

A Rising Star in
Airline & Travel IT
Solutions

2024 March Results Presentation



Hitit At a Glance



The 3rd largest PSS provider in the world*



One integrated solution suitable for all airlines, from the smallest to the largest



Above pre-Covid levels both in passengers and revenue



Global scaling with cloud-based, modern, and flexible technology infrastructure



Crane Partner Community

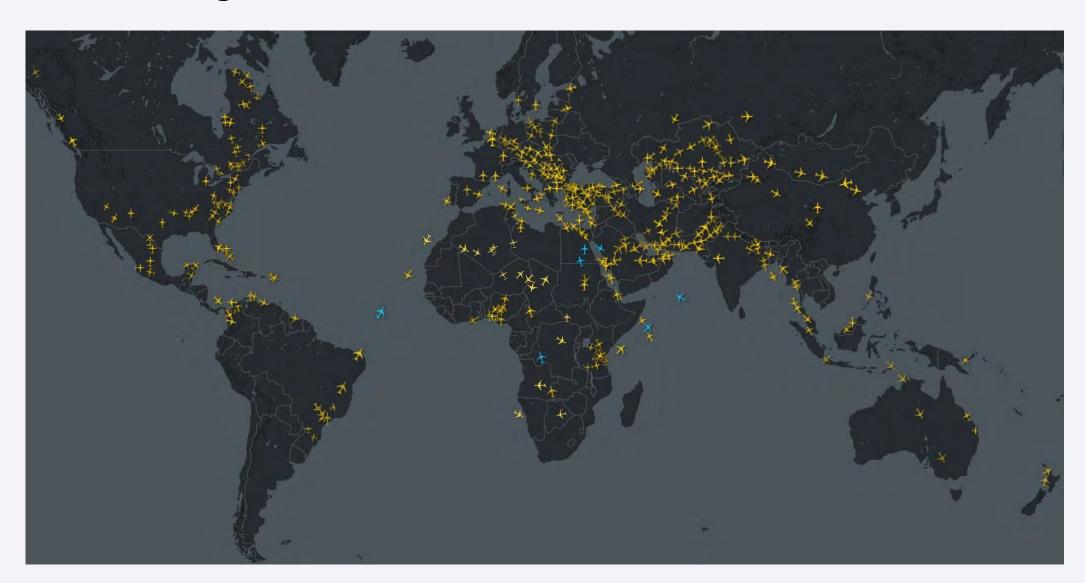
We meet the needs of Partners in different business models all over the world





Hitit empowers aviation all around the globe

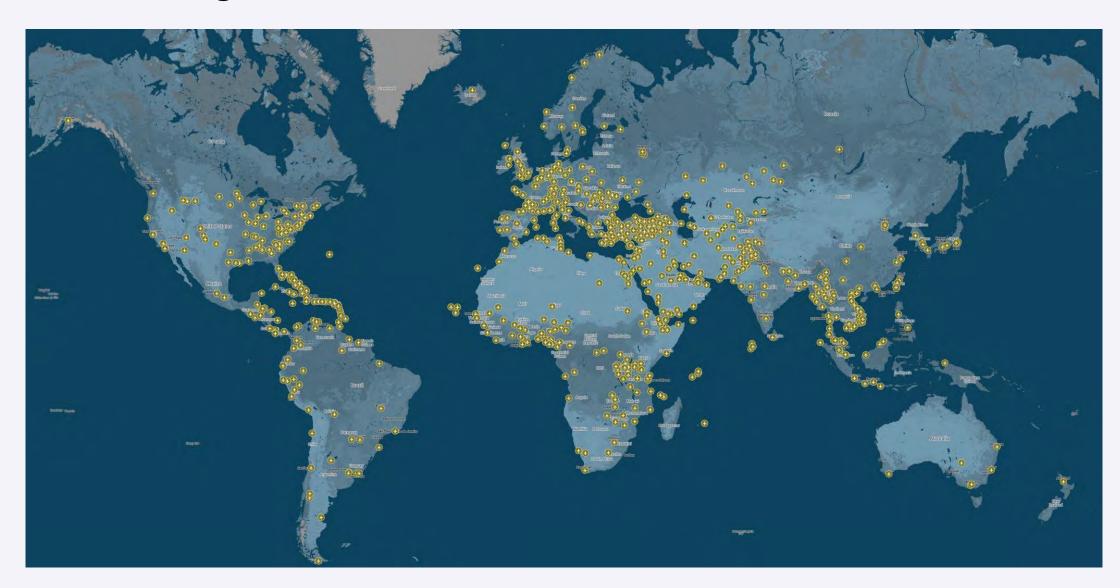
Visualization of Hitit Partner aircraft movements within a 24-hour period based on FlightRadar 24 data





