

A Rising Star in
Airline & Travel IT
Solutions

2024 December Results Presentation



## Hitit At a Glance



The 2<sup>nd</sup> largest PSS provider in Europe and Africa, 3<sup>rd</sup> largest in the world\*



One integrated solution for all airline types and sizes, covering the entire business cycle



Industry leader in new-gen IATA ARM / NDC technology standards



Cloud-based and Alsupported, modern and flexible technology infrastructure



**Crane Partner Community** 

We meet the needs of Partners of various business models all over the world





## Hitit empowers aviation all around the globe

Visualization of Hitit Partner aircraft movements within a 24-hour period based on FlightRadar 24 data





## Hitit empowers aviation all around the globe

Visualization of destinations served by Hitit Partners based on live airport data within Crane systems



2024 Year End



## Hitit by **Numbers**

**34,2M** USD

2024 Sales Revenues + 34% over 2023

40%

EBITDA Margin inline with 2023

+61%

Passenger volumes over 2023



6 Continents 50 Countries





# Hitit by Numbers

### 850+

Airports served through Crane DCS in 160 countries

102

Countries with border and customs systems integrated with Hitit

\$8.5 billion

Sales volume generated by Hitit Partners in 2024



Integrations with different banks and alternative payment systems





# Financial and Other Important Developments

#### **Innovative Technology Investments**

In line with the projects being carried out within the Technopolis regulations, 15.4 million dollars for R&D along with 4.5 million dollars for license, hardware, and fixtures were invested as of 2024.

The effects of these investments, which reduce our costs and increase our revenues, are being realized as they are accomplished.

## Passenger Service System (PSS) Global Leader in Startup Airlines

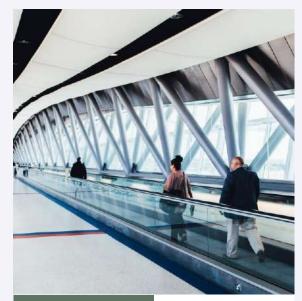
According to the data published by the London-based independent market research company Travel Technology Research (T2RL), Hitit is the top choice of PSS provider among startup airlines in 2024, as well as the fastest-growing provider in the industry overall.



#### **Strong Cash Position**

Cash and cash equivalents at the end of 2024 is \$12.7 million. The cash amount excluding lease liabilities and bank loans for the same period is \$7.3 million dollars.







As of the end of the 2024, sales revenues increased by 34% compared to the same period of the previous year and reached \$34.2 million.

As of the end of the 2024, the number of passengers, which is the basis of SaaS revenues increased by 61% compared to the same period of the previous year.

Both new acquisitions and increase within the business volumes of existing partners have effect in this overall increase.

# At the end of the 2024, revenue exceeded the same period for 2023.

Financial Evolution
(Reporting in USD Functional Currency)

As of the end of the 2024, the EBITDA amount was 13.7m USD and the EBITDA margin was realized as 40%.

Sales were realized 78% in foreign currency, 22% in TL, with the international / domestic breakdown being 65% and 35%, respectively.

#### **Partner Developments**

A total of 16 implementation projects were completed in 2024 among existing and new Partners, with another additional 11 implementation projects ongoing as of the end of the year.

As of the end of 2024 we serve 72 Partners in 50 countries on 6 continents.



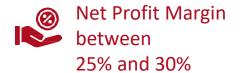
# Forward-Looking Evaluations

In addition to the product and service production, sales and marketing activities carried in line with its growth strategy, the company continues its investments to achieve its goals.

Within this framework, as of the end of 2025, on a USD basis;









is expected. The company meticulously monitors the developments regarding the projections announced above. Where necessary, The company will publish updates on such developments.





## **Financial Summary**

Functional currency is USD since 01.01.2020.

2023-12M 2024-12M



\$7.3 mn net cash position as of December 31, 2024

(\*) Based on cost of sales except amortization.



