# SECURITIES AND EXCHANGE COMMISSION WASHINGTON, D.C. 20549

## FORM 6-K

## REPORT OF FOREIGN PRIVATE ISSUER PURSUANT TO RULE 13A-16 OR 15D-16 OF THE SECURITIES EXCHANGE ACT OF 1934

For the month of May 2024 (Report No. 2)
Commission File Number: 0-27466
NICE LTD.
(Translation of Registrant's Name into English)
13 Zarchin Street, P.O. Box 690, Ra'anana 4310602, Israel
(Address of Principal Executive Offices)
Indicate by check mark whether the registrant files or will file annual reports under cover of Form 20-F or Form 40-F.
Form 20-F ☑ Form 40-F □
Indicate by check mark if the registrant is submitting the Form 6-K in paper as permitted by Regulation S-T Rule 101(b)(1):
Indicate by check mark if the registrant is submitting the Form 6-K in paper as permitted by Regulation S-7 Rule 101(b)(7):

THE GAAP FINANCIAL STATEMENTS ATTACHED TO THE PRESS RELEASE ATTACHED HERETO AS EXHIBIT 99.1 OF THIS REPORT ON FORM 6-K ARE HEREBY INCORPORATED BY REFERENCE INTO NICE LTD.'S ("NICE") REGISTRATION STATEMENTS ON FORM S-8 (REGISTRATION STATEMENT NOS. 333-166364, 333-168100, 333-171165, 333-162795, 333-162110, 333-06784, 333-08146, 333-11842, 333-09350, 333-11154, 333-111112, 333-111113, 333-134355, 333-144589, 333-145981, 333-153230, 333-177510, 333-179408, 333-181375, 333-191176, 333-199904, 333-210341, 333-210344, 333-214584, 333-226930, 333-228911, 333-249186 and 333-270969), AND TO BE A PART THEREOF FROM THE DATE ON WHICH THIS REPORT IS SUBMITTED, TO THE EXTENT NOT SUPERSEDED BY DOCUMENTS OR REPORTS SUBSEQUENTLY FILED OR FURNISHED.

### **CONTENTS**

This Report on Form 6-K of NICE consists of the following documents, which are attached hereto and incorporated by reference herein:

99.1 Press Release: NICE Reports 27% Year-Over-Year Cloud Revenue Growth for the First Quarter 2024, Dated May 16, 2024.

### **SIGNATURES**

Pursuant to the requirements of the Securities Exchange Act of 1934, the Registrant has duly caused this Report to be signed on its behalf by the undersigned, thereunto duly authorized.

### NICE LTD.

By: /s/ Tali Mirsky
Name: Tali Mirsky

Title: Corporate VP, General Counsel and Corporate Secretary

Dated: May 16, 2024

# EXHIBIT INDEX

99.1

Press Release: NICE Reports 27% Year-Over-Year Cloud Revenue Growth for the First Quarter 2024, Dated May 16, 2024.



# NICE Reports 27% Year-Over-Year Cloud Revenue Growth for the First Quarter 2024

- Total revenue growth of 15% year over year
- Double-digit growth in gross profit, operating income and net income
- Non-GAAP EPS exceeds high end of guidance range
- Record high operating cash flow of \$254 million increased 30% year over year

**Hoboken, New Jersey, May 16, 2024 - NICE (NASDAQ: NICE)** today announced results for the first quarter ended March 31, 2024, as compared to the corresponding period of the previous year.

### First Quarter 2024 Financial Highlights

GAAP	Non-GAAP
Total revenue was \$659.3 million and increased 15%	Total revenue was \$659.3 million and increased 15%
Cloud revenue was \$468.4 million and increased 27%	Cloud revenue was \$468.4 million and increased 27%
Operating income was \$121.4 million and increased 30%	Operating income was \$199.8 million and increased 22%
Operating margin was 18.4% compared to 16.4% last year	Operating margin was 30.3% compared to 28.6% last year
Diluted EPS was \$1.60 and increased 39%	Diluted EPS was \$2.58 and increased 27%
Operating cash flow was \$254.5 million and increased 30%	

"We are pleased to start the year with positive momentum, evidenced by a robust performance across the board, while continuing to outpace the industry," said Barak Eilam, CEO, NICE. "Our total revenue growth of 15% was once again driven by excellent execution in the cloud with 27% revenue growth, propelled by demand for our digital and AI offerings. We also delivered another quarter of expanding profitability as demonstrated by a 170 basis point increase in our Non-GAAP operating margin to 30.3%, leading to a 27% year over year increase in non-GAAP EPS, and generated record operating cash flow of \$254 million. Our ongoing healthy cash generation coupled with a best-in-class balance sheet provides us with unparalleled growth opportunities."