Hitit empowers aviation all around the globe

Visualization of destinations served by Hitit Partners based on live airport data within Crane systems



Hitit by **Numbers**

7,0M USD

2024 Q1 Sales Revenues + 10% over 2023 Q1



EBITDA Margin -7% vs 2023 Q1



+2 new, 1 suspended Partners within 2024 Q1



+17%

Passenger volumes over 2023 Q1



Hitit by Numbers

700+

Airports served through Crane DCS

85

Countries with border and custom systems integrated with Hitit



Sales volume generated by Hitit Partners in 2023



65+

Integrations with different banks and alternative payment systems



Financial and Other Important Developments

Innovative Technology Investments

In line with the projects being carried out within the Technopolis regulations, 3.3 million dollars for R&D along with 1.8 million dollars for license, hardware, and fixtures were invested as of Q1 2024.

The effects of these investments, which reduce our costs and increase our revenues, are being realized as they are accomplished.

OOMS and ADS are two projects with long-term strategic value for the Company. On the OOMS front, in parallel to the ongoing developments the Company has been invited to present and share their vision and progress with the industry in two separate sessions at IATA's Geneva headquarters in May.

On ADS, new distribution agreements with non-airline travel content providers are being negotiated.

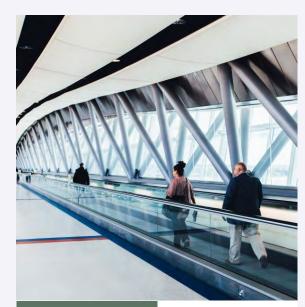
Regarding ESG initiatives, the Company published the result of its 2022 and 2023 GHG impact studies accessible at https://hitit.com/investor-relations/sustainability



Strong Cash Position

Cash and cash equivalents at the end of Q1 2024 is \$12.1 million. For the same period end, there are no bank loans or finance lease liabilities.







As of the end of the Q1 2024, sales revenues increased by 10% compared to the same period of the previous year and reached \$7.0 million.

As of the end of the Q1 2024, the number of passengers, which is the basis of SaaS revenues increased by 17% compared to the same period of the previous year.

Both new acquisitions and increase within the business volumes of existing partners have effect in this overall increase.

At the end of the Q1 2024, revenue exceeded the same period for 2023.

Financial Evolution
(Reporting in USD Functional Currency)

As of the end of the Q1 2024, the EBITDA amount was 2.3m USD and the EBITDA margin was realized as 33%.

Sales were realized 76% in foreign currency, 24% in TL, with the international / domestic breakdown being 65% and 35%, respectively.

New Key Partner Developments

2 new Partners have signed up within Q1 2024. 4 implementation projects were completed with some Partners signed in 2023, with 7 more projects underway as of the end of the quarter.

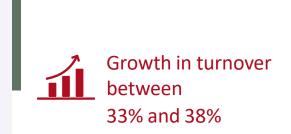
As of the end of Q1 2024 we serve 74 Partners in 48 countries on 6 continents.



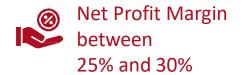
Forward-Looking Evaluations

In addition to the product and service production, sales and marketing activities carried in line with its growth strategy, the company continues its investments to achieve its goals.

Within this framework, as of the end of 2024, on a USD basis;









is expected. The company meticulously monitors the developments regarding the projections announced above. Where necessary, The company will publish updates on such developments.





Financial Summary

Functional currency is USD since 01.01.2020.

2023-3M 2024-3M



\$12.1 mn net cash position as of March 31, 2024

(*) Based on cost of sales except amortization.