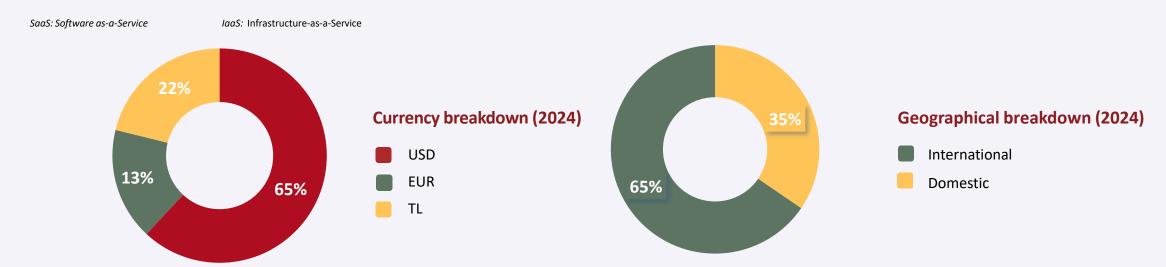
## **Financial Summary**

Approximately 78% of sales are in foreign currency (USD or EUR)

#### SaaS Share (%)

| PSS | ADS | Other |
|-----|-----|-------|
| 86% | 5%  | 9%    |

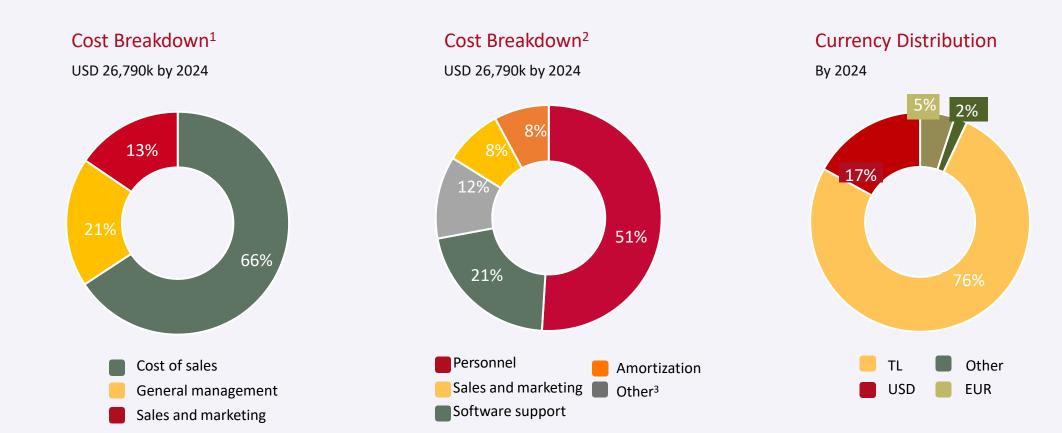
|                                      | 2023-12M |      | 2024-12M |      |
|--------------------------------------|----------|------|----------|------|
| Revenue Breakdown(USD)               | USD      | %    | USD      | %    |
| SaaS                                 | 15,893   | 63%  | 22,001   | 64%  |
| Software Development and Maintenance | 6,386    | 25%  | 8,409    | 25%  |
| laaS ve Projects                     | 3,367    | 12%  | 3,828    | 11%  |
| Total                                | 25,646   | 100% | 34,238   | 100% |





### **Financial Summary**

Approximately 76% of costs are in TL



- (1) Cost breakdown including amortization expenses
- (2) Personnel expense includes amortization expense resulting from capitalization of personnel expense
- (3) Consists of consultancy, rent and office expenses



### **Key Developments**

Noteworthy Partner and Strategic Developments in 2024



16 implementation projects, with Ajet among them, have been completed across North / South America, Europe, Africa, Middle East and Asia in 2024, and have gone live to start generating additional recurring revenues.



is the global industry leader in new-generation Offer & Order Management Systems (OOMS) based on the latest NDC v21.3 standards. Several PoC projects targeting 2025 are underway.