Mr. Eilam continued, "Our continued strong performance over the past several years as well as the outstanding first quarter results are attributed to our unmatched platform strategy coupled with consistent execution. This is now further driving our market leadership with the ultimate trifecta: highest industry cloud win rate, trailblazing the digital market through convergence and fully leveraging the tremendous CX AI opportunity."

### GAAP Financial Highlights for the First Quarter Ended March 31:

**Revenues:** First quarter 2024 total revenues increased 15% to \$659.3 million compared to \$571.9 million for the first quarter of 2023.

**Gross Profit:** First quarter 2024 gross profit was \$436.6 million compared to \$385.3 million for the first quarter of 2023. First quarter 2024 gross margin was 66.2% compared to 67.4% for the first quarter of 2023.

**Operating Income:** First quarter 2024 operating income increased 30% to \$121.4 million compared to \$93.5 million for the first quarter of 2023. First quarter 2024 operating margin was 18.4% compared to 16.4% for the first quarter of 2023.

**Net Income:** First quarter 2024 net income increased 38% to \$106.4 million compared to \$76.9 million for the first quarter of 2023. First quarter 2024 net income margin was 16.1% compared to 13.5% for the first quarter of 2023.

**Fully Diluted Earnings Per Share:** Fully diluted earnings per share for the first quarter of 2024 increased 39% to \$1.60 compared to \$1.15 in the first quarter of 2023.

**Cash Flow and Cash Balance:** First quarter 2024 operating cash flow was \$254.5 million. In the first quarter 2024, \$41.5 million was used for share repurchases and \$87.4 million was used for repayment of debt. As of March 31, 2024, total cash and cash equivalents, and short-term investments were \$1,502.8 million. Our debt was \$457.5 million, resulting in net cash and investments of \$1,045.3 million.

### Non-GAAP Financial Highlights for the First Quarter Ended March 31:

**Revenues:** First quarter 2024 total revenues increased 15% to \$659.3 million compared to \$571.9 million for the first quarter of 2023.

**Gross Profit:** First quarter 2024 gross profit was \$467.7 million compared to \$409.9 million for the first quarter of 2023. First quarter 2024 gross margin was 70.9% compared to 71.7% for the first quarter of 2023.

**Operating Income:** First quarter 2024 operating income increased 22% to \$199.8 million compared to \$163.4 million for the first quarter of 2023. First quarter 2024 operating margin was 30.3% compared to 28.6% for the first quarter of 2023.

**Net Income:** First quarter 2024 net income increased 26% to \$171.6 million compared to \$135.6 million for the first quarter of 2023. First quarter 2024 net income margin was 26.0% compared to 23.7% for the first quarter of 2023.

**Fully Diluted Earnings Per Share:** Fully diluted earnings per share for the first quarter of 2024 increased 27% to \$2.58 compared to \$2.03 in the first quarter of 2023.

### Second Quarter and Full Year 2024 Guidance:

### Second-Quarter 2024:

Second-quarter 2024 Non-GAAP total revenues are expected to be in a range of \$657 million to \$667 million, representing 14% growth year over year at the midpoint.

Second-quarter 2024 Non-GAAP fully diluted earnings per share are expected to be in a range of \$2.53 to \$2.63, representing 21% growth year over year at the midpoint.

### Full-Year 2024:

Full-year 2024 Non-GAAP total revenues are expected to be in a range of \$2,715 million to \$2,735 million, representing 15% growth at the midpoint compared to full-year 2023.

The Company increased full year 2024 Non-GAAP fully diluted earnings per share which are expected to be in a range of \$10.53 to \$10.73, representing 21% growth at the midpoint compared to full-year 2023.

### Quarterly Results Conference Call

NICE management will host its earnings conference call today May 16, 2024, at 8:30 AM ET, 13:30 GMT, 15:30 Israel, to discuss the results and the company's outlook. To participate in the call, please dial into the following numbers: United States 1-877-407-4018 or +1-201-689-8471, United Kingdom 0-800-756-3429, Israel 1-809-406-247. The call will be webcast live on the Company's website at <a href="https://www.nice.com/investor-relations/upcoming-event">https://www.nice.com/investor-relations/upcoming-event</a>.

### **Explanation of Non-GAAP measures**

Non-GAAP financial measures are included in this press release. Non-GAAP financial measures consist of GAAP financial measures adjusted to exclude share-based compensation, amortization of acquired intangible assets, acquisition related and other expenses, amortization of discount on debt and loss from extinguishment of debt and the tax effect of the Non-GAAP adjustments.

