

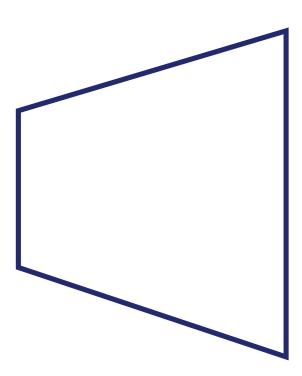




### Agenda

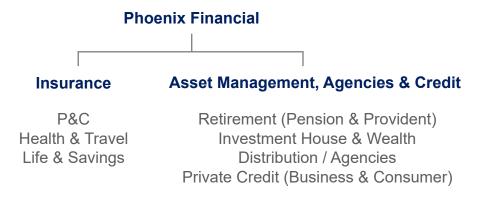
### Highlights

- Strategy & Targets
- Financial Results
- Segment Breakdown
- Appendix
- Glossary





Leading Israeli financials group	480 NISb AUM <sup>1</sup>	TA-35 Leading index
Distinctive performance	19% AUM CAGR 5-years <sup>2</sup>	<b>15%</b> ROE 5-year average <sup>2</sup>
Shareholder payout	At least 40% Dividend	<b>200 NISm</b> 2024 Buyback Program
Strong capital position	191% Solvency II Ratio <sup>3</sup>	<b>10.8 NISb</b> Shareholders' equity <sup>1</sup>
Recognized resilience	AA / AAA Israel ratings <sup>4</sup> Holding / Insurance	A2 / A- International ratings <sup>4</sup> Insurance



#### 2023 highlights:

17.5 NISb **2.8 NISb Premiums & Contributions** Revenues **872 NISm 450 NISm** Core Income Core Income

> **926 NISm** Core EBITDA<sup>5</sup>

<sup>&</sup>lt;sup>4</sup> Israeli ratings: ilAA for Phoenix Financial & ilAAA for Phoenix Insurance by S&P Maalot, Aa2.il for Phoenix Financial & Aaa.il for Phoenix Insurance by Midroog; international ratings include Moody's A2 with negative outlook and S&P A- with a stable outlook





<sup>&</sup>lt;sup>1</sup> Includes all activities including insurance as of June 30, 2024

<sup>&</sup>lt;sup>2</sup> Five-year period (EOY 2018-23), acquisitions included

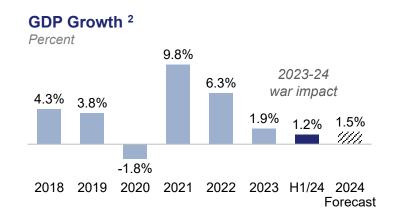
<sup>&</sup>lt;sup>3</sup> Solvency with transitional measures estimated as of March 31, 2024, after 250 NISm dividend from Phoenix Insurance to Phoenix Financial

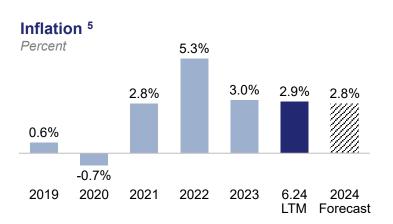
## Israel Economic Trends

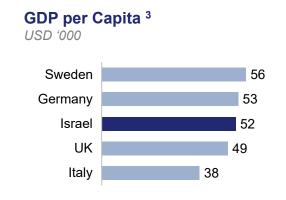
Long-term positive structural trends (e.g., wealth accumulation, vibrant tech sector)1

Resilience in face of 2023-24 headwinds (war, political uncertainty, inflation, rates)

Continued uncertainty impacting markets



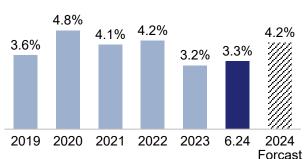












Note: Figures are updated as needed to reflect changes in assessments & methodologies

<sup>&</sup>lt;sup>1</sup> Israel Securities Authority

<sup>&</sup>lt;sup>2</sup> Israel Central Bureau of Statistics, H1/24 is not annualized; forecast from Bank of Israel (real GDP growth, seasonally adjusted annual rate)

<sup>&</sup>lt;sup>3</sup> Current USD, as of 2023, not PPP adjusted

<sup>&</sup>lt;sup>4</sup> Bank of Israel; includes funds managed by institutional investors; 2022 decline due to yields

<sup>&</sup>lt;sup>5</sup> Israel Central Bureau of Statistics, annual inflation, last twelve months; forecast from Bloomberg

<sup>&</sup>lt;sup>6</sup> Bloomberg; long-term yields based on Israel 10-year government bond (not CPI-linked), for the last month of the period

<sup>&</sup>lt;sup>7</sup> Bloomberg, IMF; end of period unemployment

## 2024 H1 & Q2 Highlights

H1/24

12.8%

**ROE** 

2.65NIS

Comprehensive Income

Income per Share

Solvency<sup>1</sup>

 $270_{NISm}$ 

1.07<sub>NIS</sub>

**Dividend Announced** 

Dividend per Share<sup>2</sup>

10.8<sub>NISb</sub> 480<sub>NISb</sub> **Shareholders Equity** 

**AUM** 

Q2/24

ROE

Comprehensive Income

1.52<sub>NIS</sub> Income per Share Continued growth in core income with strong performance

**Resilience** in face of continued uncertainty, maintaining strong Solvency position and ratings

**Negative impact of non-operating activities** including Life & Savings mortality tables, while positive impact of interest rates offset by market performance

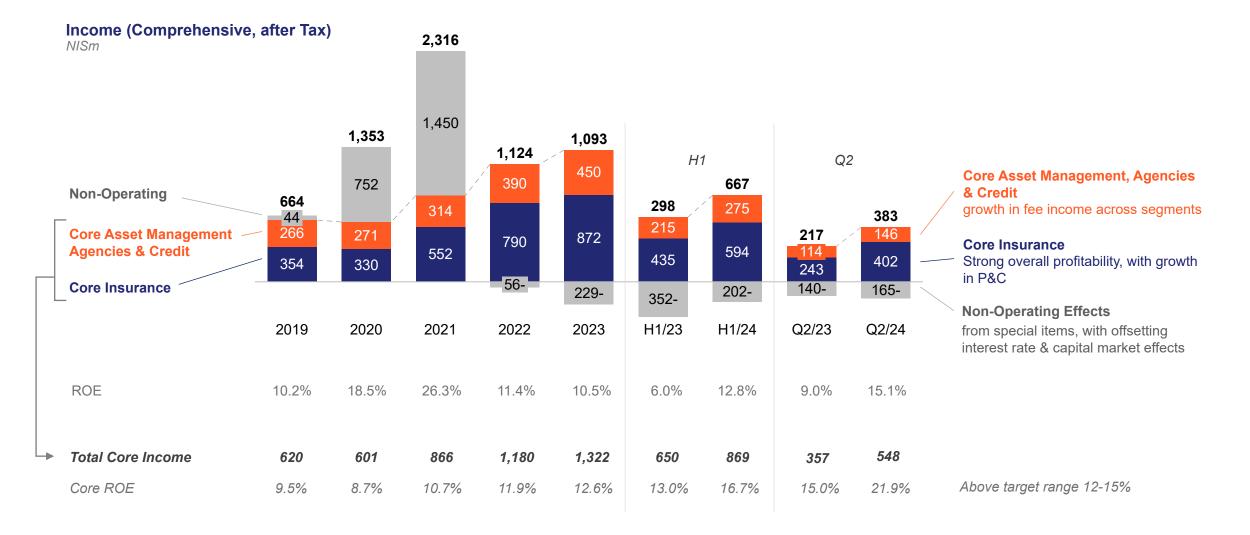
Announced 270 NISm dividend (1.07 NIS per **share),** in line with updated policy of at least 40% payout of annual comprehensive income, in addition to 116 NISm buybacks executed (out of 200 NISm 2024 program) - together representing 58% of H1 income