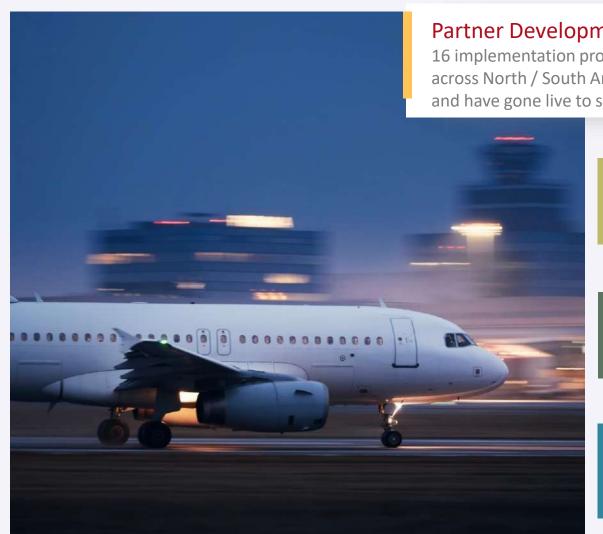
#### Al Developments in Travel and Airline Applications

Hitit's Al projects have been accelerated through new hires and infrastructure investments in 2024. Real-time pricing and personalized offer capabilities have gone live, with additional Al projects in operational and other areas under development.

#### Agency Distribution System (ADS) Developments

New capabilities in line with OOMS, corporate travel functionality and "non-air" (hotel / transfer / car rental etc.) integrations have been developed. On the content distribution front Turkish Airlines has gone live, and new agreements have been signed including APG Network that covers 170 airlines in 200 countries.

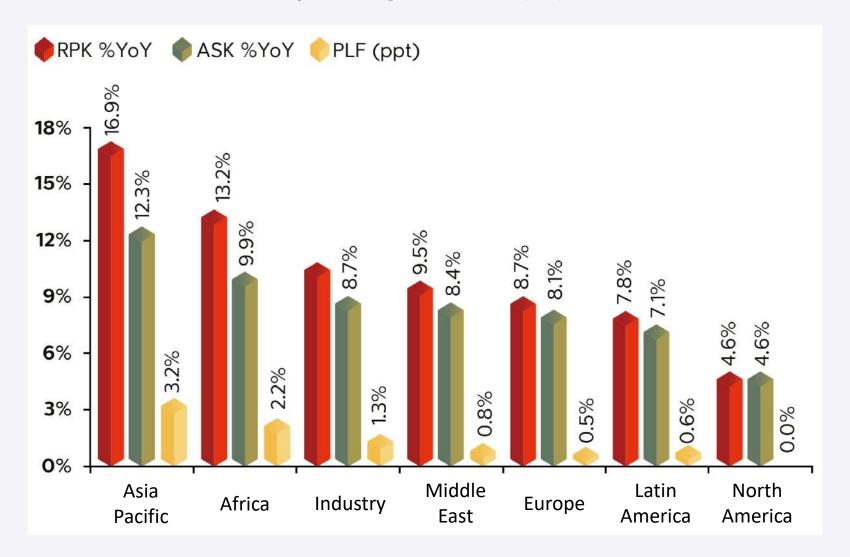
28 February 2025: As announced through the KAP platform, Pegasus Airlines has also signed an ADS content distribution agreement.