The Company believes that these Non-GAAP financial measures, used in conjunction with the corresponding GAAP measures, provide investors with useful supplemental information about the financial performance of our business. We believe Non-GAAP financial measures are useful to investors as a measure of the ongoing performance of our business. Our management regularly uses our supplemental Non-GAAP financial measures internally to understand, manage and evaluate our business and to make financial, strategic and operating decisions. These Non-GAAP measures are among the primary factors management uses in planning for and forecasting future periods. Our Non-GAAP financial measures are not meant to be considered in isolation or as a substitute for comparable GAAP measures and should be read only in conjunction with our consolidated financial statements prepared in accordance with GAAP. These Non-GAAP financial measures may differ materially from the Non-GAAP financial measures used by other companies. Reconciliation between results on a GAAP and Non-GAAP basis is provided in a table immediately following the Consolidated Statements of Income. The Company provides guidance only on a Non-GAAP basis. A reconciliation of guidance from a GAAP to Non-GAAP basis is not available due to the unpredictability and uncertainty associated with future events that would be reported in GAAP results and would require adjustments between GAAP and Non-GAAP financial measures, including the impact of future possible business acquisitions. Accordingly, a reconciliation of the guidance based on Non-GAAP financial measures to corresponding GAAP financial measures for future periods is not available without unreasonable effort.

#### **About NICE**

With NICE (Nasdaq: NICE), it's never been easier for organizations of all sizes around the globe to create extraordinary customer experiences while meeting key business metrics. Featuring the world's #1 cloud native customer experience platform, CXone, NICE is a worldwide leader in Al-powered self-service and agent-assisted CX software for the contact center – and beyond. Over 25,000 organizations in more than 150 countries, including over 85 of the Fortune 100 companies, partner with NICE to transform - and elevate - every customer interaction. www.nice.com

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**Trademark Note:** NICE and the NICE logo are trademarks or registered trademarks of NICE. All other marks are trademarks of their respective owners. For a full list of NICE' marks, please see: <a href="http://www.nice.com/nice-trademarks">http://www.nice.com/nice-trademarks</a>.

### **Forward-Looking Statements**

This press release contains forward-looking statements as that term is defined in the Private Securities Litigation Reform Act of 1995. In some cases, forward-looking statements may be identified by words such as "believe," "expect," "seek," "may," "will," "intend," "should," "project," "anticipate," "plan," and similar expressions. Forward-looking statements are based on the current beliefs, expectations and assumptions of the Company's management regarding the future of the Company's business, future plans and strategies, projections, anticipated events and trends, the economy and other future conditions. Examples of forward-looking statements include guidance regarding the Company's revenue and earnings and the growth of our cloud, analytics and artificial intelligence business.

Forward looking statements are inherently subject to significant economic, competitive and other uncertainties and contingencies, many of which are beyond the control of management. The Company cautions that these statements are not guarantees of future performance, and investors should not place undue reliance on them. There are or will be important known and unknown factors and uncertainties that could cause actual results to differ materially from those expressed or implied in the forward-looking statements. These factors, include, but are not limited to, risks associated with changes in economic and business conditions, competition, successful execution of the Company's growth strategy, success and growth of the Company's cloud Software-as-a-Service business, difficulties in making additional acquisitions or effectively integrating acquired operations, products, technologies and personnel, the Company's dependency on third-party cloud computing platform providers, hosting facilities and service partners, rapidly changing technology, cyber security attacks or other security breaches against the Company, privacy concerns and legislation impacting the Company's business, changes in currency exchange rates and interest rates, the effects of additional tax liabilities resulting from our global operations, the effect of unexpected events or geo-political conditions, such as the impact of conflicts in the Middle East, that may disrupt our business and the global economy and various other factors and uncertainties discussed in our filings with the U.S. Securities and Exchange Commission (the "SEC").

You are encouraged to carefully review the section entitled "Risk Factors" in our latest Annual Report on Form 20-F and our other filings with the SEC for additional information regarding these and other factors and uncertainties that could affect our future performance. The forward-looking statements contained in this press release speak only as of the date hereof, and the Company undertakes no obligation to update or revise them, whether as a result of new information, future developments or otherwise, except as required by law.