Reaching and surpassing 2025 targets, with updated medium-term growth targets to be published on September 9, 2024

After end of quarter, leading investors acquired company shares from control shareholders, with company transitioning to dispersed ownership

Phoenix | 5

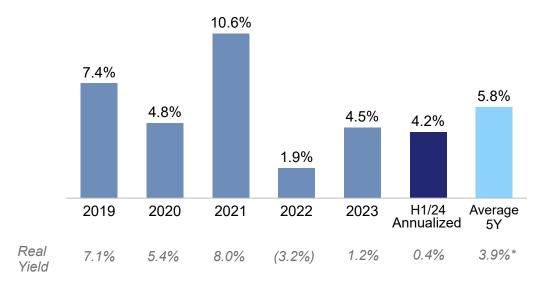
## Continued Growth in Core Activities



## Investment Core Capabilities

#### **Returns - Insurance Nostro / Corporate Account**

Percent (nominal)



Investment performance & track record

Mark to market reporting transparency (reporting volatility)

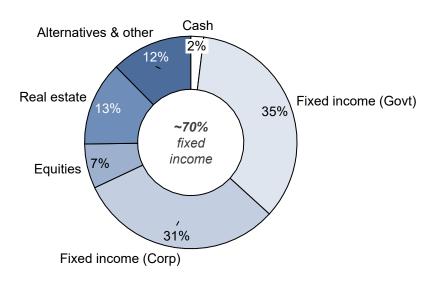
Team of over 100 investment professionals managing corporate account and client assets

Group plans based on 3% real returns and stable rates

**Investing in capabilities** including international investments and technology platforms

#### **Asset Allocation - Corporate Account (Nostro)**

Percent (june 30, 2024)



Responsible allocation & risk management

**Proactive and proprietary** dealflow and sourcing

International investments with leading partners, co-investments, & direct positions

**Balanced** asset allocation

Responsible asset and liability management





#### 2.3 NISb dividends + buybacks since 2020 while growing shareholders equity

#### **Building on Track-Record**

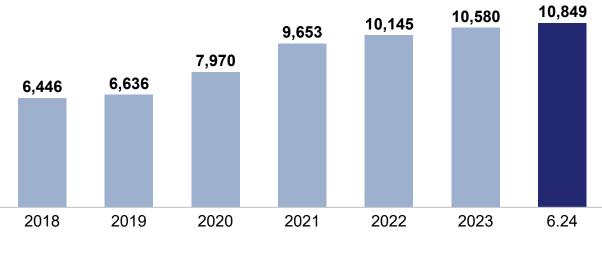
270 NISm dividend (1.07 per share) from H1 earnings announced, in line with policy of at least 40% from annual income - facilitated by diverse cash flows & strong financial position including Solvency II, ratings, liquidity

116 NISm buybacks executed in 2024 to date out of 200 NISm program

Dividend & buyback together represent 58% of H1 income

#### **Shareholders' Equity**

NISm



Comprehensive Income	512	664	1,353	2,316	1,124	1,093	667
Dividends from annual income (including in subsequent calendar year)	120	480	380	621	337	385	270
Dividends distributed (during calendar year)	120	480	-	580	581	297	535
Dividends per share (during calendar year)	1.0	1.9	-	2.3	2.3	1.2	2.13
Buybacks executed			26	74	56	38	116

Dividend track record

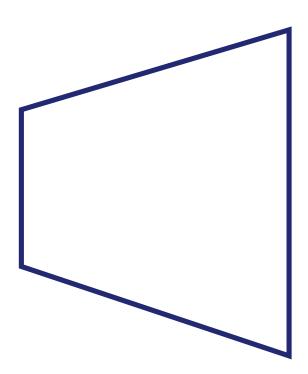






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### Proven Value Creation Strategy & Catalysts

Value Drivers

**Growth Engines** 

#### Multi-line Insurance

P&C

Health

Life

#### Asset Management. Agencies & Credit

Investment House Retirement

Value Catalysts

Distribution

Private Credit



#### **Accelerated** Growth

Accelerating growth while shifting mix to high-ROE, capitalefficient businesses (P&C, asset management, distribution)



Income growth Shifting mix



#### **Innovation & Efficiency**

Deepening client-focus & sustainable competitive advantage with 1 NISb investments in technology (data, digitization, products) during plan



Competitive advantage Margin expansion



#### **Active** Management

Optimizing group portfolio, management, structure, and synergies to unlock and create value



#### Capital Management

Deploying capital against strategic priorities, reducing volatility and ensuring long-term cash-flow generation



Unlocking value M&A



Investments >3% real **Dividend distributions** 





### **Group:** Core Income Achieving & Surpassing Targets

Updated targets to be published September 9

#### Core Income

NISm, before non-operating effects



Core income without non-operating effects (capital markets, interest rates, & special items)

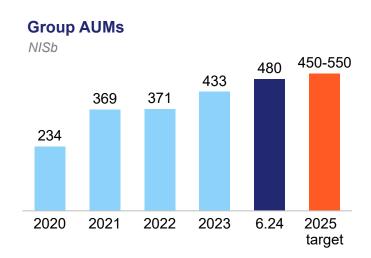


Core income already above target

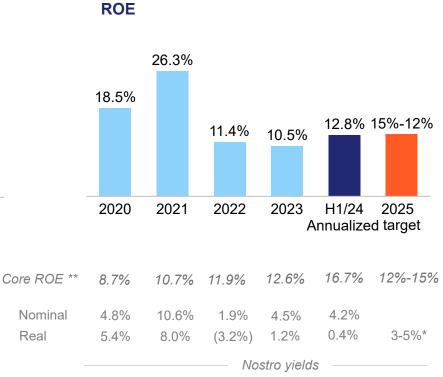


On track to meet target

### **Group:** KPIs on Track to Achieve Targets





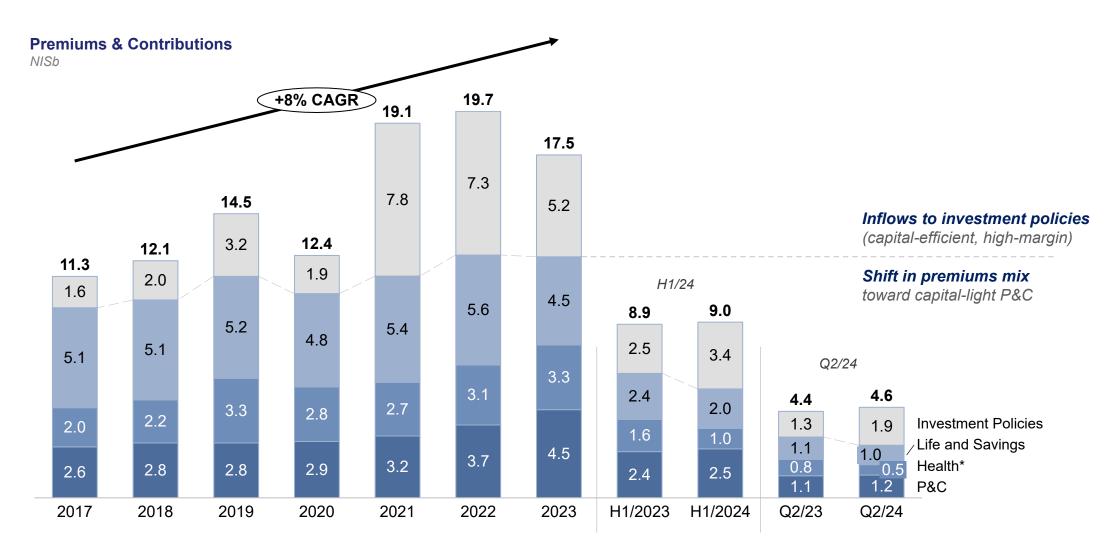


Real

Note: Mid-term Targets based on 5-year plan 2020-25 and assuming 3% return on investments. ROE target range assumes 3-5% real return on Nostro investments. Actual performance will depend on financial markets, macroeconomic growth, industry trends, company performance and other variables \* Average real yield over five years (2019-23) was 3.9%