### **Industrial KPIs**

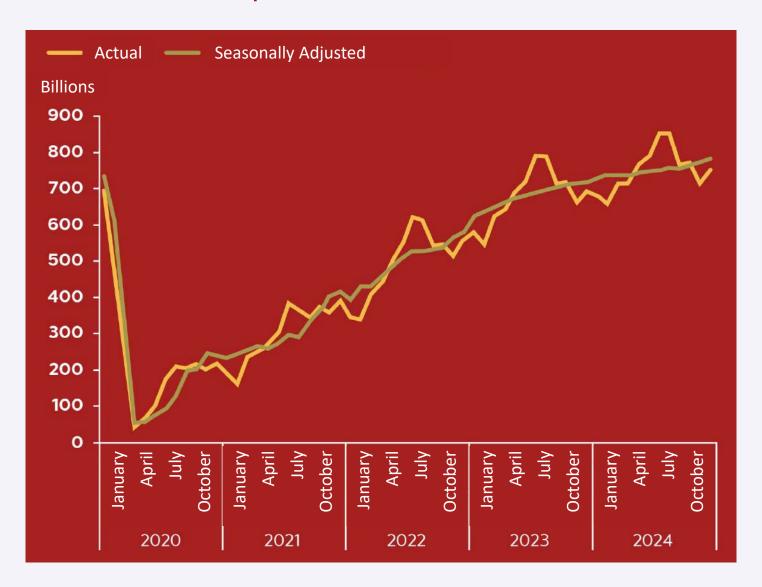
Revenue Passenger Kilometers (RPK), Available Seat Kilometers (ASK) and Passenger Load Factor (PLF) Evolution Trends





### **Industrial KPIs**

Revenue Passenger Kilometers (RPK) 5 Year Evolution Trend





### **Balance Sheet**

| Balance Sheet (USD '000)   | 31.12.2023 | 32.12.2024 |
|--|------------|------------|
| Cash and cash equivalents  | 7,420      | 8,552      |
| Financial assets   | 8,386      | 3,698      |
| Trade receivables  | 6,263      | 9,584      |
| Prepaid expenses   | 2,063      | 3,047      |
| Other current assets   | 1,062      | 771        |
| otal current assets  | 25,194     | 25,652     |
| Property, plant and equipment                                    | 5,158      | 4,053      |
| Intangible assets  | 25,807     | 40,520     |
| Financial assets   | -          | 500        |
| Deferred tax assets  | 293        | 667        |
| Prepaid expenses   | 2,248      | 2,699      |
| Other non-current assets   | 61         | 60         |
| Total non-current assets   | 33,567     | 48,499     |
| Total assets   | 58,761     | 74,151     |
| Trade payables   | 2,412      | 2,619      |
| Bank loans   | -          | 4,542      |
| Lease liabilities  | -          | 197        |
| Current tax liabilities  | 174        | 268        |
| Deferred income  | 942        | 1,199      |
| Other current liabilities  | 1,636      | 2,005      |
| Total current liabilities  | 5,164      | 10,830     |
| Lease liabilities  | -          | 673        |
| Deferred income  | 2,379      | 2,876      |
| Provision for employment termination benefits                    | 359        | 396        |
| Total non-current liabilities                                    | 2,738      | 3,945      |
| Share capital  | 18,812     | 23,908     |
| Share premium on capital stock                                   | 19,368     | 14,272     |
| Legal reserves   | 693        | 1,100      |
| Actuarial loss on defined retirement benefit plans, net of taxes | (113)      | (87)       |
| Currency translation difference                                  | (234)      | (234)      |
| Profit for the year  | 5,934      | 8,491      |
| Retained earnings  | 6,399      | 11,926     |
| Total equity   | 50,859     | 59,376     |
| Total liabilities and equity                                     | 58,761     | 74,151     |