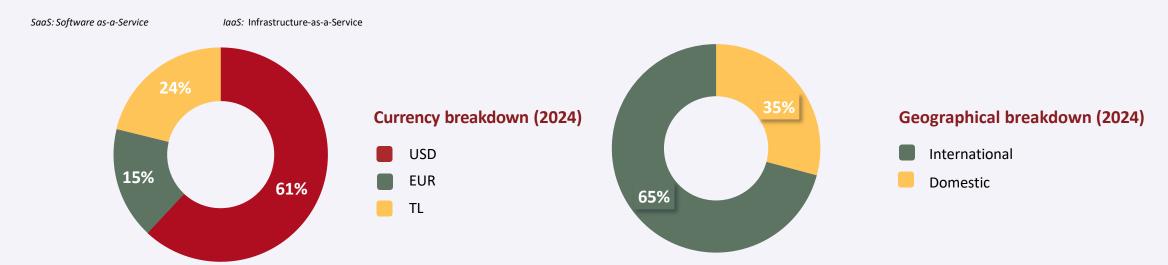
Financial Summary

Approximately 76% of sales are in foreign currency (USD or EUR)

SaaS Share (%)

PSS	ADS	Other
81%	9%	10%

	2023-3M		2024-3M	
Revenue Breakdown(USD)	USD	%	USD	%
SaaS	3,627	57%	3,980	57%
Software Development and Maintenance	1,863	29%	2,088	30%
laaS ve Projects	853	14%	923	13%
Total	6,343	100%	6,991	100%

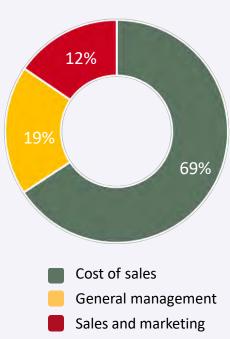




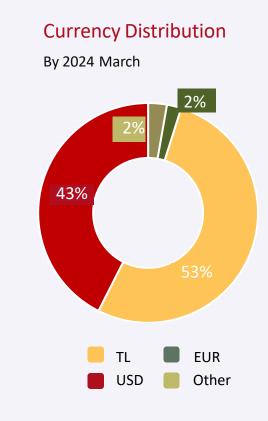
Financial Summary

Approximately 53% of costs are in TL





Cost Breakdown² USD 6,156k by 2024 March 10% 55% 22% Personnel Amortization Sales and marketing Other³ Software support



⁽¹⁾ Cost breakdown including amortization expenses

⁽²⁾ Personnel expense includes amortization expense resulting from capitalization of personnel expense

⁽³⁾ Consists of consultancy, rent and office expenses



Key Developments

Noteworthy Partner Acquisitions and Developments in Q1 2024



New Partner Acquisitions and Implementations

2 new Partners have been signed in Q1 2024, both within existing geographies as part of our reinforcing growth strategy. 4 of the ongoing implementation projects from 2023 have been completed, with 7 active projects ongoing as of the end of the quarter.

Artificial Intelligence (AI) Developments

While Hitit's own AI models in various areas such as dynamic pricing, operational planning and disruption forecasting are being further developed, initial forays have also been made into Large Language Model (LLM) and generative AI.

Agency Distribution System (ADS) Developments

Technical developments in ADS backend as well as Crane APP frontend have continued progressing. On the content front, new agreements are being negotiated with non-airline travel content providers such as airport operators.

Offer and Order Management System (OOMS) Developments

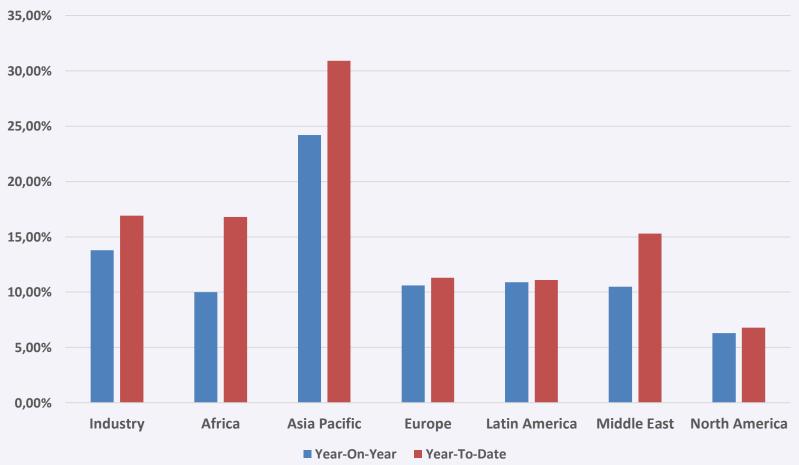
In parallel to ongoing developments in our OOMS capabilities, Hitit has been invited by IATA to their Geneva headquarters to brief the industry on the latest progress and future vision of the Company.