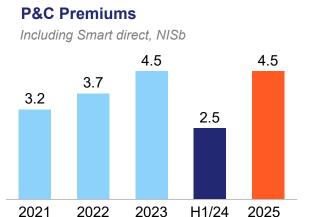
<sup>\*\*</sup> Based on 3% real return on investments without non-operating income

## Insurance: Shifting Mix



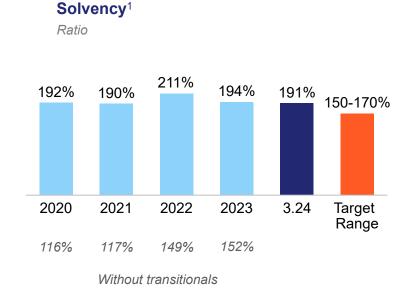
### Insurance: Surpassing Targets

target



#### **G&A Expense Ratios**<sup>2</sup>

	P&C % of pre	<b>Health</b> miums	<b>Life</b> % of AUM
2019	4.10%	5.57%	0.50%
2020	5.08%	5.82%	.049%
2021	4.40%	5.50%	0.41%
2022	3.53%	5.00%	0.40%
2023	.346%	.513%	0.39%
H1-24	2.89%	<b>.655%</b> <sup>3</sup>	0.39%
	3.4-3.7%	5.4-5.8%	0.27-0.30%
	Mic	d-term targe (2025)	et



Insurance priorities

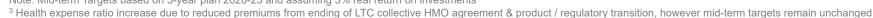
Focused growth in capital-efficient, high-margin activities

Advanced differentiating capabilities

Efficiency & digitization

Reduced income volatility (mix, IFRS-17, investments)

<sup>&</sup>lt;sup>2</sup> Expenses as percent of gross earned premiums (P&C and Health) and AUMs (Life); expenses include general and administrative expenses, as well as other expenses; Health mid-term targets without HMO activity Note: Mid-term Targets based on 5-year plan 2020-25 and assuming 3% real return on investments





<sup>&</sup>lt;sup>1</sup> Solvency ratio with transitional measures; target range based on reduced transitional measures over time



### Asset Management & Credit (AM&C): Growing EBITDA

Growth engines Asset
Management, Agencies &
Credit producing significant
EBITDA from non-insurance
businesses

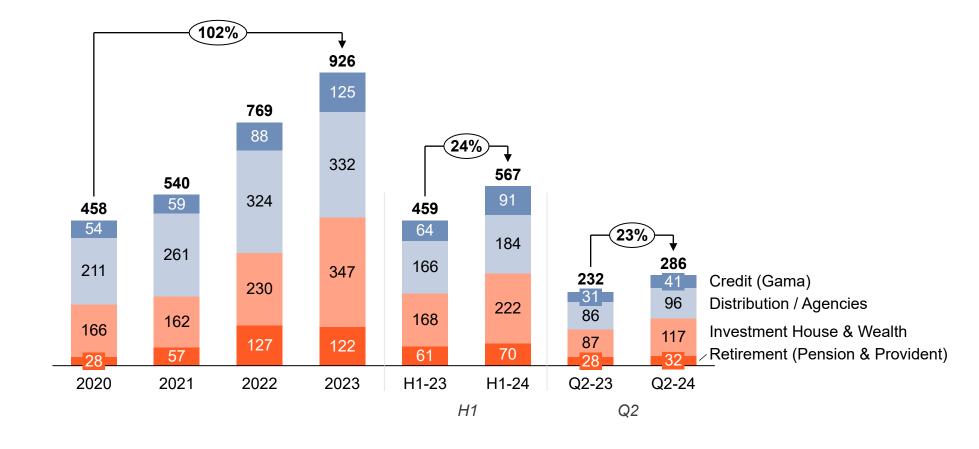
- Mostly fee-based income
- Spread income in Credit (adjusted EBITDA includes finance expense & provisions)

Strategy focused on accelerated growth, with strong organic capabilities & proactive acquisitions – doubling EBITDA in 3 years

**473 NISm** adjusted EBITDA not including minority interest in H1 2024

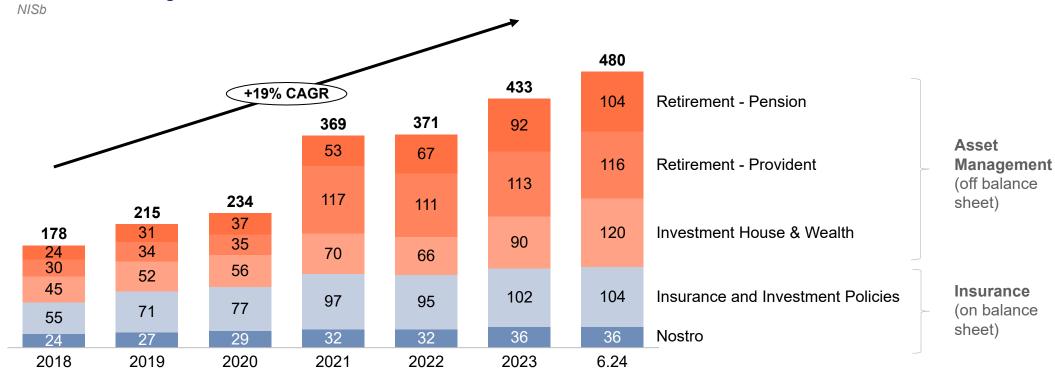
#### Adjusted EBITDA - Asset Management, Agencies & Credit

NISm, consolidated including minorities



## AM&C: Continued Growth in AUMs

#### **Assets Under Management**

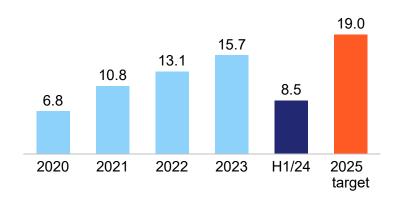


Investment House includes acquisition of 22 NISb Psagot funds

### AM&C: Retirement & Investment House

#### **Retirement (Pension & Provident) Contributions**

NISb



#### **G&A Expense Ratio**

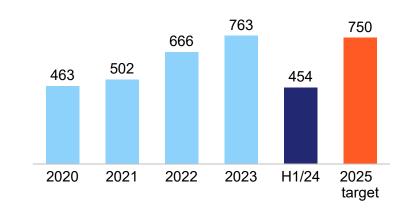
Percent of AUMs

2020	0.16%
2021	0.13%
2022	0.12%
2023	0.12%
H1-24	0.12%
2025 Target	0.11%

#### Approaching targets

#### **Investment House & Wealth** Revenues

NISm



Achieving targets

## AM&C: Distribution / Agencies

#### Focused on stand-alone value creation:

cash-generative & capital-light business model, market leader but still low 6% market share<sup>1</sup>; value creation through growth, scale, innovation, and diversification