### **Income Statement**

| Income Statement (USD '000)                 | 1 January- 31 December 2023 | 1 January- 31 December 2024 |
|---|-----------------------------|-----------------------------|
| Net sales                                   | 25,646                      | 34,238                      |
| COGS (-)                                    | ( 13,180)                   | ( 17,719)                   |
| Gross profit before D&A                     | 15,508                      | 20,692                      |
| Depreciation and amortization               | 3,042                       | 4,173                       |
| Gross profit after D&A                      | 12,466                      | 16,519                      |
| Gross profit margin                         | 49%                         | 48%                         |
| Marketing and sales expense(-)              | ( 3,201)                    | ( 3,531)                    |
| General administrative expense(-)           | ( 3,787)                    | ( 5,540)                    |
| Other operating income                      | 2,515                       | 1,343                       |
| Other operating expense(-)                  | ( 2,100)                    | ( 1,268)                    |
| Operating profit                            | 5,893                       | 7,522                       |
| Income from financial investment activities | 3,459                       | 1,940                       |
| Finance expense (-)                         | ( 2,234)                    | ( 971)                      |
| Finance income                              | 127                         | 208                         |
| Profit before tax                           | 7,246                       | 8,700                       |
| Income tax expense                          | ( 1,312)                    | ( 209)                      |
| Net Profit                                  | 5,934                       | 8,491                       |
| Depreciation and amortization               | ( 4,241)                    | ( 6,298)                    |
| EBITDA                                      | 10,143                      | 13,716                      |
| EBITDA Margin                               | 40%                         | 40%                         |



### **Our Value Creation Model**



#### **OUR OPERATIONS**

- R&D in the areas of PSS
  - Hosting Services
    - Consulting
- Social projects within the scope of CSR and based on sustainability



#### **OUR OUTPUTS**

- Software operations in 72 airlines across 50 countries on 6 continents and over 850 airports
  - Over 250 billion sales inquiries
- Integrated with more than 85 payment systems, with a sales volume of approximately \$8.5 billion
  - Access to over 30,000 sales agents
- 50% of the Board of Directors, 50% of the executive team, and 38% of all employees are women
  - 7.2% Turnover Rate
  - 86% Employee Happiness Rate
- Our employees work from 30 different cities within Türkiye and 24 different countries worldwide.
- Providing sustainable table tennis opportunities to over 160,000 students



#### **CREATED VALUE**

- The second largest PSS company in Africa and Europe, and the third largest in the world
- · Creating value for our country
- Becoming the world leader in air retail technology
- Creating happy and productive employees as one of the rare companies continuing flexible working models
- Holding the title of "Türkiye's Happiest Software Company"
  - Membership in the BIST Sustainability Index
  - Membership in the BIST Participation Index
- Managing Türkiye's first and only sustainable table tennis project



#### **OUR CAPITALS**

- Intellectual Capital
- Human Capital
- Social Capital
- Natural Capital





# **Corporate Social Responsibility Projects**

We integrate sustainability into our production, business processes, and social projects. By incorporating ESG strategies into our company evaluations, we embrace a sustainability approach that is committed to society, the environment, and ethical principles.





#### **Gender Equality**

Steps to strengthen equal opportunities in our industry through our employment policies and collaborations with NGOs.



#### **Climate & Energy**

Aiming to mitigate the effects of climate change through our R&D efforts and enhance energy efficiency in our operations and services.



#### **Biodiversity**

Efforts to protect biodiversity and promote environmental sustainability.



#### **Education**

Educational projects in technology, sports, and sustainability; efforts to bridge the digital divide; and academic collaborations.



#### Health

Projects in collaboration with national and international institutions and organizations.

**411 Schools** 

430 Teachers

**160.000 Students** 

Rackets Up project, Hitit's CSR project realized in partnership with the Turkish Table Tennis Federation (TTTF), has so far been realized in different provinces in Türkiye and has introduced many children to table tennis in a professional and sustainable manner.

**Rackets Up** 

**Provincial** 

**Tournaments** 

Rackets Up Provincial Tournaments were organized in the 2Q 2024, and tournaments were held in Çorum, Şanlıurfa and Sakarya in the categories of Star Girls - Star Boys and Junior Girls and Junior Boys, and the winners were determined on the basis of categories in each province.

Transportation
Sponsorship

In 2024, the transportation expenses of a national player in international competitions are covered; the national player we supported finished 3rd in the World Table Tennis Berlin Youth Contender competition in this report period.



