
Purchase of property and equipment		(6,545)		(7,957)		(21,527)		(21,521)	
Purchase of Investments		(187,752)		(96,544)		(493,894)		(284,467)	
Proceeds from Investments		113,121		40,093		283,629		99,802	
Capitalization of software development costs		(8,549)		(7,450)		(25,940)		(22,926)	
Payments for business and asset acquisitions, net of cash acquired		(184)		(105,046)		(25,972)		(105,046)	
Net cash used in investing activities		(89,909)		(176,904)		(283,704)		(334,158)	
Financing Activities									
Dragged from incurance of charge upon everying of charge entires		1 600		10 522		4 744		17.076	
Proceeds from issuance of shares upon exercise of share options		1,693		10,533		4,711		17,976	
Purchase of treasury shares		(7,897)		- (0. 400)		(22,612)		(10,613)	
Repayment of short-term bank loan		- (404)		(8,436)		(004)		(8,436)	
Capital Lease payments		(191)				(631)		(4.070)	
Net cash used in financing activities		(6,395)	-	2,097		(18,532)	-	(1,073)	
Effect of exchange rates on cash and cash equivalents		(1,489)		(875)		(1,733)		(4,607)	
Net change in cash and cash equivalents		(15,472)		(88,646)		(21,260)		(52,132)	
Cash and cash equivalents, beginning of period	\$	236,311	\$	364,816	\$	242,099	\$	328,302	
Cash and cash equivalents, end of period	\$	220,839	\$	276,170	\$	220,839	\$	276,170	

# NICE LTD. AND SUBSIDIARIES CONDENSED CONSOLIDATED BALANCE SHEETS

U.S. dollars in thousands

	Sep	otember 30, 2019	December 31, 2018			
		Jnaudited		Audited		
ASSETS						
CURRENT ASSETS:						
Cash and cash equivalents	\$	220,839	\$	242,099		
Short-term investments		225,975		243,729		
Trade receivables		259,985		287,963		
Prepaid expenses and other current assets		134,966		87,450		
Total current assets		841,765		861,241		
LONG-TERM ASSETS:						
Long-term investments		480,669		244,998		
Property and equipment, net		141,336		140,338		
Deferred tax assets		14,603		12,309		
Other intangible assets, net		438,266		508,232		
Operating lease right-of-use assets		111,910		-		
Goodwill		1,371,925		1,366,206		
Other long-term assets		117,294		74,042		
Total long-term assets		2,676,003	-	2,346,125		
TOTAL ASSETS	\$	3,517,768	\$	3,207,366		
LIABILITIES AND SHAREHOLDERS' EQUITY						
CURRENT LIABILITIES:						
Trade payables	\$	22,569	\$	29,617		
Deferred revenues and advances from customers	Ψ	242,184	Ψ.	221,387		
Current maturities of operating leases		19,022		-		
Accrued expenses and other liabilities		414,466		373,908		
Total current liabilities		698,241		624,912		
LONG-TERM LIABILITIES:						
Deferred revenues and advances from customers		26,140		35,112		
Operating leases		111,239		-		
Deferred tax liabilities		16,712		44,140		
Long-term debt		462,588		455,985		
Other long-term liabilities		16,538		30,604		
Total long-term liabilities		633,217		565,841		
SHAREHOLDERS' EQUITY		2,186,310		2,016,613		
TOTAL LIABILITIES AND SHAREHOLDERS' EQUITY	\$	3,517,768	\$	3,207,366		

### נייס מדווחת על תוצאות חזקות ברבעון השלישי של 2019 וצמיחה חזקה של 27% בהכנסות מענן

### הכנסות חוזרות מלקוחות (Recurring Revenue) גדלו לשיא של 74% מסך ההכנסות החברה מעלה את התחזית השנתית לרווח למניה

הובוקן, ניו ג'רזי, 14 בנובמבר, 2019 – נייס (נאסד"ק: NICE) פרסמה היום את התוצאות לרבעון השלישי של 2019 שהסתיים ב-30 בספטמבר, 2019.