**Independent agencies** with experienced management (aligned with equity), providing access to all carriers / managers

Client-focused activities include benefit administration, retirement planning, & insurance (life, health, P&C, specialties)

**Aggregator platform** with scale & infrastructure to support small agents; independent IT infrastructure & efficient digital platforms

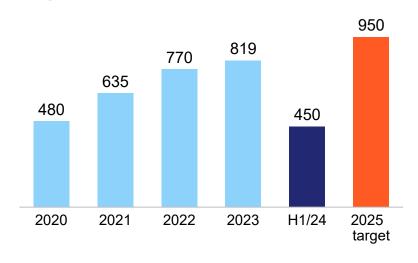
Assessing interest from international investors to unlock & create value

#### Share of group sales<sup>2</sup>

Pension & Provident	33%
Life	22%
Individual Health	14%
P&C	11%

#### **Distribution Revenues**

NISm



Approaching targets

<sup>&</sup>lt;sup>1</sup> Israel Ministry of Finance, share of commissions 2022

<sup>&</sup>lt;sup>2</sup> Share of Phoenix group insurance premiums or pension / provident fund contributions that are distributed by Phoenix Agencies, 2023 Note: Mid-term Targets based on 5-year plan 2020-25 and assuming 3% return on investments

### AM&C: Private Credit (Business and Consumer)

#### **Phoenix-Gama**

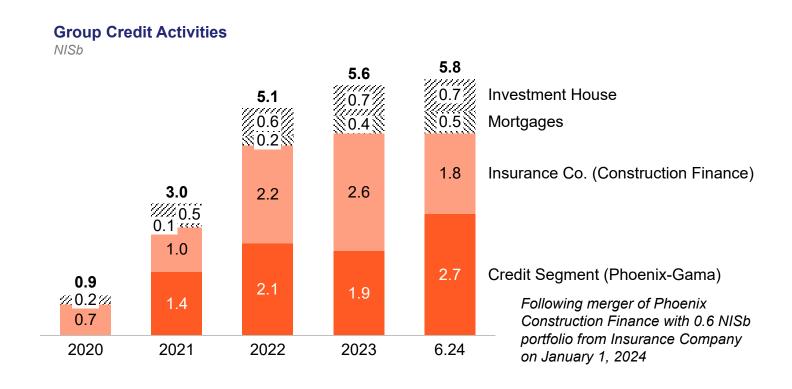
100% ownership following tender offer in 2023 (continues to report with publicly traded bonds); building platform for growth (e.g., balance sheet, governance, infrastructure, capabilities); based on Gama's broad SME relationships Israel rating updated to Aa3.il with positive outlook, supporting efficient financing

#### **Phoenix Construction Finance**

Merged into Phoenix-Gama in January 2024, creating synergies, economies of scale & expertise to be realized in 2024-25

#### **Phoenix Consumer Credit**

Built 2022-23, launching in 2024



Phoenix Financial (formerly Phoenix Holdings) has several credit activities - Gama is the primary platform and is included in the Credit Segment, but in addition several other activities provide credit from corporate account (Nostro) funds or invest in fixed income instruments and are not included in the Credit Segment

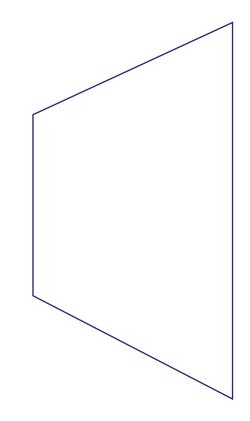


- 1. Highlights
- 2. Strategy & Targets
- 3. Financial Results
- 4. Segment Breakdown

Appendix

Glossary

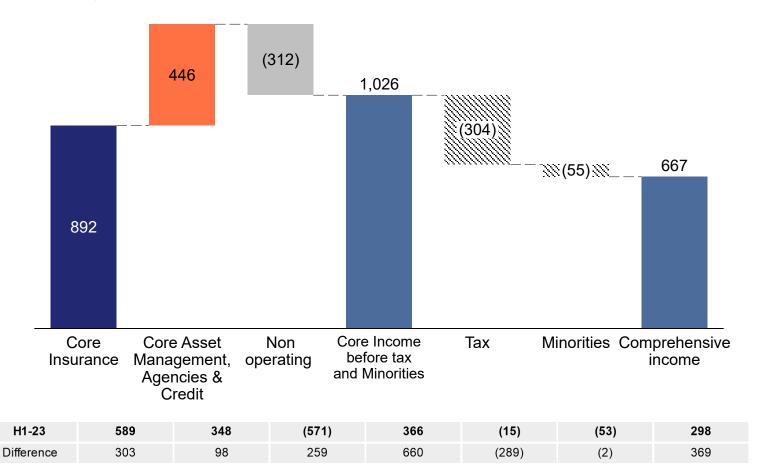
Disclaimer



## Income by Source H1 2024

#### **Core Income Breakdown Before Tax (Comprehensive)**

H1 2024, NISm



#### **Breakdown Before Tax - By Segment**

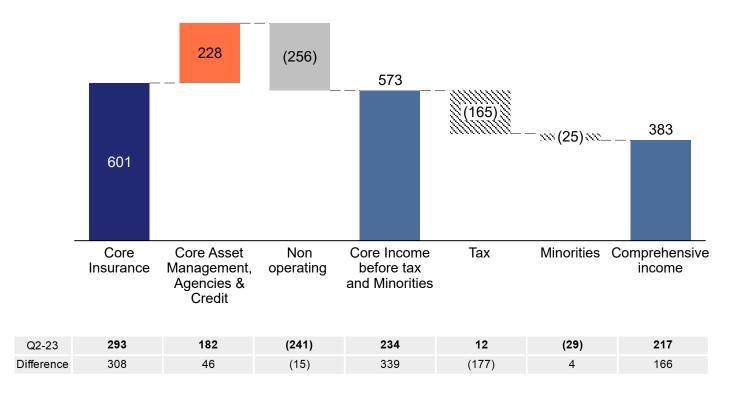
NISm

NISIII			
	<u>H1/24</u>	H1/23	Difference
P&C	437	224	213
Health	198	95	103
Life & Savings	107	66	41
Other Equity Returns	150	204	(54)
Core Insurance	892	589	303
			40
Retirement (Pension & Provident)	56	44	12
Investment House & Wealth	159	120	39
Distribution (Agencies)	156	142	14
Credit	76	55	21
Other	(1)	(13)	12
Core Asset Management & Credit	446	348	98
(*)		.===:	
Investment Income (*)	(556)	(566)	10
P&C	(26)	(40)	14
Health	2	3	(1)
Life	(241)	(170)	(71)
Other Equity Returns	(281)	(372)	91
Retirement (Pension & Provident)	(9)	0	(9)
Distribution (Agencies)	(1)	13	(14)
Interest	485	(103)	588
P&C	102	(5)	107
Health	79	(81)	160
Life	304	(17)	321
Special Items	(241)	98	(339)
P&C	(6)	(6)	0
Health	(20)	56	(76)
Life	(212)	38	(250)
Other Equity Returns	10	(13)	23
Retirement (Pension & Provident)	0	16	(16)
Investment House & Wealth	(8)	(9)	1
Distribution (Agencies)	0	0	0
Credit	(5)	0	(5)
Other	0	16	(16)
Non-operating Income	(312)	(571)	259