###

# NICE LTD. AND SUBSIDIARIES CONDENSED CONSOLIDATED BALANCE SHEETS

U.S. dollars in thousands

Short-term investments         709,766         896           Trade receivables         574,987         585	
CURRENT ASSETS:         Cash and cash equivalents       \$ 793,078       \$ 511         Short-term investments       709,766       896         Trade receivables       574,987       585	6,044 5,154 1,922 7,967 2,882
Cash and cash equivalents       \$ 793,078       \$ 511         Short-term investments       709,766       896         Trade receivables       574,987       585	6,044 5,154 1,922 7,967 2,882
Cash and cash equivalents       \$ 793,078       \$ 511         Short-term investments       709,766       896         Trade receivables       574,987       585	6,044 5,154 1,922 7,967 2,882
Short-term investments         709,766         896           Trade receivables         574,987         585	6,044 5,154 1,922 7,967 2,882
7-1	1,922 7,967 2,882
Debt hedge option - 121	7,967 2,882
200t Houge option	2,882
Prepaid expenses and other current assets 206,238 197	
Total current assets	
LONG-TERM ASSETS:	
Property and equipment, net 181,136 174	4,414
	3,971
	5,501
	4,565
Goodwill 1,820,469 1,821,	
Prepaid expenses and other long-term assets	9,332
Total long-term assets	<u>1,752</u>
TOTAL ASSETS \$ 5,046,578 \$ 5,117	7,634
LIABILITIES AND SHAREHOLDERS' EQUITY	
CURRENT LIABILITIES:	
Trade payables \$ 55,238 \$ 66,	5,036
	2,649
· · · · · · · · · · · · · · · · · · ·	3,747
	9,229
Accrued expenses and other liabilities 532,451 528,	3,660
Total current liabilities 941,379 1,120	),321
LONG-TERM LIABILITIES:	
·	2,458
	2,909
	3,596
·	7,081
Other long-term liabilities 22,179 21,	1,769
Total long-term liabilities	2,813
SHAREHOLDERS' EQUITY	
Nice Ltd's equity 3,447,085 3,341,	1,132
Non-controlling interests 11,216 13	3,368
Total shareholders' equity 3,458,301 3,354	<u>1,500</u>
TOTAL LIABILITIES AND SHAREHOLDERS' EQUITY \$ 5,046,578 \$ 5,117	7 634

# NICE LTD. AND SUBSIDIARIES CONSOLIDATED STATEMENTS OF INCOME

U.S. dollars in thousands (except per share amounts)

Quarter ended March 31,

		March 31,			
	2024	4 2023			
	Unaudit	ed U	naudited		
_					
Revenue:			•		
Cloud			\$ 367,567		
Services		48,913	159,858		
Product		41,990	44,435		
Total revenue	65	59,309	571,860		
Cost of revenue:					
Cloud	16	69,978	131,596		
Services		46,086	47,905		
Product		6,605	7,095		
Total cost of revenue	22	22,669	186,596		
Gross profit	43	36,640	385,264		
Operating expenses:					
Research and development, net	8	87,832	78,102		
Selling and marketing		55,015	148,479		
General and administrative		72,354	65,176		
Total operating expenses		15,201	291,757		
Operating income	12	 21,439	93,507		
Financial and other income, net		4,009)			
Financial and other income, net	(1	4,009)	(8,721)		
Income before tax	1;	35,448	102,228		
Taxes on income		29,075	25,286		
Net income			\$ 76,942		
Earnings per share:					
Basic	\$	1.68	\$ 1.20		
Diluted	\$ \$		\$ 1.15		
Diluteu	Ψ	1.00	ψ 1.15		
Weighted average shares outstanding:					
Basic	6	63,278	63,941		
Diluted	6	66,528	66,662		

# NICE LTD. AND SUBSIDIARIES CONSOLIDATED CASH FLOW STATEMENTS

U.S. dollars in thousands

U.S. dollars in thousands	Quarter e March	
	<b>2024</b> Unaudited	2023 Unaudited
Operating Activities		
Net income	\$ 106,373	\$ 76,942
Adjustments to reconcile net income to net cash provided by operating activities:		
Depreciation and amortization	51,760	41,846
Share-based compensation	44,404	44,961
Amortization of premium and discount and accrued interest on marketable securities	(1,232)	1,270
Deferred taxes, net	4,366	(7,878)
Changes in operating assets and liabilities: Trade Receivables, net	8,137	16,752
Prepaid expenses and other current assets	8,761	(11,372)
Operating lease right-of-use assets	3,281	3,068
Trade payables	(10,763)	(1,180)
Accrued expenses and other current liabilities	(2,868)	(694)
Deferred revenue	45,539	33,247
Operating lease liabilities	(3,800)	(3,907)
Amortization of discount on long-term debt	549	1,154
Other	(17)	862
Net cash provided by operating activities	254,490	195,071
Investing Activities		
Purchase of property and equipment	(10,521)	(13,106)
Purchase of Investments	(331,122)	(69,542)
Proceeds from sales of marketable investments	516,150	64,899
Capitalization of internal use software costs	(15,936)	(14,136)
Net cash provided by (used in) investing activities	158,571	(31,885)
Financing Activities		
Proceeds from issuance of shares upon exercise of options	1,792	959
Purchase of treasury shares	(41,515)	(64,715)
Dividends paid to noncontrolling interest	(2,681)	(1,480)
Repayment of debt	(87,435)	
Net cash used in financing activities	(129,839)	(65,236)
Effect of exchange rates on cash and cash equivalents	(1,939)	1,167
Net change in cash, cash equivalents and restricted cash	281,283	99,117
Cash, cash equivalents and restricted cash, beginning of period	\$ 513,314	\$ 533,095
Cash, cash equivalents and restricted cash, end of period	\$ 794,597	\$ 632,212
Reconciliation of cash, cash equivalents and restricted cash reported in the consolidated balance sho	et.	
Cash and cash equivalents	\$ 793,078	\$ 630,661
Restricted cash included in other current assets	\$ 1,519	\$ 1,551
Total cash, cash equivalents and restricted cash shown in the statement of cash flows	\$ 794,597	\$ 632,212
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# NICE LTD. AND SUBSIDIARIES RECONCILIATION OF GAAP TO NON-GAAP RESULTS