### עיקרי התוצאות לרבעון השלישי של 2019:

GAAP	Non-GAAP
הכנסות מענן בסך 151 מיליון דולר, גידול של 29% מאשתקד	הכנסות מענן בסך 152 מיליון דולר, גידול של 27% מאשתקד
סך הכנסות של 386 מיליון דולר, גידול של 8% בהשוואה לאע	סך הכנסות של 387 מיליון דולר, גידול של 8% בהשוואה לאשתקד
שיעור רווח גולמי של 65.7% לעומת 65.3% אשתקד	שיעור רווח גולמי של 70.9% לעומת 71.0% אשתקד
ל של רווח תפעולי של 56 מיליון דולר בהשוואה ל- 47 מיליון דולר,	רווח תפעולי של 106 מיליון דולר בהשוואה ל- 97 מיליון דולר, גידו
של 19% בהשוואה לאשתקד	9% בהשוואה לאשתקד
שיעור רווח תפעולי של 14.4% לעומת 13.1% אשתקד	שיעור רווח תפעולי של 27.4% לעומת 27.0% אשתקד
פתקד, רווח למניה בדילול מלא של 0.69 דולר בהשוואה ל- 0.62 דול	רווח למניה בדילול מלא של 1.30 דולר בהשוואה ל- 1.20 דולר אש
אשתקד, גידול של 11%	גידול של 8%

מר עילם הוסיף, "הצמיחה ברבעון החולף נובעת מביקוש גבוה לפלטפורמת CXone. מספר העסקאות ממשיך לגדול בזמן שאנו כובשים נתח שוק ואזורים גיאוגרפיים נוספים. במקביל, גודל העסקאות צומח במהירות ומשקף את האימוץ המהיר של CXone על ידי ארגונים גדולים ואת הגידול במספר הפתרונות המשולבים בכל רכישה כגון פתרונות DFO ואנליטיקס. פלטפורמת CXone ממצבת אותנו כמובילי שוק ומעניקה בידול תחרותי מובהק המאפשר לנו לנצל את הפוטנציאל הרב הקיים בשוק אשר עובר לענן בקצב מואץ".

<sup>&</sup>quot;אנו שמחים לדווח על רבעון נוסף של תוצאות חזקות שנובעות מצמיחה עקבית בפעילות הענן", אמר ברק עילם מנכ"ל נייס. "ההכנסות מפעילות הענן הן 40% בקירוב מסך הכנסות החברה, ומשקפות את ההצלחה הגדולה של עסקי הענן שלנו".

### <u>עיקרי התוצאות הפיננסיות (GAAP) לרבעון השלישי שהסתיים ב- 30 בספטמבר:</u>

**הכנסות:** ההכנסות ברבעון השלישי של 2019 גדלו ב-8.4% ל- 386.3 מיליון דולר, לעומת 356.2 מיליון דולר ברבעון השלישי של 2019 גדלו ב-8.4% של 2018.

**רווח גולמי:** הרווח הגולמי ושיעור הרווח הגולמי ברבעון השלישי של 2019 גדלו ל- 253.6 מיליון דולר ו- 65.7% בהתאמה, לעומת 232.7 מיליון דולר ו- 65.3% בהתאמה, ברבעון השלישי של 2018.

**רווח תפעולי:** הרווח התפעולי ושיעור הרווח התפעולי ברבעון השלישי של 2019 גדלו ל- 55.7 מיליון דולר ו- 14.4% בהתאמה, לעומת 46.7 מיליון דולר ו- 13.1% בהתאמה, ברבעון השלישי של 2018.

**רווח נקי:** הרווח הנקי ושיעור הרווח הנקי ברבעון השלישי של 2019 גדלו ל- 45.0 מיליון דולר ו-11.7% בהתאמה, לעומת 39.3 מיליון דולר ו-11.0% בהתאמה ברבעון השלישי של 2018.