## Income by Source Q2 2024

#### **Core Income Breakdown Before Tax (Comprehensive)**

Q2 2024, NISm



#### **Breakdown Before Tax – By Segment**

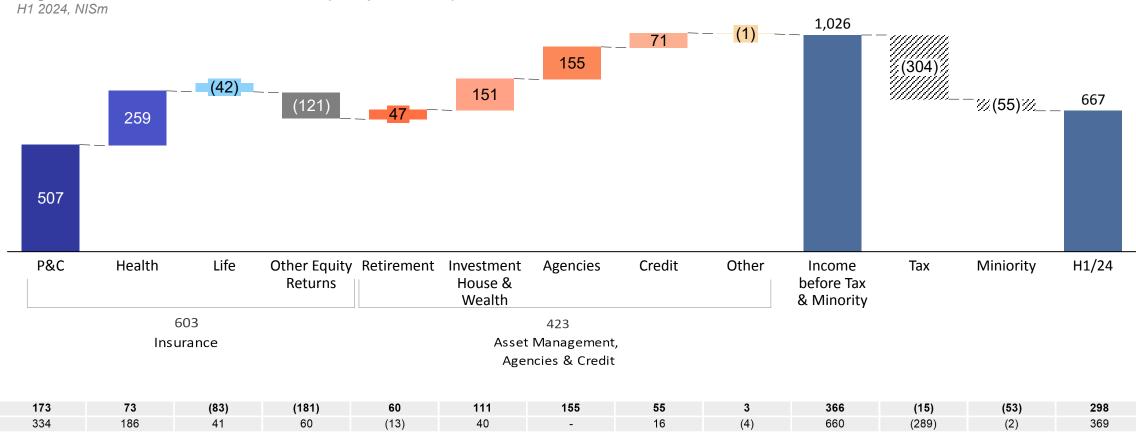
VISm	Q2/24	Q2/23	Difference
P&C	263	113	150
Health	163	59	104
Life & Savings	48	33	15
Other Equity Returns	127	95	32
Core Insurance	601	300	301
Retirement (Pension & Provident)	26	23	3
Investment House & Wealth	81	63	18
Distribution (Agencies)	82	76	6
Credit	40	27	13
other	(1)	(7)	6
Core Asset Management & Credit	228	182	46
/*\			
Investment Income <sup>(*)</sup>	(669)	(116)	(553)
P&C	(63)	14	(77)
Health	(39)	(12)	(27)
Life	(169)	(45)	(124)
Other Equity Returns	(389)	(80)	(309)
Retirement (Pension & Provident)	(10)	1	(11)
Distribution (Agencies)	1	6	(5)
Interest	596	(253)	849
P&C	60	(23)	83
Health	196	(187)	383
Life	340	(43)	383
Special Items	(183)	121	(304)
P&C	(4)	(7)	3
Health	1	63	(62)
Life	(178)	49	(227)
Other Equity Returns	0	(13)	13
Retirement (Pension & Provident)	0	16	(16)
Investment House & Wealth	(2)	(3)	1
Distribution (Agencies)	0	0	0
Credit	0	0	0
Other	0	16	(16)
Non-operating income	(256)	(248)	(8)

## Income by Segment H1 2024

#### **Segment Income Breakdown Before Tax (Comprehensive)**

H1/23

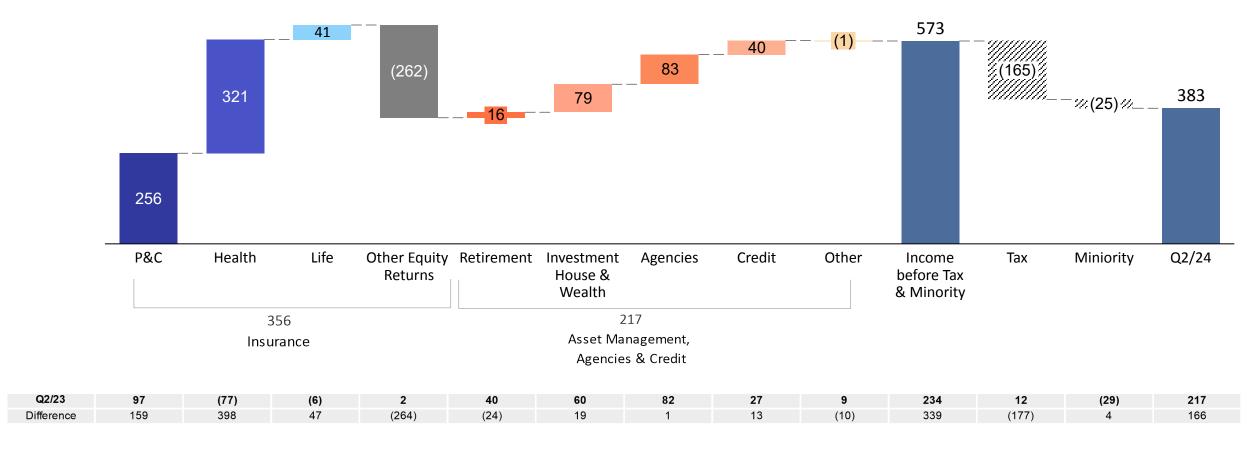
Difference



## Income by Segment Q2 2024

#### **Segment Income Breakdown Before Tax (Comprehensive)**

Q2 2024, NISm



## Strong Balance Sheet

Phoenix Holdings NISm	31/12/2023	30/06/2023	30/06/2024	Difference
Cash	3,053	2,713	2,660	-393
Intangible Assets	3,598	3,326	3,840	242
Deferred acquisition costs	2,686	2,655	2,774	87
Investments in associates	1,652	1,641	1,997	345
Investment property - other	1,239	1,186	1,268	29
Credit for purchase of securities	3,700	3,489	4,445	745
Other Assets	8,326	7,886	8,462	136
Other Financial Investments	30,771	30,954	30,319	-453
Assets for yield-dependent contracts	104,770	101,744	104,901	132
Total Assets	159,795	155,593	160,666	871
Financial liabilities	15,576	14,413	(14,942)	-634
Liabilities in respect of non-yield-dependent				
insurance contracts and investments	05 507	05 500	00.074	477
contracts Liabilities in respect of yield-dependent	25,597	25,523	26,074	477
insurance contracts and investments				
contracts	102,973	100,075	103,512	539
Other Liabilities	4,753	5,079	4,940	186
				-
Total equity	10,895	10,503	11,198	303
Total equity and liabilities	159,795	155,593	160,666	871

	Bonds and Loans							
•			31/12/2023					
·	CPI	Floating	Fixed					
-	linked	interest	interest	Total	Total			
Holdings Solo <sup>*</sup>	934	397	546	1,877	1,896			
Insurance								
Tier 1 capital	367	-	_	367	218			
Tier 2 capital	763	492	2,845	4,101	4,067			
Tier 3 capital	-	-	_	-	399			
Insurance Total	1,130	492	2,845	4,468	4,684			
Retirement Credit	-	475	-	475	-			
	-	1,560 366	215	1,775 366	1,438 379			
Agencies Investment House & Wealth	-	599	-	599	263			
AM&C Total		2,999	215	3,214	2,080			
T-t-1b-md- and b-m-	0.004	2.000	2 600	0.550	0.004			
Total bonds and loans	2,064	3,889	3,606	9,559	8,661			
Exposure Ratio	22%	41%	38%	100%	100%			
Derivatives, Repo & Other (N	lostro)**			3,247	2,921			
Derivatives, Repo & Other (U	Jnit linked)	**		337	2,240			
Credit cards liabilities (Gama				1,799	1,755			
Total				(14,942)	15,576			