Industrial KPIs

Revenue Passenger Kilometers (RPK) Evolution Trends (%)



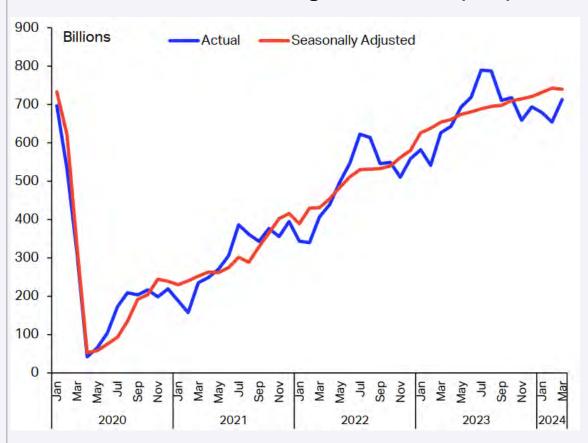




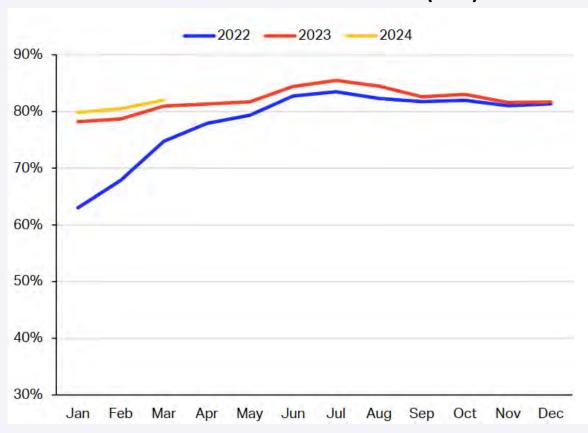
Industrial KPIs

Revenue Passenger Kilometers (RPK) and Passenger Load Factors (PLF)

Global Revenue Passenger Kilometers (RPK)



Passenger Load Factor (PLF) as % of Available Seat Kilometers (ASK)



2024 1st QUARTER



Balance Sheet

Balance Sheet (USD '000)	31-12-2023	31.03.2024
Cash and cash equivalents	7,420	5,121
Financial assets	8,386	7,002
Trade receivables	6,263	7,189
Prepaid expenses	2,063	2,257
Other current assets	1,061	1,113
Total current assets	25,194	22,682
Property, plant and equipment	5,158	6,325
Intangible assets	25,807	28,450
Deferred tax assets	293	525
Prepaid expenses	2,248	2,412
Other non-current assets	61	60
Total non-current assets	33,567	37,772
Total assets	58,761	60,454
Trade payables	2,412	2,061
Current tax liabilities	174	72
Deferred income	942	993
Other current liabilities	1,636	2,113
Total current liabilities	5,164	5,239
Deferred income	2,379	2,545
Provision for employment termination benefits	359	358
Total non-current liabilities	2,738	2,903
Share capital	18,812	18,812
Share premium on capital stock	19,368	19,368
Legal reserves	693	693
Actuarial loss on defined retirement benefit plans, net of taxes	(113)	(113)
Currency translation difference	(234)	(234)
Profit for the year	5,934	1,454
Retained earnings	6,399	12,332
Total equity	50,859	52,312
Total liabilities and equity	58,761	60,454



Income Statement

Income Statement (USD '000)	1 January- 31 March 2023	1 January-31 March 2024
Net sales	6,343	6,991
COGS (-)	(3,206)	(4,237)
Gross profit before D&A	3,819	3,658
Depreciation and amortization	681	904
Gross profit after D&A	3,138	2,754
Gross profit margin	49%	39%
Marketing and sales expense(-)	(603)	(748)
General administrative expense(-)	(947)	(1,171)
Other operating income	275	510
Other operating expense(-)	(290)	(370)
Operating profit	1,572	975
Income from financial investment activities	225	596
Finance expense (-)	(6)	(349)
Finance income	13	-
Profit before tax	1,803	1,222
Income tax expense	109	232
Net Profit	1,912	1,454
Depreciation and amortization	(952)	(1,314)
EBITDA	2,529	2,296
EBITDA Margin	40%	33%



Corporate Social Responsibility Projects







Gender Equality

Mentoring women in technology jobs



Environment

Donations to foundations fighting against droughts



Education

Supporting students through grants and internship opportunities



Health

Supporting the healthcare of children with special needs in Pakistan

2000Earthquake Victims

Permanent table tennis areas are being established in container cities in the provinces that were primarily affected by the earthquake. The rehabilitation process through sports was initiated by giving regular table tennis training accompanied by trainers.