# **Corporate Social Responsibility Projects**

As a global player, Hitit places utmost importance on its commitments to society and social responsibility





#### **Gender Equality**

Mentoring women in technology jobs



#### **Environment**

Donations to foundations fighting against droughts



#### Education

Supporting students through grants and internship opportunities

#### Health

Supporting the healthcare of children with special needs in Pakistan

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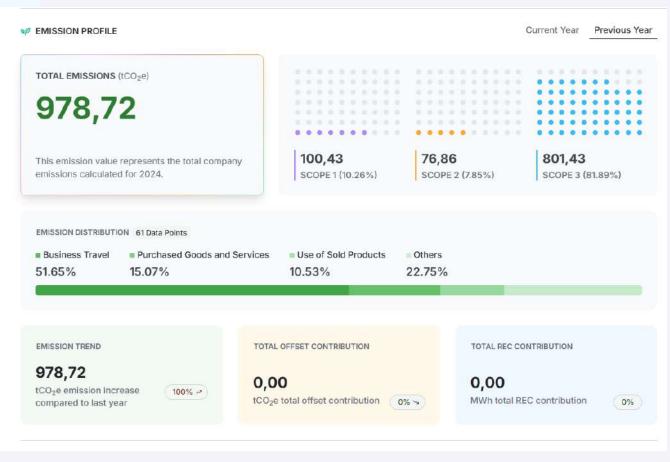


## **Sustainability Initiatives**

We support our Partners and the aviation industry, as well as our own internal processes in adopting ESG principles and best practices.

2024 GHG and Carbon Footprint reports have been published at https://hitit.com/investor-relations/sustainability







## **Appendix**

Shareholder Structure Organizational
Structure and
Current Values

The Crane Family

Use of IPO Proceeds

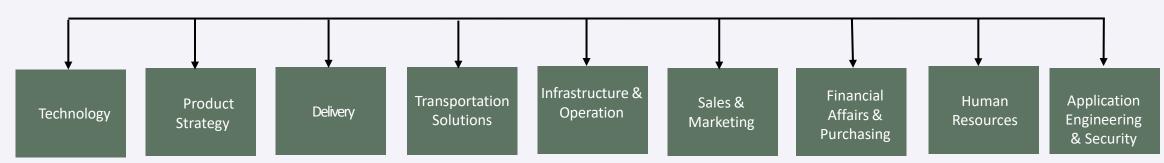
# **Shareholder Structure**

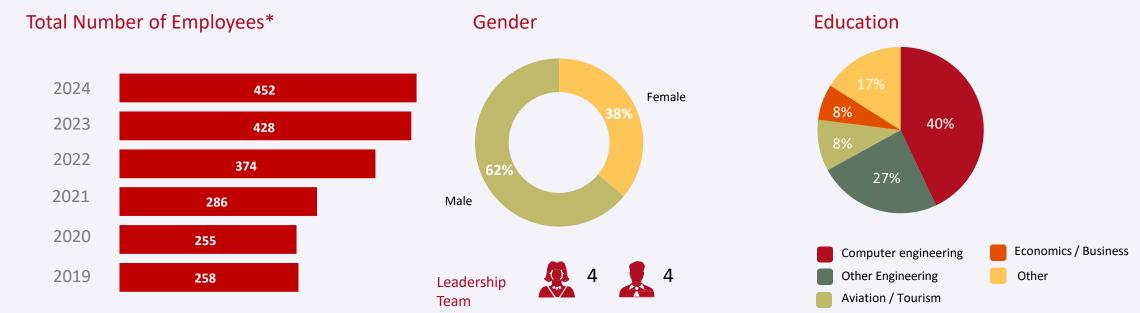
%36,82 %23,19 %26,596 %4,71 %4,34 %4,34 Pegasus Hava Özkan Fatma Nur Dilek Hakan Free Float Taşımacılığı Ovacık Ünlü Dülger Gökman A.Ş.