**רווח למניה בדילול מלא:** הרווח למניה בדילול מלא ברבעון השלישי של 2019 גדל ב- 11.3% ל- 0.69 דולר לעומת 0.62 דולר ברבעון השלישי של 2018.

**תזרים המזומנים מפעילות שוטפת ויתרת מזומנים**: תזרים המזומנים מפעילות שוטפת ברבעון השלישי של 2019 היה 82.3 מיליון דולר. ברבעון השלישי 7.9 מיליון דולר שימשו לרכישה חוזרת של מניות. נכון ל-30 בספטמבר 2019, יתרות המזומנים ושווי המזומנים, וכן השקעות לטווח קצר וארוך הסתכמו ב- 927.5 מיליון דולר. סך החוב הסתכם ב- 462.6 מיליון דולר.

### <u>עיקרי התוצאות הפיננסיות (Non-GAAP) לרבעון השלישי שהסתיים ב- 30 בספטמבר:</u>

**הכנסות:** ההכנסות (Non-GAAP) ברבעון השלישי של 2019 גדלו ל- 387.1 מיליון דולר, גידול של 7.9% לעומת 358.6 מיליון דולר ברבעון השלישי של 2018.

**רווח גולמי**: הרווח הגולמי (Non-GAAP) ברבעון השלישי של 2019 גדל ל- 274.4 מיליון דולר, לעומת 254.7 מיליון דולר. שיעור הרווח הגולמי (non-GAAP) ברבעון השלישי של 2019 היה 70.9%, לעומת 71.0% ברבעון השלישי של 2018.

רווח תפעולי: הרווח התפעולי (Non-GAAP) ושיעור הרווח התפעולי (non-GAAP) ברבעון השלישי של 2019 גדלו ל- 105.9 מיליון דולר ו- 2018 בהתאמה, ברבעון השלישי של 2018. מיליון דולר ו- 27.4% בהתאמה, לעומת 96.7 מיליון דולר ו- 27.0% בהתאמה, ברבעון השלישי של 2018.

רווח נקי: הרווח הנקי (Non-GAAP) ושיעור הרווח הנקי (Non-GAAP) ברבעון השלישי של 2019 גדלו ל- 84.3 מיליון דולר ו- 20.3% מיליון דולר ו- 21.3% בהתאמה, ברבעון השלישי של 2018.

**רווח למניה בדילול מלא**: הרווח (Non-GAAP) למניה בדילול מלא ברבעון השלישי של 2019 גדל ב- 8.3% ל- 1.30 דולר לעומת 1.20 דולר ברבעון השלישי של 2018.

### תחזית לשנת 2019:

סך ההכנסות (Non-GAAP) בשנת 2019 צפוי להסתכם ב- 1,563 מיליון דולר עד 1,583 מיליון דולר (שנת 2018 non-GAAP). 1,453.4 מיליון דולר).

החברה מעלה את תחזית הרווח (Non-GAAP) למניה בדילול מלא בשנת 2019 וצופה שהרווח למניה בדילול מלא לשנת 2019 החברה מעלה את תחזית הרווח (Non-GAAP) למניה בדילול מלא לשנת 2019 4.75 דולר ל- 5.35 דולר (שנת 2018 1.75 דולר).

