



Ticker Symbol: 6697

**Information Technology
Total Services Corp. (ITTS)**

2026 Investor Conference

2026.06.23



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Agenda

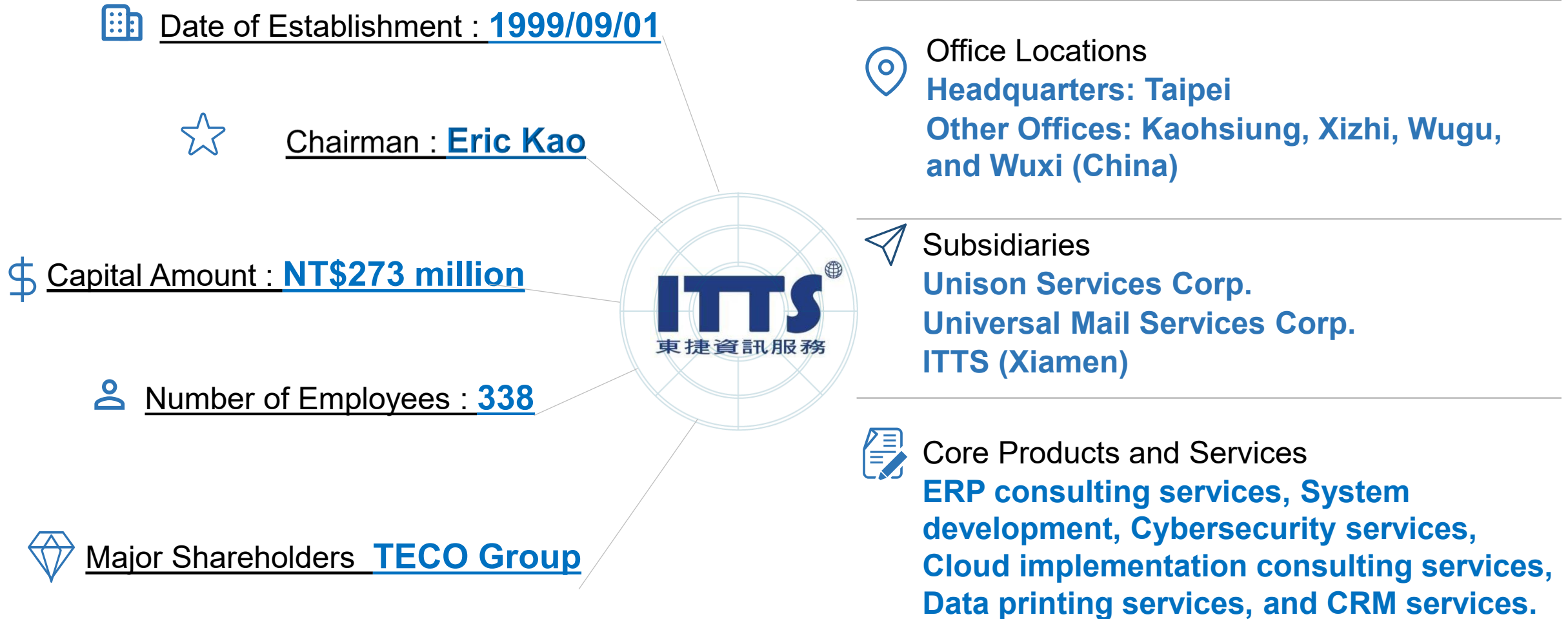
I	Company Introduction
II	Business Performance
III	Market Overview
IV	Growth Outlook
V	Q&A

I.. Company Introduction

1. Company Overview
2. Core Services
3. Service Capabilities & Competitive Advantages



Company Overview



Core Services



ERP Integration Services

- Business Process Planning
- System Implementation
- System Upgrade Services
- IT Operations & Maintenance Consulting Services

CRM/ CX/ BAS Services

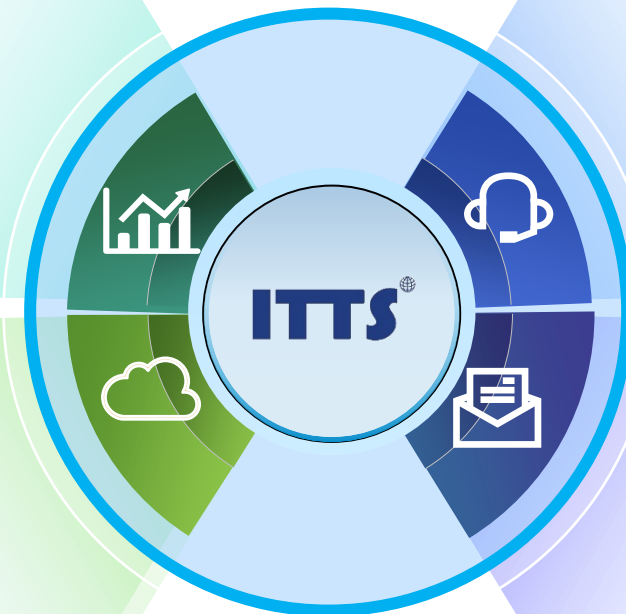
- Customer Hotline & Inbound Call Services
- Telemarketing & Outbound Call Services
- Contact Center Operations and Consulting
- Intelligent Customer Service Solutions
- Customer Data Management and Sales Automation Solution