Net financial debt exposure includes financial assets & only some of the financial liabilities (see 2024 H1 Financial Statements Section – Section 5.7.2 in the BOD Report)

Liabilities include use of derivatives opposite relevant financial assets for operational purposes (e.g., Insurance, Investment House) and Gama financing for credit portfolio and improved capital structure

<sup>\*</sup> Mainly offset against Insurance Tier 1 capital

<sup>\*\*</sup> For more details, see 3M/24 Financial Reports (Note 5)

## Active Solvency & Capital Management

#### Economic Capital & Solvency (Insurance Company, NISb)

#### Solvency ratio<sup>1</sup>

With transitionals	211%	205%	194%	191%
Without transitionals	149%	153%	152%	
BOD dividend threshold	111%	115%	115%	118%
	14.7	14.7	14.8	
Surplus	7.8	7.5	7.2	
SCR	6.9	7.2	7.6	
_	12.22	6.23	12.23	3.24

#### **Solvency II implementation**

Solvency II implemented in Israel in line with international standards, with strong regulatory oversight

Transitional measures through 2032, with natural offset from Phoenix backbook runoff (expected to release Solvency capital requirements and risk margin at least as high as transitional measures through 2032, reflecting the difference between Solvency ratio with and without transitional measures)

Standard model used (internal models not allowed)

Phoenix Solvency does not include group equity outside Insurance Company; significant additional group capital resources held under Phoenix Financial (formerly Phoenix Holdings)

Quarterly publication of Solvency ratio with one quarter delay; full breakdown for Q2 and Q4, with only transitional headline figure for Q1 and Q3

#### **Changes in Solvency Ratio**

191% with transitional measures estimated for March 31, 2024 (after dividend distribution of 250 NISm to Phoenix Financial in August 2024)

Insurance Company BOD dividend threshold raised to 118% without transitionals as of June 30, 2024

### Cashflow and Liquidity (Holding Company)

Insurance subsidiary dividend payout updated to 40-60% of comprehensive income, in line with solvency target range

AM&C generate significant cash from fee-based income (e.g., asset management, agencies)

Strong liquidity at holding level including Phoenix Insurance Tier 1 capital notes of 1.1 NISb (trading on Tel-Bond 40 index).

Insurance Company with international ratings (Moody's A2, S&P A-)

Moved 300 NISm Construction Finance, optimizing capital from Insurance to Credit

#### **Accounting Income**

IFRS 17 & IFRS 9 implementation in 2025, expected to reduce volatility

Dynamic management of market exposures

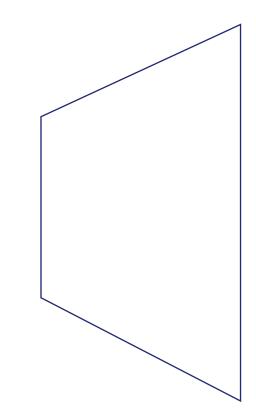


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#### Continued growth and profitability despite challenging environment & high theft frequency

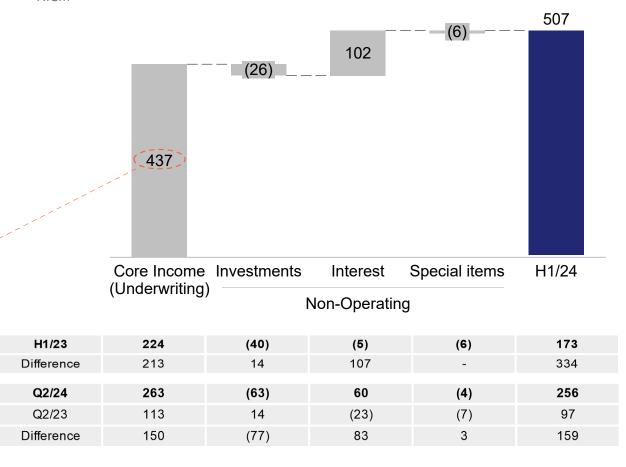
#### Optimized use of machine learning for motor underwriting

Positive secondary impact of interest rates

Core Income (Before Tax, Underwriting)	H1/23	H1/24	Q2/23	Q2/24
Compulsory Motor	95	80	65	65
Motor Property	(22)	143	(16)	58
Loss Ratio (MP)	86%	68%	88%	71%
Property & Other	57	99	31	37
Liability	94	115	33	103
Total	224	(437)	113	263

#### **Comprehensive Income Before Tax**

NISm









#### Increase in underwriting profit

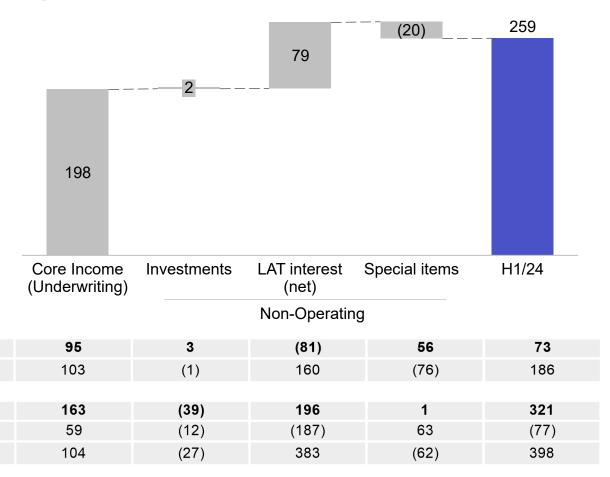
Positive impact from LAT reserves mainly due to increase in interest rates (no LAT reserve remaining at end of Q2)

Maccabi HMO collective LTC agreement ended December 2023

Starting implementation of health sector reform during 2024

#### **Comprehensive Income Before Tax**

NISm



H1/23

Difference

Q2/24

Q2/23

Difference



#### Underwriting profit improvement

#### **Negative non-operating effects**

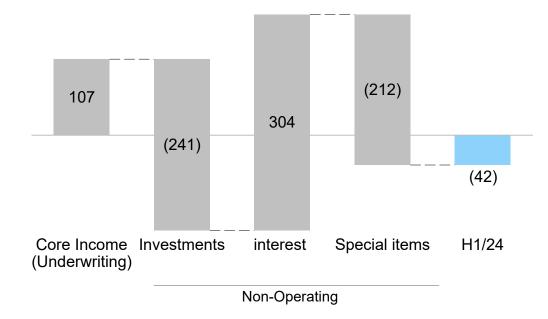
mainly due to update of mortality tables (special items) and investment profit above 3%, partially offset by interest rate effects (K factor)

Variable management fee deficit of 228 NISm as of publication date

Continued inflows from investment policies

#### **Comprehensive Income Before Tax**

NISm



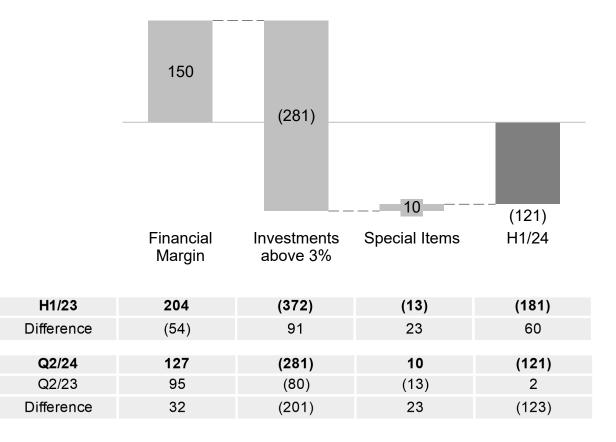
H1/23	66	(170)	(17)	38	(83)
Difference	41	(71)	321	(250)	41
Q2/24	48	(169)	340	(178)	41
Q2/23	33	(45)	(43)	49	(6)
Difference	15	(124)	383	(227)	47