355

Schools

370

Teachers

The initiative aims at introducing children with limited opportunities and from less-privileged backgrounds throughout Türkiye to sports.

160.000 Students

Since September 2018, Rackets Up reached 355 schools, 370 teachers and 140.000 children throughout Çorum, Isparta, Trabzon, Şanlıurfa and Sakarya provinces in Türkiye.



Sustainability Initiatives

We support our Partners and the aviation industry, as well as our own internal processes in adopting ESG principles and best practices.

2022 and 2023 GHG and Carbon Footprint reports have been published at https://hitit.com/investor-relations/sustainability

2022 - Hitit Computer Services Corporate Carbon Footprint Report Hitit Computer Services Address Resitpasa Mah. Katar Cad. No: 4/1 Ari Teknokent 2 Ic Kapi No: 601 34469 Maslak, Istanbul, Turkey Goal: Calculation of greenhouse gas en Information with Study Scope: -Direct Greenhouse Gas Emission -Indirect Greenhouse Gas Hitit Bilgisayar Hizmetleri A.Ş. Company: Emissions due to Energy Address: Reşitpaşa Mah. Katar Cad. No: 4/1 Arı Teknokent İç Kapı No: 601 34469 Purchased -Other Indirect Greenhouse Gas Quantification and reporting of greenhouse gas (GHG) emissions at the organization level. **Emissions** Purpose: Direct Greenhouse Gas Emission Organization Boundaries: Operational Control Approach Scope: Energy Indirect Greenhouse Gas Emissions Reporting Limits: Other Indirect Greenhouse Gas Emissions Türkiye,Pakistan ,The Netherlands Industry: Services **Base Year:** 2022 Turnover for the reporting Report Year: System Boundary: Control Method year(TL): Industry: Commercial Data Input: Yearly Report Period: Revenue in the reporting year 311.102.695.00 (TL): Number of Employees: Report Frequency Data Entry: Annual Area (m2): Number of working days: 337 (Turkey) Number of Employees: Global Warming Potentials: IPCC Sixth Assessment Report: CO2:1 CH4:27.9 NO2:273 (Pakistan) Production Volume: Carbon Footprint Result Information 251 Working days: Calculation Year **Base Year Emissions** Global Warming Potentials IPCC 6th AR: CO Scope 1: Direct greenhouse 15.940248590789292 -ton CO2e ton CO2e Scope 1: Direct greenhouse gas emissions gas emissions Scope 1: Biomass GHG 0 -ton CO2e Scope 1: Biomass GHG ton CO2e Category 1: Direct Greenhouse Gas Emissions Category 2: Indirect Greenhouse Gas Emissions due to Category 2: Indirect Greenhouse Gas Emissions due to Scope 2: Energy indirect 111.57573392178703 -ton CO2e Scope 2: Energy indirect ton CO2e greenhouse gas emissions greenhouse gas emissions **Market Based** Market Based 111.57573392178703 -ton CO2e ton CO2e Scope 2: Energy indirect Scope 2: Energy indirect