### שיחת ועידה לדיון בתוצאות הרבעוניות

הנהלת נייס תארח שיחת ועידה לדיון בתוצאות הפיננסיות ובתחזית החברה היום, 14 בנובמבר 2019, בשעה 8:30 בבוקר שעון המזרחי של ארה"ב, 13:30 לפי שעון גריניץ' ו-15:30 לפי שעון ישראל. להשתתפות בשיחה יש לחייג את המספרים החוף המזרחי של ארה"ב: 13:30 לפי שעון גריניץ' ו-15:30 לפי שעון ישראל. 44(0)1296-480-100 (19:354-1175 או 1-718-354-1175 מדינות אחרות 1296-480-100 (19:354-364) מבריטניה -1-809-344-364 מספרי גישה נוספים מוצגים בשידור חי באתר ב-1-809-344-364 (19:364-364) מספרי גישה נוספים מוצגים בשידור חי באתר החברה בכתובת http://www.btconferencing.com/globalaccess/?bid=54 attended ותהיה זמינה להאזנה כשעתיים אחרי השיחה. הקלטה של השיחה תעמוד לרשות המעוניינים למשך 7 ימים אחרי השידור החי וניתן להאזין לה באמצעות חיוג המספר -1-877 מקלטה של השיחה תעמוד לרשות המעוניינים למשך 7 ימים אחרי השידור החי וניתן להאזין לה באמצעות חיוג המספר -1-874 מארה"ב, 1-809-203-7136-9233 מבריטניה. קוד הכניסה להקלטה הוא 482-6144

#### אודות נייס

נייס (NASDAQ: NICE, ת"א: נייס) הינה המובילה העולמית במתן פתרונות תוכנה, הן ברישיונות תוכנה והן בענן, המאפשרים לארגונים לנקוט בפעולה הבאה הטובה ביותר באמצעות כלים אנליטיים המנתחים מידע מובנה ושאינו מובנה. הפתרונות של נייס מסייעים לארגונים לשפר את חוויית הלקוח, להבטיח ציות לרגולציה, להיאבק בפשיעה פיננסית ולשמור על נכסים. הפתרונות של נייס נמצאים בשימוש של יותר מ-25,000 ארגונים ביותר מ-150 מדינות, כולל מעל 85 מהחברות המדורגות ב-100 Fortune.

מסמך זה מהווה תרגום נוחות בלבד לעיקרי הדוחות ולהודעה לעיתונות באנגלית שפורסמה בארה"ב, המחייבת מבחינת החברה, והכוללת מידע נוסף, בין היתר בנוגע להפרשים בין GAAP ל- Non-GAAP.

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### **Forward-Looking Statements**

This press release contains forward-looking statements as that term is defined in the Private Securities Litigation Reform Act of 1995. In some cases, forward-looking statements may be identified by words such as "believe," "expect," "seek," "may," "will," "intend," "should," "project," "anticipate," "plan," and similar expressions. Forward-looking statements are based on the current beliefs, expectations and assumptions of the Company's management regarding the future of the Company's business, future plans and strategies, projections, anticipated events and trends, the economy and other future conditions. Examples of forward-looking statements include guidance regarding the Company's revenue and earnings and the growth of our cloud, analytics and artificial intelligence business.

Forward looking statements are inherently subject to significant economic, competitive and other uncertainties and contingencies, many of which are beyond the control of management. The Company cautions that these statements are not guarantees of future performance, and investors should not place undue reliance on them. There are or will be important known and unknown factors and uncertainties that could cause actual results to differ materially from those expressed or implied in the forward-looking statements. These factors, include, but are not limited to, risks associated with competition, success and growth of the Company's cloud Software-as-a-Service business, cyber security attacks or other security breaches against the Company, privacy concerns and legislation impacting the Company's business, the Company's dependency on fourth-party cloud computing platform providers, hosting facilities and service partners, changes in general economic and business conditions, rapidly changing technology, changes in currency exchange rates and interest rates, difficulties in making additional acquisitions or effectively integrating acquired operations, products, technologies and personnel, successful execution of the Company's growth strategy, the effects of tax reforms and of newly enacted or modified laws, regulation or standards on the Company and its products, and other factors and uncertainties discussed in our filings with the U.S. Securities and Exchange Commission (the "SEC"). You are encouraged to carefully review the section entitled "Risk Factors" in our latest Annual Report on Form 20-F and our other filings with the SEC for additional information regarding these and other factors and uncertainties that could affect our future performance. The forward-looking statements contained in this presentation speak only as of the date hereof, and the Company undertakes no obligation to update or revise them, whether as a result of new information, future developments or otherwise, except as required by law.

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