U.S. dollars in thousands (except per share amounts)

		Quarter e March 3		
	20	)24	_	)23
GAAP revenues	\$	659,309	\$	571,860
Non-GAAP revenues	\$	659,309	\$	571,860
GAAP cost of revenue	\$	222,669	\$	186,596
Amortization of acquired intangible assets on cost of cloud		(25,367)		(19,369)
Amortization of acquired intangible assets on cost of product		(260)		(249)
Cost of cloud revenue adjustment (1,2) Cost of services revenue adjustment (1)		(3,002)		(1,947)
Cost of product revenue adjustment (1)		(2,378) (30)		(2,885) (138)
Non-GAAP cost of revenue	\$	191,632	\$	162,008
			<u> </u>	
GAAP gross profit	\$	436,640	\$	385,264
Gross profit adjustments		31,037		24,588
Non-GAAP gross profit	\$	467,677	\$	409,852
GAAP operating expenses	\$	315,201	\$	291,757
Research and development (1,2)		(8,143)		(8,398)
Sales and marketing (1,2)		(14,172)		(11,102)
General and administrative (1,2)		(19,831)		(21,296)
Amortization of acquired intangible assets Valuation adjustment on acquired deferred commission		(5,239) 15		(4,515) 40
Non-GAAP operating expenses	\$	267,831	\$	246,486
GAAP financial and other income, net	\$	(14,009)	\$	(8,721)
Amortization of discount and loss of extinguishment on debt		(549)		(1,154)
Change in fair value of contingent consideration		(44)		(0.075)
Non-GAAP financial and other income, net		(14,602)		(9,875)
GAAP taxes on income	\$	29,075	\$	25,286
Tax adjustments re non-GAAP adjustments		13,816	Φ.	12,308
Non-GAAP taxes on income	<u>    \$                                </u>	42,891	\$	37,594
GAAP net income	\$	106,373	\$	76,942
Amortization of acquired intangible assets	•	30,866	•	24,133
Valuation adjustment on acquired deferred commission		(15)		(40)
Share-based compensation (1)		45,644		45,766
Acquisition related and other expenses (2)  Amortization of discount and loss of extinguishment on debt		1,912 549		- 1,154
Change in fair value of contingent consideration		44		1,104
Tax adjustments re non-GAAP adjustments		(13,816)		(12,308)
Non-GAAP net income	\$	171,557	\$	135,647
GAAP diluted earnings per share	\$	1.60	\$	1.15
Non-GAAP diluted earnings per share	\$	2.58	\$	2.03
Shares used in computing GAAP diluted earnings per share		66,528		66,662
Shares used in computing non-GAAP diluted earnings per share		66,528		66,662

# NICE LTD. AND SUBSIDIARIES RECONCILIATION OF GAAP TO NON-GAAP RESULTS (continued)

U.S. dollars in thousands

# (1) Share-based compensation

		Quarter ended March 31,		
	2024	2023		
Cost of cloud revenue	\$ 2,940	\$ 1,947		
Cost of services revenue	2,378	2,885		
Cost of product revenue	30	138		
Research and development	7,813	8,398		
Sales and marketing	13,529	11,102		
General and administrative	18,954	21,296		
	\$ 45,644	\$ 45,766		

# (2) Acquisition related and other expenses

	Quarte Marc	r ended h 31,
	2024	2023
Cost of cloud revenue	\$ 62	\$
Research and development	330	
Sales and marketing	643	
General and administrative	877	
	\$ 1,912	\$

# NICE LTD. AND SUBSIDIARIES RECONCILIATION OF GAAP NET INCOME TO NON-GAAP EBITDA

U.S. dollars in thousands

Quarter ended	k
March 31.	