Appendix

Shareholder Structure Organizational
Structure and
Current Values

The Crane Family

Use of IPO Proceeds

Shareholder

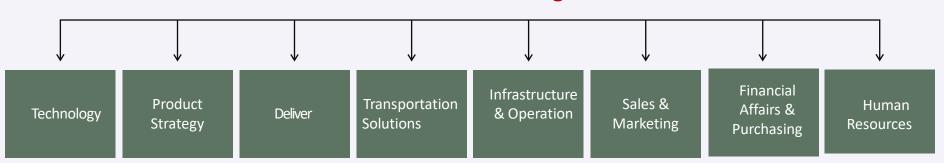
Structure

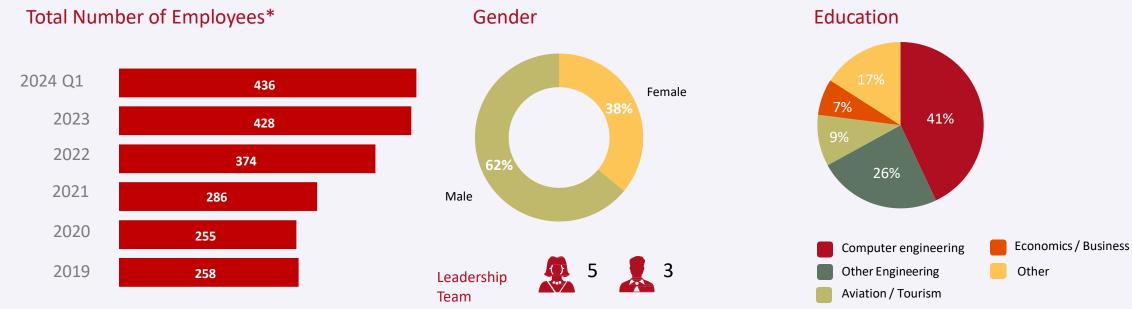




Organizational Structure and Current Values

General Management

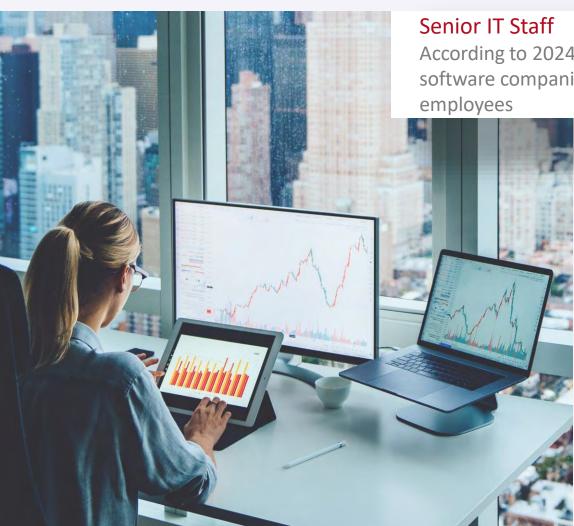






High Employee Seniority and Satisfaction

Seniority and retention of employees above the industry average



According to 2024 LinkedIn data, while the average seniority in the top 10 software companies in Turkey is 2,9 years, this figure is 4.9 years for Hitit employees

High Employee Satisfaction and Retention

According to the 2023 WTW data, the turnover rate (employee loss) in IT companies is 18% on average, while the same rate is 7.2% in Hitit.

Experienced Management Staff

The average seniority of mid and senior-level managers reaches 9.8 years, so the hard-won expertise and corporate memory of Hitit are preserved and transferred.



Crane Solutions

We provide turn-key solutions for every step of the way in air travel.

Reservations and Passenger Services ("PSS")

A series of mission-critical systems used by airlines for reservations, ticketing, check-in, internet and mobile sales, departure control, loyalty programs and customer care.

- Reservation and Ticketing
- Internet Booking Engine
- Mobile Application
- Charter Management System

- Communications Manager
- Departure Control System
- Weight and Balance

- Baggage Reconcilliation
- Loyalty Layer
- Customer Care Layer

Operations Planning

- Schedule Planning
- Crew Management
- Operations Control

Travel Solutions

- Online Travel Agency
- Agent Portal

Merchandising / Retailing

Airline Merchandising

Air Cargo

Domestic Cargo

- Cargo Revenue Accounting
- Cargo Reservation Services

Accounting Solutions

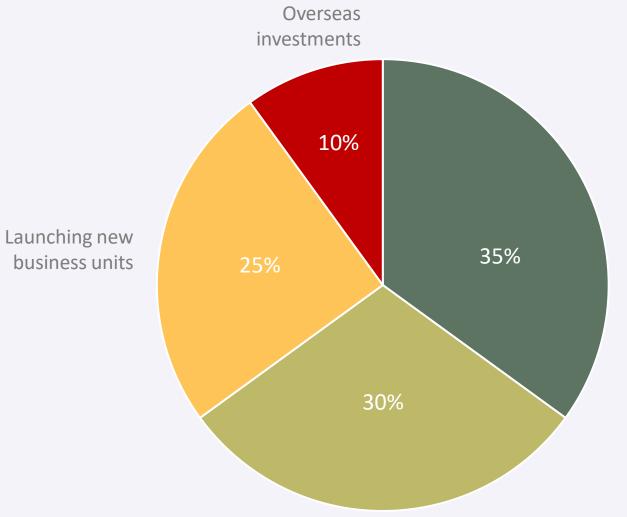
Revenue Accounting

Cost Accounting

Business Performance Index



Use of IPO Proceeds



Development of software & infrastructure of products and solutions suitable for different markets

Infrastructure, development & improvements for the transition to cloud architecture



Reşitpaşa Mah. Katar Cad. No: 4/1 ARI Teknokent 2 İç Kapı No: 601 34469 Maslak, İstanbul, Türkiye