# Organizational Structure and Current Values

### General Management

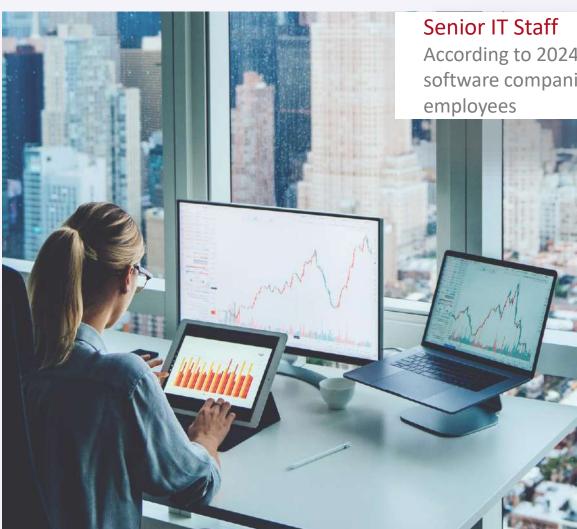






## High Employee Seniority and Satisfaction

Seniority and retention of employees above the industry average



## According to 2024 LinkedIn data, while the average seniority in the top 10 software companies in Turkey is 2.38 years, this figure is 5 years for Hitit

#### High Employee Satisfaction and Retention

According to the 2024 WTW data, the turnover rate (employee loss) in IT companies is 9% on average, while the same rate is 7.2% in Hitit.

#### **Experienced Management Staff**

The average seniority of mid and senior-level managers reaches 11 years, so the hard-won expertise and corporate memory of Hitit are preserved and transferred.



### **Crane Solutions**

We provide turn-key solutions for every step of the way in air travel.

#### **Passenger Service System**

A series of mission-critical systems used by airlines for reservations, ticketing, check-in, internet and mobile sales, departure control, loyalty programs and customer care.

- Reservation & Passenger Service
- Internet Booking Engine
- Mobile Application
- Allotment Manager

- Communication Manager
- Departure Control System
- Weight and Balance

- Baggage Reconcilliation Itinerary
- Loyalty Layer
- Customer Care Layer

#### **Operations Planning**

- Schedule Planning Operations Control
- Cabin and Cockpit Crew Planning & Operations

#### **Travel Solutions**

- Online Travel Agency
- Agent Portal Plus

#### Merchandising

Airline Travel Merchandising

#### Cargo

- Reservation & Cargo Services
- Domestic Cargo Services
- Cargo Revenue Accounting

#### Accounting

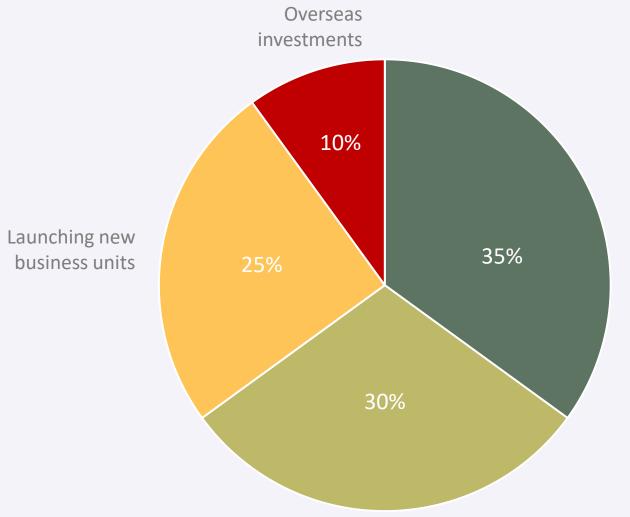
Revenue Accounting

Cost Accounting

Business Performance Index



### **Use of IPO Proceeds**



Development of software & infrastructure of products and solutions suitable for different markets

Infrastructure, development & improvements for the transition to cloud architecture



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