	warch 31,			
	20	2024		23
	Unau	dited	Unau	ıdited
GAAP net income	\$	106,373	\$	76,942
Non-GAAP adjustments: Depreciation and amortization		51,760		41,846
Share-based compensation		44,404		44,961
Financial and other expense/ (income), net		(14,009)		(8,721)
Acquisition related and other expenses		1,912		(40)
Valuation adjustment on acquired deferred commission		(15)		(40)
Taxes on income Non-GAAP EBITDA	\$	29,075 219,500	\$	25,286 180,274
Non Orth Editor	Ψ	210,000	Ψ	100,214

# **NICE LTD. AND SUBSIDIARIES** NON-GAAP RECONCILIATION - FREE CASH FLOW FROM CONTINUING OPERATIONS

U.S. dollars in thousands

**Quarter ended** March 31

			131,		
2024		2023			
Unaud	lited	Unaud	ited		
\$	254,490	\$	195,071		
	(10,521)		(13,106)		
	(15,936)		(14,136)		
\$	228,033	\$	167,829		
	Unaud	\$ 254,490 (10,521) (15,936)	Unaudited Unaudited Unaudited \$ 254,490 \$ (10,521) (15,936)		

<sup>(</sup>a) Free cash flow from continuing operations is defined as operating cash flows from continuing operations less capital expenditures of the continuing operations and less capitalization of internal use software costs.



# נייס מדווחת על צמיחה של 27% בהכנסות מענן ברבעון הראשון של 2024 מול הרבעון המקביל אשתקד

- צמיחה של 15% בסך ההכנסות
- צמיחה דו ספרתית ברווח הגולמי, ברווח התפעולי וברווח הנקי
- הרווח למניה מעל הרף העליון של התחזית לרבעון הראשון של 2024
- שיא רבעוני בתזרים מזומנים מפעילות שוטפת שהסתכם ל-254 מיליון דולר וגדל ב-30% מול אשתקד

**הובוקן, ניו ג'רזי, 16 במאי, 2024** – נייס (נאסד"ק: NICE) פרסמה היום את התוצאות לרבעון הראשון לשנת 2024 בהשוואה לתקופה המקבילה אשתקד.

# <u>עיקרי התוצאות לרבעון הראשון של 2024:</u>

GAAP	Non-GAAP
<b>סך הכנסות</b> של 659.3 מיליון דולר, גידול של 15%	<b>סך הכנסות</b> של 659.3 מיליון דולר, גידול של 15%
<b>הכנסות מענן</b> בסך 468.4 מיליון דולר, גידול של 27%	<b>הכנסות מענן</b> בסך 468.4 מיליון דולר, גידול של 27%
<b>רווח תפעולי</b> של 121.4 מיליון, דולר גידול של 30%	<b>רווח תפעולי</b> של 199.8 מיליון דולר, גידול של 22%
<b>שיעור רווח תפעולי</b> של 18.4% לעומת 16.4% אשתקד	<b>שיעור רווח תפעולי</b> של 30.3% לעומת 28.6% אשתקד
<b>רווח למניה בדילול מלא</b> של 1.60 דולר, גידול של 39%	<b>רווח למניה בדילול מלא</b> של 2.58 דולר, גידול של 27%
<b>תזרים מזומנים מפעילות שוטפת</b> של 254.5 מיליון דולר, גידול של	
30%	

"אנו שמחים להתחיל את השנה עם מומנטום חיובי, שבא לידי ביטוי בביצועים החזקים שלנו בכל הפרמטרים, תוך המשך צמיחה בקצב גבוה מהשוק שלנו", אמר ברק עילם, מנכ"ל נייס. "סך ההכנסות שלנו גדל ב-15% וזאת שוב בזכות ביצועים מעולים בקצב גבוה מהשוק שלנו. זהו רבעון נוסף של בפעילות הענן שצמחה ב-27%, צמיחה המונעת מביקוש גובר לפתרונות מבוססי בינה המלאכותית שלנו. זהו רבעון נוסף של שיפור בשיעור הרווח התפעולי שהגיע ל-30.3%. המשך השיפור ברווחיות הוביל לעלייה של 27% ברווח למניה בהשוואה לאשתקד ולשיא בתזרים המזומנים מפעילות שוטפת של 254 מיליון דולר. ייצור המזומנים המתמשך שלנו יחד עם מאזן יוצא מן הכלל מספקים לנו הזדמנויות צמיחה ייחודיות ומשמעותיות".

מר עילם המשיך, "אנו מייחסים את המשך הביצועים החזקים שלנו במהלך השנים האחרונות, כמו גם את התוצאות המצויינות ברבעון הראשון, לשילוב בין אסטרטגיית הפלטפורמה הייחודית שלנו, למצוינות עקבית בביצועים. כעת, יותר מתמיד, השילוב הזה מניע את היכולת שלנו להמשיך להוביל את השוק בשלושה מישורים עיקריים: שיעור הזכייה הגבוה ביותר בפתרונות ענן בתעשייה, חדשנות פורצת דרך לניהול אינטרקציות דיגיטליות, ומינוף של ההזדמנות האדירה שיוצרת הבינה המלאכותית בשוק שירות הלקוחות."