150 NISm financial margin, 54 NISm decrease due to changes in CPI compared to H1 2023

Negative capital market effects (below 3% real yields) of 281 NISm

#### **Comprehensive Income Before Tax**

NISm



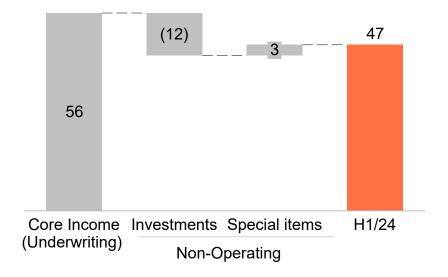
### Retirement (Pension & Provident)



#### **Continued organic growth** Focus on profitability including higher margin /

efficient activities

#### **Comprehensive Income Before Tax** NISm



H1/23	44	-	16	60
Difference	12	(12)	(13)	(13)
Q2/24	26	(10)	-	16
Q2/23	20	1	19	40
Difference	6	(11)	(19)	(24)

### Investment House & Wealth (Financial Services)

### **Performance improvement** from strategic execution

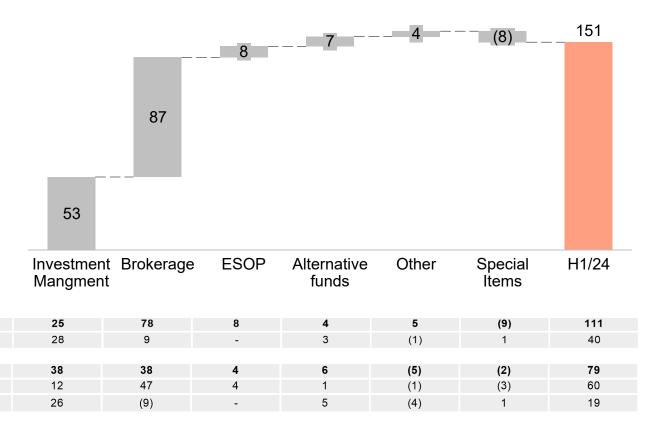
## Growth in brokerage business due to continued new client acquisition, average revenues & higher spreads in margin credit

# Full synergies from acquisitions completed in 2023-24 to be achieved in 2024, including Epsilon Investment House & assets from Psagot Investment House (including portfolio management and funds)

Continued growth in **alternative** *I* **wealth business**, including structural changes to optimize platform and strengthen for future scale

#### **Comprehensive Income Before Tax**

NISm



H1/23

Difference

Q2/24

Q2/23

Difference



### Distribution (Agencies, Planning, Benefits)



#### Continued organic growth,

however growth rate impacted by slower pace of hiring in the market (including in tech sector)

Accelerated value creation under reorganized structure with synergies

Assessing interest from international investors to unlock & create value going forward

#### **Comprehensive Income Before Tax**

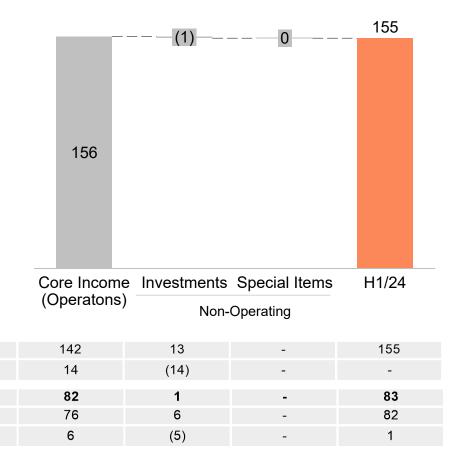
NISm

H1/23

Difference Q2/24

Q2/23

Difference







### Synergetic merger of Phoenix Construction

**Finance** in January 2024, following successful take-private tender offer for Gama in 2023

**Limited growth** in credit portfolio due to market conditions

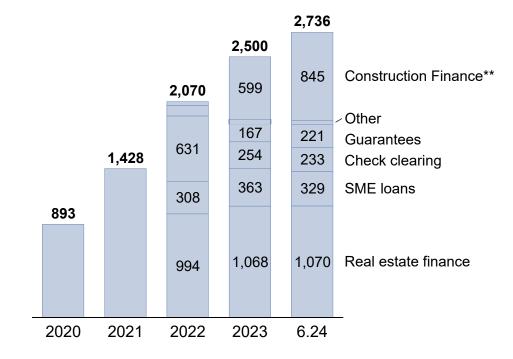
**Continued improvement** in pre-tax income

Strong balance sheet with 31% Equity-to-Assets ratio\*

Consumer credit activity launch in 2024, will be merged into Gama, included in Credit Segment results

#### **Credit Portfolio**

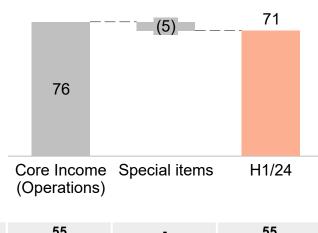
NISm, without credit card activity



#### **Comprehensive Income Before Tax**

NISm

H1/23



111/23	33	-	33
Difference	21	(5)	16
Q2/24	40	-	40
Q2/23	27	-	27
Difference	13	-	13
Q2/23	27		27

<sup>\*</sup> Not including credit card & short-term transactions; 18% Equity-to-Assets including these transactions

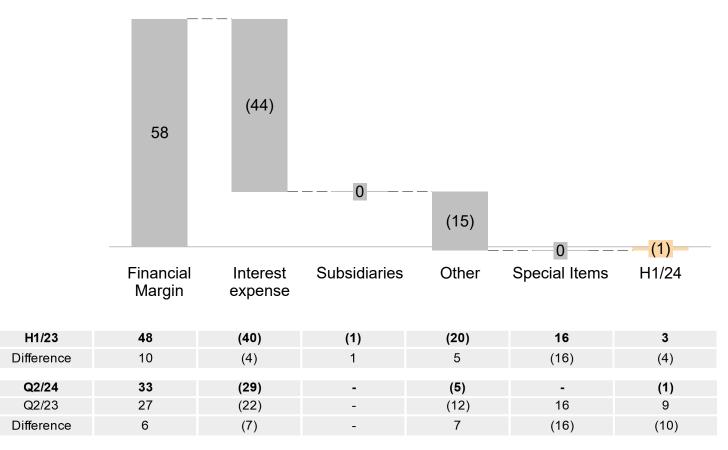
<sup>\*\*</sup> Construction Finance merger on January 1, 2024



Segment includes Phoenix Financial (formerly Phoenix Holdings) solo profits (including RT1 holding) as well as other items

#### **Comprehensive Income Before Tax**

NISm



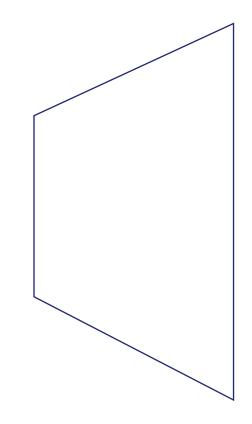


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### Phoenix Financial – Highlights

- Unique opportunity in a growing, underpenetrated market with barriers to entry Strong long-term demographic & wealth trends with high compulsory savings ra
  - Strong long-term demographic & wealth trends with high compulsory savings rates, potential for greater penetration, and macro resilience
- Strong market position with distinctive growth & performance through the cycle