Intelligent IT Services

- Smart Manufacturing & Sustainable SCM Solutions
- AI Data Governance Applications
- Enterprise Cybersecurity Planning Services
- Application Platform Implementation
- IT Infrastructure and Cloud Platform Planning

Mailing Data Services and Digital Printing Services

- Print and Packaging Outsourcing Services
- Mail Handling and Delivery Outsourcing Services
- Graphic Design and Digital Output Services



ITO

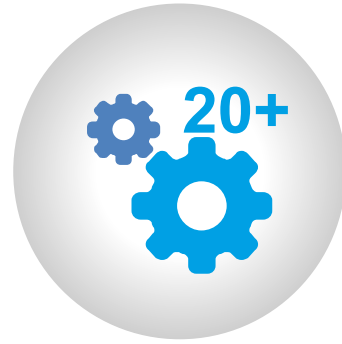
**Intelligent Platform
Integration Services**

BPO

Service Capabilities & Competitive Advantages



SAP's Leading Local Partner



20+ years senior ITO/BPO experience



Global Partnership



High Services and Product Quality

International Certification



ISO27001



ISO 9001



BS 10012

National Certification



Certification of AI, cybersecurity and cloud services



Potential Taiwan Mittelstand Award



**SAP Gold Partner
SAP PCoE認證
微軟/AWS/GCP 夥伴認證**

**SAP CCC
the first SAP
Taiwan partner**

ITTS SAP Cloud ERP Implementation Reference

Automotive Parts
Manufacturing Industry



Mayer Steel Manufacturing
Industry



TPU Plastic Products
Manufacturing Industry



Chemical material
manufacturing industry



Auto Financing and
Leasing Industry



INFINITIX AI Software Industry



Biopharmaceutical
Industry



Automatic control component
manufacturing

II. Business Performance

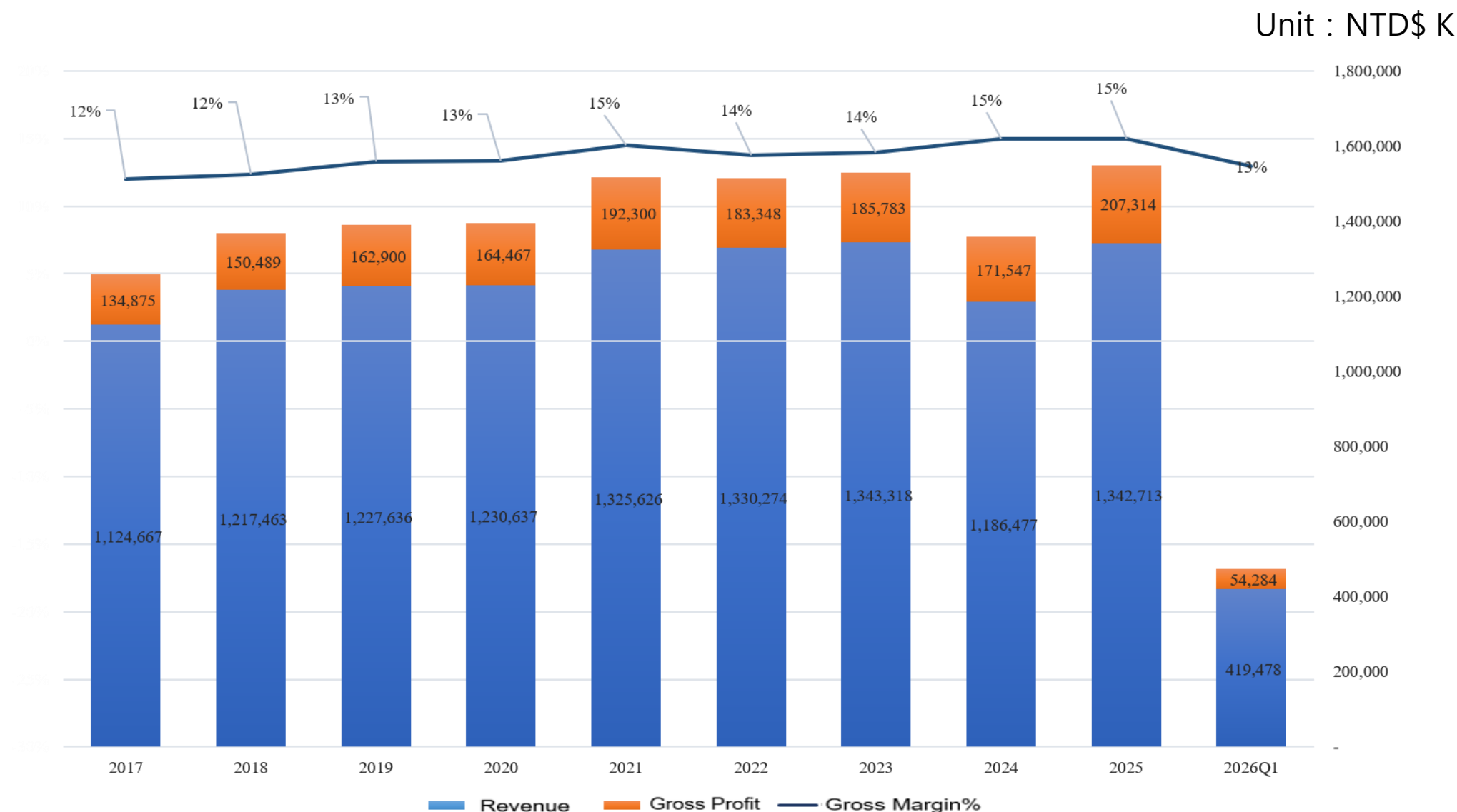
1. Consolidated Financial Data
2. Operating Revenue and Gross Profit Margin