## עיקרי התוצאות הפיננסיות (GAAP) לרבעון הראשון לשנת 2024 שהסתיים ב- 31 במרץ:

### הכנסות:

ההכנסות ברבעון הראשון של 2024 גדלו ב- 15% ל- 659.3 מיליון דולר לעומת 571.9 מיליון דולר אשתקד.

### רווח גולמי

הרווח הגולמי ברבעון הראשון של 2024 הסתכם ב- 436.6 מיליון דולר בהשוואה ל- 385.3 מיליון דולר אשתקד. שיעור הרווח הגולמי ברבעון הראשון של 2024 הסתכם ב- 66.2% לעומת 67.4% אשתקד.

### רווח תפעולי:

הרווח התפעולי ברבעון הראשון של 2024 גדל ב-30%, והסתכם ב- 121.4 מיליון דולר בהשוואה ל- 93.5 מיליון דולר אשתקד. שיעור הרווח התפעולי ברבעון הראשון של 2024 הסתכם ב- 18.4% לעומת 16.4% אשתקד.

### רווח נקי:

הרווח הנקי ברבעון הראשון של 2024 גדל ב-38%, והסתכם ב-106.4 מיליון דולר לעומת 76.9 מיליון דולר אשתקד. שיעור הרווח הנקי ברבעון הראשון של 2024 הסתכם ב- 16.1% לעומת 13.5% אשתקד.

### רווח למניה בדילול מלא:

הרווח למניה בדילול מלא ברבעון הראשון של 2024 גדל ב- 39% ל- 1.60 דולר לעומת 1.15 דולר אשתקד.

### תזרים המזומנים מפעילות שוטפת ויתרת מזומנים:

תזרים המזומנים מפעילות שוטפת ברבעון הראשון של 2024 היה 245.5 מיליון דולר. ברבעון הראשון של 2024, 41.5 מיליון דולר שימשו לתשלום חוב. נכון ל-31 במרץ 2024, יתרות המזומנים ושווי דולר שימשו לתשלום חוב. נכון ל-31 במרץ 2024, יתרות המזומנים ושווי המזומנים, וכן השקעות לטווח קצר הסתכמו ב-1,502.8 מיליון דולר. החוב היה 457.5 מיליון דולר כך שהמזומנים והשקעות נטו הסתכמו ל-1,045.3 מיליון דולר.

## עיקרי התוצאות הפיננסיות (Non-GAAP) לרבעון הראשון לשנת 2024 שהסתיים ב- 31 במרץ:

### הכנסות:

ההכנסות ברבעון הראשון של 2024 גדלו ב- 15% ל- 659.3 מיליון דולר לעומת 571.9 מיליון דולר אשתקד.

### רווח גולמי:

הרווח הגולמי (Non-GAAP) ברבעון הראשון של 2024 הסתכם ב- 467.7 מיליון דולר בהשוואה ל- 409.9 מיליון דולר אשתקד. שיעור הרווח הגולמי (Non-GAAP) ברבעון הראשון של 2024 הסתכם ב- 70.9% לעומת 71.7% אשתקד.

## רווח תפעולי:

הרווח התפעולי (Non-GAAP) ברבעון הראשון של 2024 גדל ב-22%, והסתכם ב- 199.8 מיליון דולר בהשוואה ל- 163.4 מיליון דולר אשתקד. שיעור הרווח (Non-GAAP) התפעולי ברבעון הראשון של 2024 הסתכם ב- 30.3% לעומת 28.6% אשתקד. אשתקד.

### רווח נקי:

הרווח הנקי (Non-GAAP) ברבעון הראשון של 2024 גדל ב-26% והסתכם ב-171.6 מיליון דולר לעומת 135.6 מיליון דולר אשתקד. שיעור הרווח הנקי (Non-GAAP) ברבעון הראשון של 2024 הסתכם ב- 26.0% לעומת 23.7% אשתקד.

### רווח למניה בדילול מלא:

הרווח (Non-GAAP) למניה בדילול מלא ברבעון הראשון של 2024 גדל ב- 27% ל- 2.58 דולר לעומת 2.03 דולר אשתקד.

### תחזית לרבעון השני ולשנת 2024:

## :2024 הרבעון השני של

סך ההכנסות (Non-GAAP) ברבעון השני של 2024, צפוי להסתכם ב- 657 מיליון דולר עד 667 מיליון דולר, שמייצג גידול של 14% לפי נקודת האמצע של התחזית לעומת אשתקד.