  Leading financial services group with over \$120b AUM (including multi-line insurance, asset management, distribution, & credit), delivering best-in-class average 15% ROE and 19% AUM CAGR over the past 5 years
- Creating and unlocking value driven by diversified activities with untapped potential

  Significant share of income generated by Asset Management and Credit activities (recurring fee-based financial services businesses, cash-generative, capital-light), with plan to unlock value of assets currently held at book value
- Proven value creation strategy with focus on growth & competitive advantage

  Focus on accelerating growth in high ROE businesses, innovation and technology for competitive advantage and efficiency, active management of businesses to unlock & create value, & disciplined capital management and deployment
- Leading financial performance & organic capital generation, driving strong balance sheet & financial resilience
  Consistent growth in shareholder equity with a Solvency ratio of 209% (with transitional measures), at least 30% dividend distribution policy, and international insurance rating
- Experienced & aligned leadership team backed by strong governance

  Deep sector and broad functional experience at both board and management levels

## Investment Returns – Explanation

Reconciliation of investment returns above / below 3% real returns with financial statements  $_{\mbox{\scriptsize NISm}}$ 

	H1-24	H1-23	2023
P&L Items from Financial Statements			
Investment income	7,591	5,289	9,910
Share in profits of equity-accouted investees	40	43	42
Total components of net other comprehensive income	31	297	306
Tax effect	28	141	147
Subtotal	7,690	5,770	10,404
Less:			
Investment gains (losses) relating to yield-dependent policies	6,796	4,803	8,531
Investment gains (losses) relating to investment services & credit	226	168	349
Subtotal	7,021	4,971	8,881
Corporate account (Nostro) total investment income	669	799	1,526
Corporate account (Nostro) investment income assuming 3% real returns	1,225	1,365	2,291
Corporate account (Nostro) investment income above (below) 3% real returns	(556)	(566)	(765)

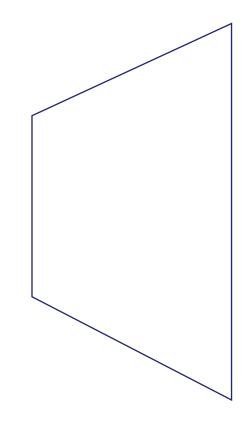


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Adjusted EBITDA	Adjusted EBITDA - calculated as income before finance, taxes, depreciation and amortization in the relevant areas of activity; adjustments as detailed below: Investment House - IFRS 16 adjustment and special items Retirement (Pension and Provident) - IFRS 16 adjustment and amortization of DAC and special items Distribution (Agencies) - IFRS 16 adjustment and special items Credit - IFRS 16 adjustment, financing expenses, credit provisions, and special items
AM	Asset Management
AUM	Assets Under Management; the total market value of all the investments that are managed by the Group
Bps	Basis Points; 1 basis points is .01%
CGU	Cost Generating Unit
CI	Comprehensive Income
CLR	Combined Loss Ratio
CO	Corporate, Other and Consolidation
Core Income	Income from operations not including investment yields & variable fees above/below 3% real yields, interest rate effects, and special items
Core ROE	Core income as a percent of total equity
CPI	Consumer Price Index; measures the average change of prices in an agreed upon basket of consumer goods and services over time
CSM	Contractual Service Margin
D&O	Directors and Officers Liability Insurance
DAC	Deferred Acquisition Cost
ESOP	Employee Stock Ownership Plan; workplace benefit program, that provides the employees with ownership interest in the company.
ETF	Exchange Traded Fund; an open end, tradable basket of securities that tracks an underling index, sector, or security type
Fixed-Rate Gov Bonds	A government issued bond for which the interest income payment is agreed upon and does not change
FX	Foreign Exchange Currency
Gama	Financial services and credit company owned by the Phoenix Group
Halman corporate funds	Israeli Electric Company (IEC)
Illiquidity Premium	Or Liquidity Premium; premium demanded by investors when any given security cannot be easily converted into cash for its fair market value.
IMF	International Monetary Fund
Insurance Core Income	Core Income from insurance activities
Index Linked Gov Bonds	A government issued bond for which the interest income payment is related (or linked) to the CPI
LAT	Liability Adequacy Test
Liquidity Premium	See Illiquidity Premium
LOB	Line of Business
LTC	Long Term Care insurance; typically helps pay for costs associated with long term care



LTS	Long Term Services; including but not limited to Life, Provident and Pension funds	
Marketable Securities	Liquid financial assets that can be quickly converted into cash; most are trading assets	
MF	Management Fees; wages charged by a financial manager	
Moody's	A credit risk rating agency	
MSCI	Morgan Stanley Capital International Emerging Markets Index; measures the performance in equity markets, specifically in global emerging markets	
Mutual Fund	Open end, non-tradable basket of securities that tracks the performance of an undelaying index, sector, or security type	
Net Inflows	The net amount of new cash, excluding the impact of investment market value; calculated by subtracting withdrawals from new deposits	
NIS	New Israeli Shekel	
Non-Marketable Securities	Asset group that is considered to be difficult to buy or sell due to the fact they are not traded on any major exchange; could include government issued debt securities, limited partnerships, real estate investments and more	
Non-Operating Income	Impact on income of investment yields & variable fees above/below 3% real yields, interest rate effects, and special items	
Nostro	The account in which a financial institution manages its own funds	
OPEX	Operational Expenses	
P&C	Property and Casualty insurance	
PH	Phoenix holdings	
PHI	Permanent Health Insurance	
PI	Phoenix insurance	
PLI	Professional Liability insurance	
Reinsurance	A balancing risk strategy; one or more insurers that share the liability	
Revenue	All encompassing streams of income; including, but not limited to: premium, management fees, benefit contributions	
RFR	Risk Free Rates	
ROE	Return On Equity; calculated by dividing net income over total equity	
Services Core Income	Core Income from Services activities including asset management, distribution, and credit	
SME60	"The Rest Index"; tracks the performance of the 60 largest market value companies that are excluded from the Tel Aviv Stock Exchange	
Special Items	Changes in profit or loss that are not part of the usual business of the Company, including changes in actuarial research, actuarial model changes, other structural changes and strategic acquisition costs in AM segment	
Tel Bond 20	Index that tracks the performance of the 20 largest Index Linked Corporate Bonds in terms of market value	
Tel Bond 40	Index that tracks the performance of the 40 largest Index Linked Corporate Bonds in terms of market value	
Tel Bond 60	Index that tracks the performance of the 60 largest Index linked Corporate Bonds in terms of market value	
TLV 125	An index that tracks the performance of the 125 largest market value companies in the Tel-Aviv Stock Exchange	
TLV 35	An index that tracks the performance of the 35 largest market value companies in the TLV Stock Exchange	
TLV 90	An index that tracks the performance of the 90 largest market value companies in the TLV stock Exchange	
ТМТР	Transitional Measures on Technical Provisions	
Workers' Compensation Insurance	Insurance coverage for employees' injuries or sickness	
Yield Curve	A line that plots interest rates of bonds with equal credit risk with different maturity dates in the future	
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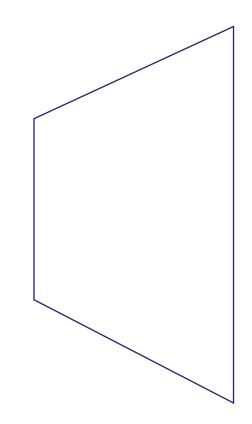


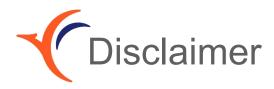
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