Consolidated Financial Data

Unit : NTD\$ K

Item	2026Q1	2025Q1	YoY
Revenue	419,478	388,808	8%
Gross Profit Margin	13%	14%	-7%
Operating Profit Margin	6%	7%	-16%
EPS(NTD\$)	0.79	0.86	-8%

Operating Revenue and Gross Profit Margin



III. Market Overview

1. ICT Market Trends & Business Opportunities



Information Services Market Trends & Opportunities **ITTS**



Information Services Industry

- Taiwan's information services revenue is projected to reach NT\$720 billion by 2026, driven by expanded AI adoption.
- In Q2 2026, Taiwan's information services market will focus on "AI agent deployment" and "cloud infrastructure"..
- Generative AI's electricity demand (+17%) is boosting needs for energy management and ESG smart factory solutions.



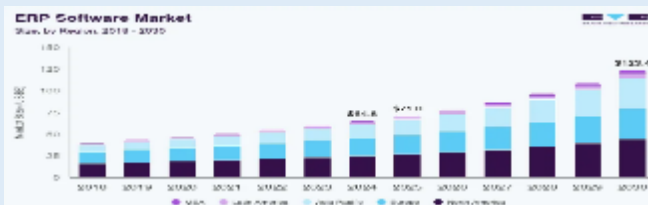
AI

- 40% of enterprises expected to adopt autonomous AI agents.
- Cloud computing shifts to distributed intelligent architectures; Edge AI penetration nears 20%.
- AI digital assistants and smart manufacturing modules enable financial forecasting, smart customer service, and predictive maintenance.



ERP/ Cloud ERP

- The global ERP market will rise from USD 64B in 2024 to USD 123B by 2030 (Grand View Research).
- Growth is driven by cloud ERP, digital transformation, AI, and automation.



Cybersecurity

- Taiwan's cybersecurity market: US\$462M (2024) → US\$716M (2028), CAGR 11.9%
- Rapid growth in MDR, SOC, and threat detection services
- Opportunities in end-to-end cybersecurity with cloud and AI integration

IV. Growth Outlook

1. Product and Service Development
2. Growth and Operational Outlook



Product and Service Development



AI Applications

Partnering with the ECO ecosystem to provide smart factory Edge AI and cloud-based CRM AI solutions to optimize digital processes.



Cybersecurity

24/7 SOC monitoring and consulting to protect core data assets.



Cloud Services

SAP ERP cloud subscriptions and upgrades to support cloud migration and operational resilience.



ESG Solutions

Enhance smart manufacturing and sustainable supply chains, data platforms, and governance to achieve sustainability goals.

Growth and Operational Outlook

From the 'ACE' program to the future 'ACE Plus' digital intelligence platform, we will uphold the development philosophy of 'data as the foundation, AI as the wings, security as the shield, and green energy for sustainability,' assisting enterprises in moving from digital to intelligent through the 'ACE Plus' core formula, starting from data governance to develop platform-based products.



1. AI Digital Assistants

Increase AI revenue share and promote Edge AI smart factory solutions (AI Agent, AI MES, and quality prediction).



2. AI SOC Platform

24/7 automated threat detection and response.



3. Data Platform

Integrates heterogeneous data for data-driven decision making.



4. Cloud Services

SAP ERP cloud subscriptions and upgrades with data platform and analytics integration.



5. Smart Factory Solutions

AI predictive maintenance, inventory forecasting, and sustainable supply chain energy management.

V. Q&A

Customer trust and partnership
define the value of ITTS.

Thank You!

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