הרווח (Non-GAAP) למניה בדילול מלא ברבעון השני של 2024 צפוי להיות בטווח של 2.53 דולר עד 2.63 דולר, שמייצג גידול של 21% לפי נקודת האמצע של התחזית לעומת אשתקד.

### שנת 2024:

סך ההכנסות (Non-GAAP) בשנת 2024 צפוי להסתכם ב- 2,715 מיליון דולר עד 2,735 מיליון דולר, שמייצג גידול של 15% לפי נקודת האמצע של התחזית לעומת אשתקד.

החברה מעלה את התחזית לרווח (Non-GAAP) למניה בדילול מלא בשנת 2024 שצפוי להיות בטווח של 10.53 דולר עד 10.73 דולר, שמייצג גידול של 21% לפי נקודת האמצע של התחזית לעומת אשתקד.

### שיחת ועידה לדיון בתוצאות הרבעוניות

הנהלת נייס תארח שיחת ועידה לדיון בתוצאות הפיננסיות ובתחזית החברה היום, 16 במאי 2024 בשעה 8:30 בבוקר שעון החוף המזרחי של ארה"ב, 13:30 לפי שעון גריניץ' ו-15:30 לפי שעון ישראל. להשתתפות בשיחה יש לחייג את המספרים החוף המזרחי של ארה"ב: 1-809-406-247 או 1-201-689-8471. מבריטניה 0-800-756-3429; מישראל: 1-809-406-247. הבאים: מארה"ב: https://www.nice.com/company/investors/upcoming-

### אודות נייס

נייס (NASDAQ: NICE, ת"א: נייס) הינה המובילה העולמית במתן פתרונות תוכנה, הן ברישיונות תוכנה והן בענן, המאפשרים לארגונים לנקוט בפעולה הבאה הטובה ביותר באמצעות כלים אנליטיים המנתחים מידע מובנה ושאינו מובנה. הפתרונות של נייס מסייעים לארגונים לשפר את חוויית הלקוח, להבטיח ציות לרגולציה, להיאבק בפשיעה פיננסית ולשמור על נכסים. הפתרונות של נייס נמצאים בשימוש של יותר מ-25,000 ארגונים ביותר מ-150 מדינות, כולל מעל 85 מהחברות המדורגות ב-100 Fortune.com

מסמך זה מהווה תרגום נוחות בלבד לעיקרי הדוחות ולהודעה לעיתונות באנגלית שפורסמה בארה"ב, המחייבת מבחינת החברה, והכוללת מידע נוסף, בין היתר בנוגע להפרשים בין GAAP ל- Non-GAAP.

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### **Forward-Looking Statements**

This press release contains forward-looking statements as that term is defined in the Private Securities Litigation Reform Act of 1995. In some cases, forward-looking statements may be identified by words such as "believe," "expect," "seek," "may," "will," "intend," "should," "project," "anticipate," "plan," and similar expressions. Forward-looking statements are based on the current beliefs, expectations and assumptions of the Company's management regarding the future of the Company's business, future plans and strategies, projections, anticipated events and trends, the economy and other future conditions. Examples of forward-looking statements include guidance regarding the Company's revenue and earnings and the growth of our cloud, analytics and artificial intelligence business.

Forward looking statements are inherently subject to significant economic, competitive and other uncertainties and contingencies, many of which are beyond the control of management. The Company cautions that these statements are not guarantees of future performance, and investors should not place undue reliance on them. There are or will be important known and unknown factors and uncertainties that could cause actual results to differ materially from those expressed or implied in the forward-looking statements. These factors, include, but are not limited to, risks associated with changes in economic and business conditions, competition, successful execution of the Company's growth strategy, success and growth of the Company's cloud Software-as-a-Service business, difficulties in making additional acquisitions or effectively integrating acquired operations, products, technologies and personnel, the Company's dependency on third-party cloud computing platform providers, hosting facilities and service partners, rapidly changing technology, cyber security attacks or other security breaches against the Company, privacy concerns and legislation impacting the Company's business, changes in currency exchange rates and interest rates, the effects of additional tax liabilities resulting from our global operations, the effect of unexpected events or geo-political conditions, such as the impact of conflicts in the Middle East, that may disrupt our business and the global economyand various other factors and uncertainties discussed in our filings with the U.S. Securities and Exchange Commission (the "SEC").

You are encouraged to carefully review the section entitled "Risk Factors" in our latest Annual Report on Form 20-F and our other filings with the SEC for additional information regarding these and other factors and uncertainties that could affect our future performance. The forward-looking statements contained in this presentation speak only as of the date hereof, and the Company undertakes no obligation to update or revise them, whether as a result of new information, future developments or otherwise, except as required by law.

לפרטים נוספים ניתן ליצור קשר עם: יעל ארנון, שרף תקשורת 052-720-2703, של ארנון, שרף תקשורת 1,052-720