

01.01.2019 - 30.11.2019 Brüt Ödenen Hasar	01.01.2020 - 30.11.2020 Brüt Ödenen Hasar	Değişim	Brüt Hasar (Bin TL) (Bağımsız Denetimden Geçmemiş)	31.12.2019 itibariyle Brüt Dosya Muallak Hasar Karşılığı	30.11.2020 itibariyle Brüt Dosya Muallak Hasar Karşılığı	Değişim
7.699	5.215	-32%	KAZA	4.476	4.280	-4%
179.719	181.730	1%	HASTALIK / SAĞLIK	17.815	25.779	45%
500.963	514.416	3%	KARA ARAÇLARI (KASKO)	106.151	166.768	57%
3.138	42.812	1264%	HAVA ARAÇLARI	31.099	2.443	-92%
5.271	28.751	445%	SU ARAÇLARI	31.661	15.736	-50%
18.233	24.143	32%	NAKLİYAT	60.251	88.823	47%
174.680	278.358	59%	YANGIN VE DOĞAL AFETLER	664.744	871.367	31%
77.741	99.396	28%	GENEL ZARARLAR	261.402	247.491	-5%
0	341	2067608%	HAVA ARAÇLARI SORUMLULUK	15.094	21.598	43%
28.104	38.815	38%	GENEL SORUMLULUK	640.444	703.410	10%
878	329	-63%	KREDİ	579	964	67%
-5.187	-11.072	113%	DOĞRUDAN KEFALET	87.276	110.848	27%
31.732	25.457	-20%	FINANSAL KAYIPLAR	86.693	110.999	28%
105	124	18%	HUKUKSAL KORUMA	303	303	0%
0	0	0%	DESTEK	0	0	0%
588.961	653.729	11%	KARA ARAÇLARI SORUMLULUK (TRAFİK)	340.776	396.363	16%
1.612.036	1.882.545	17%	HAYAT DIŞI GRUBU	2.348.763	2.767.172	18%
161	157	-2%	HAYAT	136	145	6%
1.612.197	1.882.702	17%	GENEL TOPLAM	2.348.900	2.767.316	18%

01.01.2019 - 30.11.2019 Gross Claims Paid	01.01.2020 - 30.11.2020 Gross Claims Paid	Change	Gross Claims (thousand TL) (Unaudited)	as of 31.12.2019 Gross Outstanding Claim Files Provision	as of 30.11.2020 Gross Outstanding Claim Files Provision	Change
7.699	5.215	-32%	ACCIDENT	4.476	4.280	-4%
179.719	181.730	1%	HEALTH	17.815	25.779	45%
500.963	514.416	3%	MOTOR OWN DAMAGE	106.151	166.768	57%
3.138	42.812	1264%	AIR CRAFTS	31.099	2.443	-92%
5.271	28.751	445%	WATER CRAFTS	31.661	15.736	-50%
18.233	24.143	32%	MARINE	60.251	88.823	47%
174.680	278.358	59%	FIRE AND NATURAL DISASTER	664.744	871.367	31%
77.741	99.396	28%	GENERAL LOSSES	261.402	247.491	-5%
0	341	2067608%	AIR CRAFTS LIABILITY	15.094	21.598	43%
28.104	38.815	38%	GENERAL LIABILITY	640.444	703.410	10%
878	329	-63%	CREDIT	579	964	67%
-5.187	-11.072	113%	FIDELITY GUARANTEE	87.276	110.848	27%
31.732	25.457	-20%	FINANCIAL LOSSES	86.693	110.999	28%
105	124	18%	LEGAL PROTECTION	303	303	0%
0	0	0%	ASSISTANCE	0	0	0%
588.961	653.729	11%	MOTOR THIRD PARTY LIABILITY (MTPL)	340.776	396.363	16%
1.612.036	1.882.545	17%	NON LIFE TOTAL	2.348.763	2.767.172	18%
161	157	-2%	LIFE	136	145	6%
1.612.197	1.882.702	17%	TOTAL	2.348.900	2.767.316	18%